CERTIFICATE OF REGISTRATION

INFORMATION SECURITY MANAGEMENT SYSTEM – ISO/IEC 27001:2013

Coalfire ISO, a Certification Body, certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

COMPANY: SoftLayer Technologies Inc
ADDRESS: 14001 North Dallas Parkway, Suite M100, Dallas, TX 75240
STATE: Texas
COUNTRY: USA

SoftLayer Technologies Inc. holds Certification Number: Certificate Number: 201410020001-ISO and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

SoftLayer has constructed an Information Security Management System (ISMS) to fulfill the standard requirements of ISO/IEC 27001:2013 and to secure the business operations managed by its IMS Platform and other supporting Information Systems and processes.

SoftLayer's operational functions are integrated into it's proprietary management system, known as IMS. IMS automates all critical aspects of the business, such as dedicated servers, power strips, firewalls, load balancers, updates, accounting, compliance controls, inventory, contracts, etc. The same system is replicated across all data centers, in all locations of the SoftLayer enterprise. SoftLayer's policies and procedures are based upon the functionality and controls present in IMS and the scope of the SoftLayer ISMS is based on the IMS management system. All management of the automated system is based in the HQ operations in Dallas Texas and all other locations are satellites of this system with minimum operational autonomy.

Statement of Applicability Version 1.0 dated 7/24/2014

Originally registered: 10/02/2014   **Latest issue: 05/18/2015**   **Expiration: 10/01/2017**

For and on behalf of Coalfire ISO:

Michael Fuller

Director, CFISO

Locations	Registered Activities
Amsterdam 01 *SoftLayer Dutch Holdings B.V.* *S110 Paul* *Van Vlissingenstraat 16* *Amsterdam, 1096 BK, Netherlands*	**Data Center**
Dallas 01 *SoftLayer Technologies, Inc.* *1950 N. Stemmons Freeway* *Suite 3048* *Dallas, Texas 75207*	**Data Center**
Dallas 02 *SoftLayer Technologies, Inc.* *1333 N. Stemmons Freeway* *Suite 110* *Dallas, Texas 75207*	**Data Center**
Dallas 05 *SoftLayer Technologies, Inc.* *4849 Alpha Rd.* *Dallas, TX 75244*	**Data Center**
Dallas 06 *SoftLayer Technologies, Inc.* *1333 N. Stemmons Freeway* *Suite 110* *Dallas, Texas 75207*	**Data Center**
Dallas 07 *SoftLayer Technologies, Inc.* *1700 Summit* *Suite 100* *Plano, TX 75074*	**Data Center**
Dallas 09 *SoftLayer Technologies, Inc.* *900 Quality Way* *Richardson, TX 75081*	**Data Center**
Frankfurt 02 *SoftLayer Technologies Deutschland GmbH* *Leonard Heisswolf Str 4.* *Frankfurt am Main, 65936 DE Germany*	**Data Center**
Hong Kong 02 *SoftLayer Technologies Hong Kong Limited* *33 Chun Choi Street, Yan Hing Industrial Building* *Tseung Kwan O Industrial Estate, Hong Kong* *Houston 02*	**Data Center**
London 02 *SoftLayer Technologies UK Limited* *Fountain Court, Cox Lane Chessington,* *Greater London, KT9 1SJ United Kingdom*	**Data Center**

Melbourne 01   **Data Center**
SoftLayer Technologies Australia Pty Ltd
72 Radnor Drive, Deer Park
Melbourne, VIC 3023, Australia

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SoftLayer Technologies Mexico, S. de R.L. de C.V.
Km 2+200, Lateral Carretera Estatal 431, El Marqués,
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SoftLayer Technologies, Inc.
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