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CD/DVD AudioText links issue on PC

Original Message

(Posted just now - 02:20pm Jul 16, 2012 EST)

by [Baljeet Singh](#) (Posts: 35) (IP: IP not logged)

Hi Erik,

We have exported few offline (CD/DVD) packages successfully and it's working just fine on MAC. But AudioText links are not working when we trying on PC.

Could you please have a look and suggest a solution.

Here is title for your reference:

Identifier: VA_SE_G6_etext

Global ID: CM93586849

Book ID: 1006762

CD/DVD Package link:

sftp://ftp.ebookcm.pearsoncmg.com//home/ebookcmftp_prod/simpleebook/curriculum/science/high_school/VA_SE_G6_etext/final/offlinepackages/cdrom/VA_SE_G6_etext_cdrom.zip

Please refer page 10 for AudioText link.

Thanks,
Baljeet

Asst. Manager, Education and Learning / Aptara, Inc.

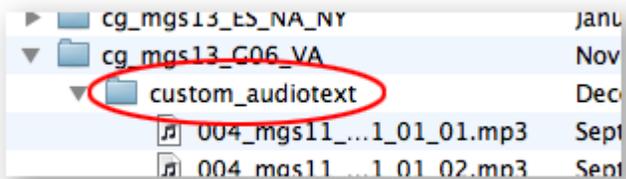
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 (Msg # 1 : Posted Jul 27, 2012 11:34 am) 
by [Erik Unhjem](#) (Posts: 874)

Hi Baljeet,

There are several issues involved here, beginning with where the audio/text synch audio files were uploaded to the the Pearson Media Server, and how that folder was named.



While the folder name used is perhaps descriptive and identifies the contents, the Content Manager's media harvesting feature is expecting audio/text synch files to be in a folder named "mp4", within a folder named "audiotext". As a result of the mis-named folder and file organization, the audio/text synch files could not be automatically harvested while validating the CDR

The audio/text synch content was also not properly targeted in the Authoring server:

Use the section below to specify SWF and Asset File Paths for this book. Click on Task Complete when you are done with this section.

SWF File Path

Asset File Path

Audio-Text Synch	<input type="text" value="http://media.pearsoncmg.com"/>
chromelessurl	<input type="text" value="http://media.prod1.ebookplus.pearsoncmg.com/"/>
flv	<input type="text" value="http://streaming.prod1.ebookplus.pearsoncmg.com/"/>
h264	<input type="text" value="http://media.prod1.ebookplus.pearsoncmg.com/"/>
image	<input type="text" value="http://media.prod1.ebookplus.pearsoncmg.com/"/>
mp3	<input type="text" value="http://media.pearsoncmg.com/curriculum/science/cg_mgs13_G06_VA/"/>
swf	<input type="text" value="http://media.prod1.ebookplus.pearsoncmg.com/"/>
url	<input type="text" value="http://media.prod1.ebookplus.pearsoncmg.com/"/>
virtualearningasset	<input type="text"/>

Save Cancel

The Audio-Text-Synch URL should have been more fully configured to identify the location of the audio files. It should have indicated "http://media.pearsoncmg.com/curriculum/science/cg./audiotext/mp3"

During validation, the location of the audio/text synch audio files needs to be configured in the Simple- or Standard-eBook workflow tabs by entering the URL in the "Media Assets" field, by adding the "audiotext/mp3" portion, which the Content Manager assumes.

Select Edition As:	commonedition
Media Server:	http://media.pearsoncmg.com
Authoring Server:	<input type="radio"/> PROD2 <input checked="" type="radio"/> PROD1 <input type="radio"/> PROD3

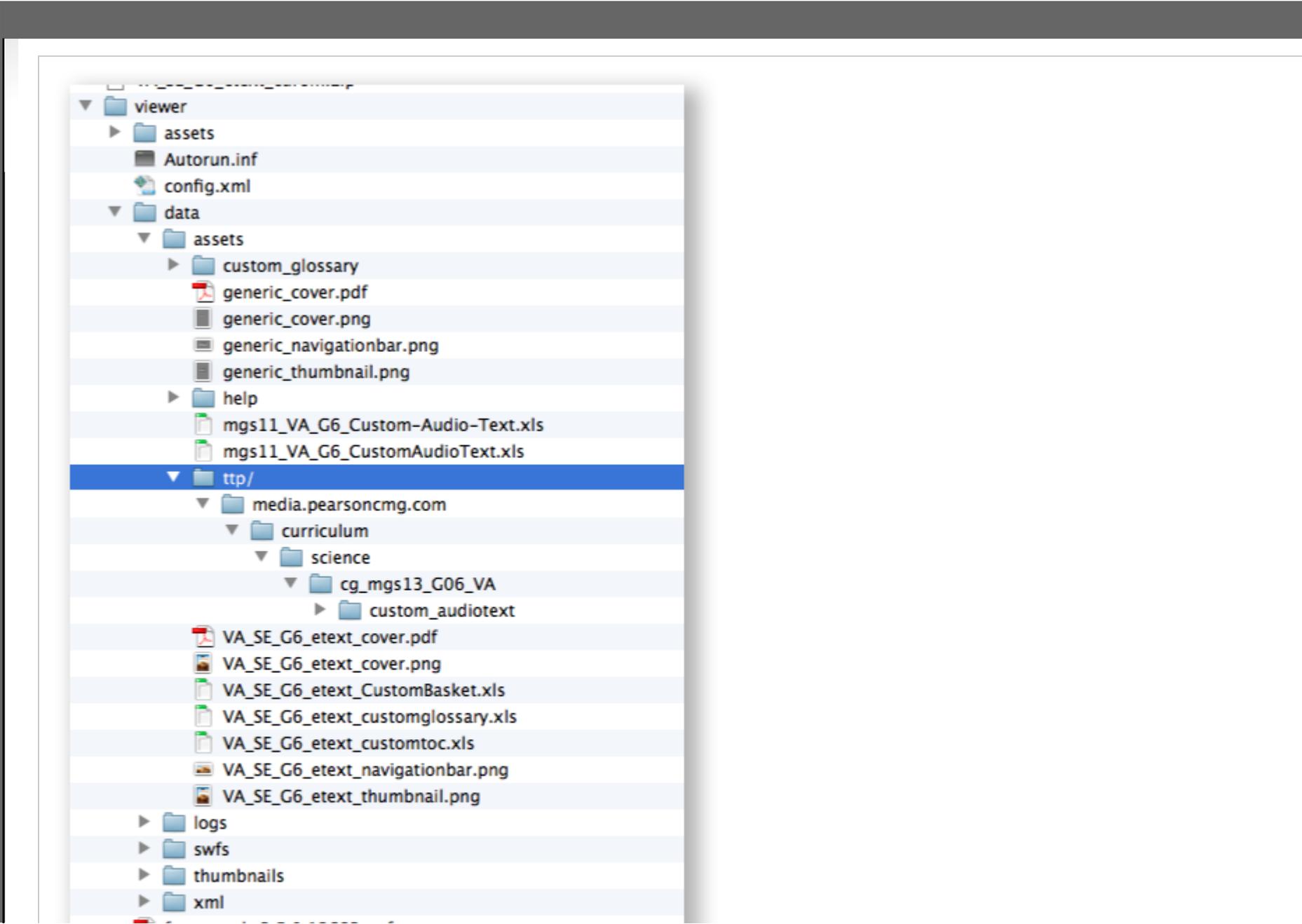
That URL should have indicated "http://media.pearsoncmg.com/curriculum/science/cg_mgs13_G06_VA" instead of just the default "http://media.pearsoncmg.com" entry.

As a result of those incorrect entries, the Content Manager was not able to automatically copy the audio/text files from the Media Server to the Content Manager for incorporation into the eBook package.

Compounding the issue, the URL of the audio/text synch files had a typo in the exported page audio XML files -- an "h" is missing:

```
<?xml version="1.0" encoding="UTF-8" standalone="no" ?>
<page bookid="CM93586849" pageid="1599835" version="1.0" logicalpagenumber="598" linktypelocation="http://media.pearsoncmg.com/curriculum/science/cg_mgs13_G06_VA/custom_audiotext/092_mgs11_SE_05_03_03_01.mp3"
  Δ <flow iconxy="184, 64" label="Listen now"
  clipsrc="http://media.pearsoncmg.com/curriculum/science/cg_mgs13_G06_VA/custom_audiotext/092_mgs11_SE_05_03_03_01.mp3"
  floworder="0" xMax="" xMin="" yMax="" yMin="" iconwh="33,34" useicon="Y">
  Δ </flow>
</page>
```

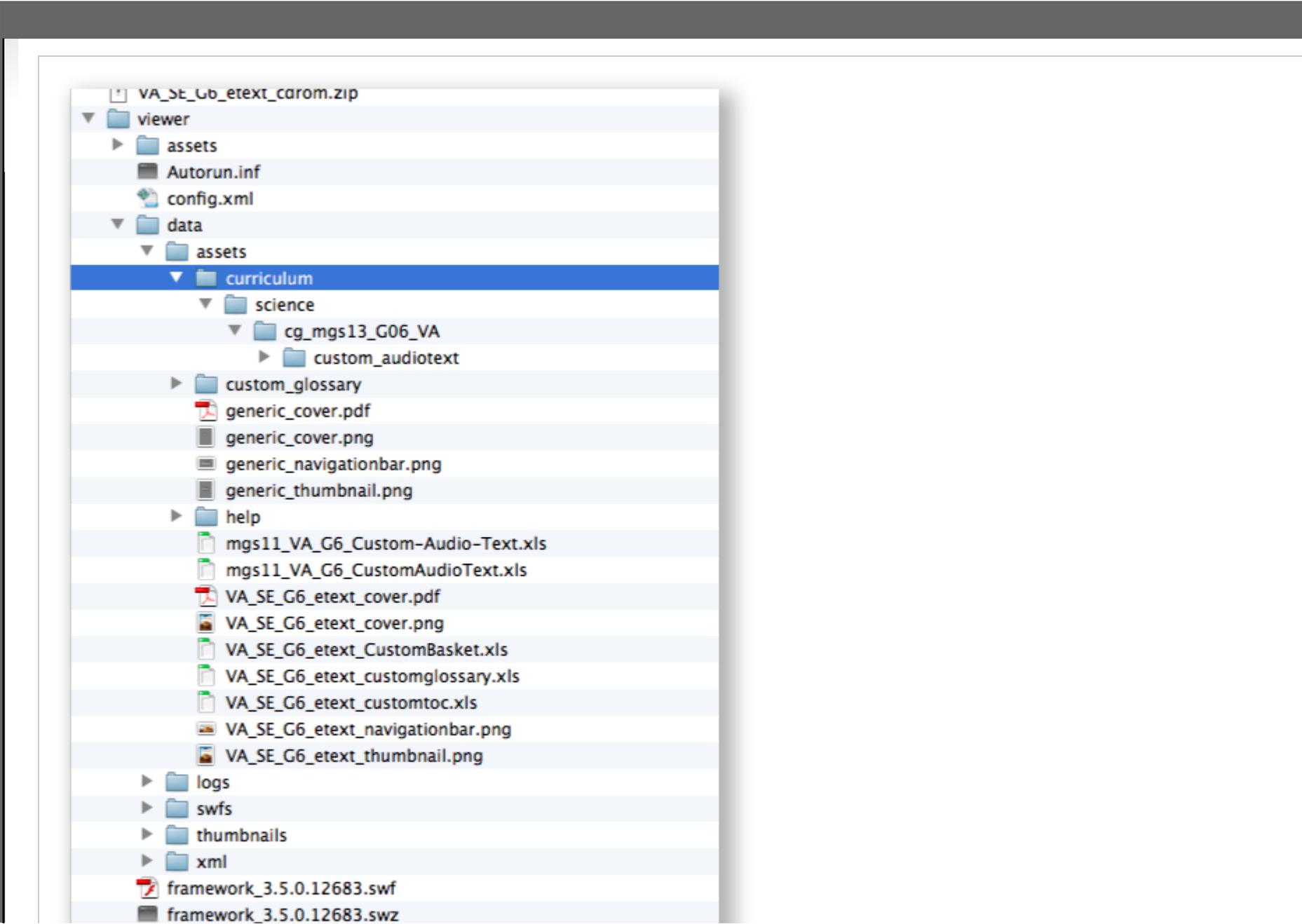
As a result, the audio/text audio files when manually harvested ended up in a strangely named and incorrect folder file path -- "tpt/" -- in the exported package on the Content Manager FTI.



But the part of the URL with the typo is redundant and shouldn't be there, since the URL on that line works in conjunction with the rest of the URL on the previous line:

```
<?xml version="1.0" encoding="UTF-8" standalone="no" ?>-  
<page bookid="CM93586849" pageid="1599835" version="1.0" logicalpagenumber="598" linktypelocation="http://media.pearsoncmg  
Δ <flow iconxy="184, 64" label="listen now"  
clipsr="/curriculum/science/cg_mgs13_G06_VA/custom_audiotext/092_mgs11_SE_05_03_03_01.mp3" floworder="0" xMax="" xMin=""  
yMin="" iconwh="33,34" useicon="Y">-  
Δ </flow>-  
</page>
```

And the audio files are supposed to then have a corresponding path in the data/assets folder of the exported package:



You should be able to resolve your audio playback issues by reconfiguring the file path of the audio/text synch audio files in the exported package and then do a global search-and-replace unwanted "tftp://media.pearsoncmg.com" part of the URL in all of the individual audio/text page XML files.

I strongly recommend that you locally test -- on both Mac and PC -- any exported offline package before creating an ISO.

Regards,

Erik

eText Systems Product Manager

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Title:

Message:

Empty text input area for message content.

Click to add:

Rich text editor toolbar with icons for Bold (B), Italic (I), Underline (U), Bulleted List, Numbered List, Indent, Outdent, Undo, Redo, Text Color, Background Color, Link, Unlink, Email, URL, and Help.

Attachments section with three input fields and 'Browse...' buttons.

Buttons for 'Post My Message', 'Check Spelling', and 'Preview'.

You cannot rewrite history, but you will have 30 minutes to make any changes or fixes after you post a message. Just click on the Edit button which follows your message after you post it.

>>>>>>>> You are a HOST of this section <<<<<<<<<<

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Buttons for 'Manage Content Blobs' and 'Show Edit Links'.