



JCIInsight

The Official Newsletter of Joint Commission International



March 2019

Publication and Effective Dates for 7th Edition International Standards for Hospitals and Academic Medical Centers Established



The 7th Edition of the Hospital Standards is planned for publication on 1 April 2020 with an effective date of 1 October 2020. As part of the development of a new edition of the standards manual, Joint Commission International (JCI) accredited health care organizations are asked to provide input into the new standards via in-person or conference call focus groups.

The purpose of the focus groups is to offer customers an opportunity to provide feedback on the current set of standards and changes they would like to see in the upcoming revision of the standards. Focus group participants are asked specific questions that are designed to encourage candid, open discussion of opinions with other participants. This method for obtaining feedback allows members of the group to interact with each other during the discussion and share ideas and perspectives.

[Click here](#) to learn more.

Grant to Improve Antimicrobial Stewardship in Asia-Pacific

Antimicrobial resistance is a serious social and economic problem across the globe threatening the ability to treat common infectious diseases, resulting in illness, disability and death. Stewardship can help prevent the development of multidrug resistant organisms and reduce unnecessary drug use and costs.

The Joint Commission, working with Pfizer Independent Grants for Learning & Change (IGLC), has selected six international quality improvement projects to receive funding as part of a two-year grant to improve antimicrobial stewardship in



the Asia-Pacific region. For more details, [click here](#).

For more information on antimicrobial stewardship, please visit [The Joint Commission's website](#).

JCI's Foundations Courses Provide "Roadmap" for Accreditation and Quality Improvement



If your organization is ready to move to the next level of quality and patient safety, join us for one of JCI's many Foundations of Accreditation courses this year. We'll be in Prague, Mumbai, Hyderabad, Ho Chi Minh City, and Jakarta over the next few months!

Discover what makes JCI the world's leader in health care accreditation and how our standards and survey process help organizations all over the world improve the quality and safety of patient care.

Whether you're seeking JCI's Gold Seal or just working toward overall quality improvement, JCI offers a solid "roadmap" during this Foundations course, which has proven successful for organizations striving to improve overall patient care. Please [click here](#) to learn more or register for one of our Foundations programs. For those who have mastered the basics, consider our Advanced Tracers program offered 7-9 of October in Singapore. This three-day program provides a unique experience to participants, allowing them to perform elements of a tracer under the direct supervision of a JCI faculty expert. [Click here](#) for more details.

[Click here](#) to see all JCI's currently-scheduled 2019 education programs.

Now Available: 2019 JCI Publications Guide

We offer an invaluable collection of resources for every type of health care setting and professional area of interest.

[Click here](#) to download our 2019 Publications Guide.



Have Questions Regarding Accreditation? Reach Out to an Account Executive Today

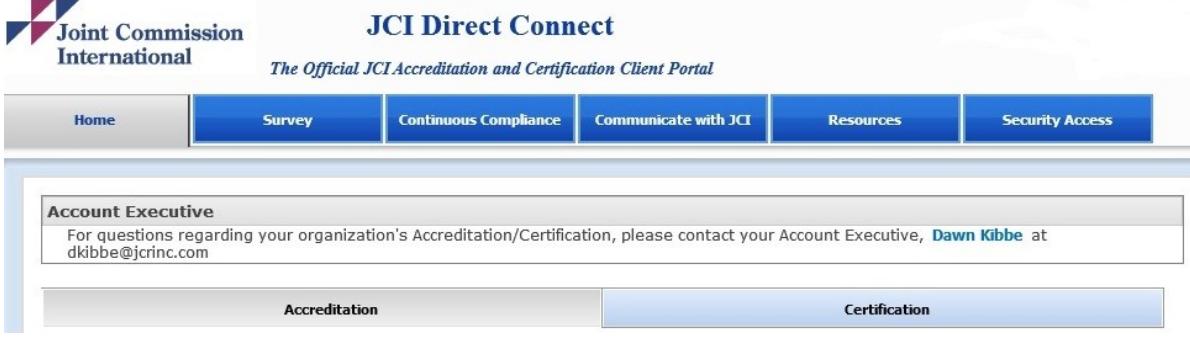
At Joint Commission International Accreditation (JCIA), we are committed to providing the best customer service possible. To accomplish this, every organization has been assigned a dedicated Account Executive that can answer any questions they may have before, during, and after an accreditation or certification survey.

Your JCIA Account Executive will maintain an ongoing relationship with you and your staff so that we can better understand your organization's particular needs and can accommodate you accordingly.

As your primary contact for any information, questions, or concerns you may have with regard to JCIA processes and practices, your JCIA Account Executive will also coordinate with other JCI subject matter experts to ensure your inquiries are handled promptly and to your satisfaction.

It is easy to find the name and email address of your organization's Account Executive. Simply log into JCI Direct Connect, and click on the "Home" tab. The name and email address of your JCIA Account Executive is located under the row of blue tabs.

Please know that your JCIA Account Executive is always ready to assist you so that the accreditation journey satisfies your organization's expectations.



The screenshot shows the JCI Direct Connect portal. At the top, there is a logo for Joint Commission International and the text "JCI Direct Connect" followed by "The Official JCI Accreditation and Certification Client Portal". Below this is a navigation bar with tabs: Home, Survey, Continuous Compliance, Communicate with JCI, Resources, and Security Access. The "Home" tab is highlighted. In the main content area, there is a box titled "Account Executive" containing the text: "For questions regarding your organization's Accreditation/Certification, please contact your Account Executive, Dawn Kibbe at dkibbe@jcrinc.com". Below this box are two buttons: "Accreditation" and "Certification".

Come See Us at the Quality Forum in Glasgow, Scotland



Visit us at booth no. 17 and talk with JCI experts, including our Principal Consultant for Europe. Learn more about our products and services and how JCI's standards and evaluation methods can help you establish and maintain a culture of quality improvement in your organization.

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