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Re: eText Release 4.5 and CD-ROM production (Msg # 2.1 : Posted Feb 23, 2012 11:51 am)	≥ × € % §
by Erik Unhjem (Posts: 887)	(IP: 192.234.246.2
Hi Fancesca,	
This really isn't an eText issue and is caused by the configuration of the anti-virus software installed on a user's computer.	
The situation was encountered during post-deployment testing of Release 4.5 when the eText developers downloaded a CD-ROM package to a desktop computer a package from that hard drive without first burning it to a CD. The anti-virus software on that computer quarantined the "foreign" .exe file that hadn't gone through a "process.	
When the eText developers first encountered this situation during the post-deployment testing, they first suspected that perhaps a virus had been introduced somew production process. Exhaustive testing found that it was occurring on only one user's computer, and further investigation found that the anti-virus software was being	
It's not likely that end users, who will be accessing the eText from the CD will encounter this situation. Your production folks, who download the package from the Co server after the package has been created may encounter this situation if they attempt to launch the CD package directly from their desktop, but that again depreconfiguration and sensitivity of their anti-virus software.	
By following the steps detailed earlier, users launching an eText CD-ROM package directly from their computer's drive should be able to successfully launch the eTe occasions without issue.	ext on subsequent
We have, however, found another unrelated CD-ROM issue that I will describe in a separate posting.	
Regards,	
Erik	
eText Systems Product Manager	
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