VAN THANH PHAN

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EDUCATION

Ed.D. Texas Tech University 1/2012 – 8/2016

Major: Instructional Technology (expected Minor: Business Management graduation)

M.A. Murray State University

1/2010 - 12/2011

Major: Teaching English to Speakers of Other Languages

B.A. Ho Chi Minh City University of Education, Vietnam 8/2

8/2004 - 8/2008

Major: Teaching English to Speakers of Other Languages

Minor: Chinese

RESEARCH AND FACULTY SUPPORT EXPERIENCE

Since 11/2014 Worldwide eLearning, Office of the Provost, Texas Tech University

- Designing, developing, and managing online courses.
 - Consulting on applying instructional system design theories and models into planning effective instruction.
 - Developing a framework for instructional design and technology activities.
 - Assisting instructors in developing online courses
 - Assisting in developing a training series for enhancing instructors' expertise in teaching online.
 - o Conducting training on emerging technologies when requested.
 - Assisting the accessibility team in producing accessible materials.
 - Assisting instructors in trouble shooting Blackboard Collaborate and Blackboard issues.
- Reviewing online courses.
- Collaborating with instructional designers, technologists and another research assistant in
 - o Collecting data for service enhancement.
 - o Researching and piloting emerging technologies.

Spring 2012–Fall 2014 College of Education, Texas Tech University

- Assisted faculty in teaching online courses.
 - o Uploaded and organized materials to Blackboard
 - o Built and imported quizzes
 - o Assisted with grading and importing grades to Blackboard
 - o Trouble shot Blackboard Grade Book issues
- Assisted faculty in conducting literature reviews and analyzing data for research projects.
- Took/organized program minutes/documents.

Fall 2011 Murray State University

- Assisted faculty in teaching online courses.
 - o Uploaded materials to Blackboard
 - Hosted virtual hours to resolve students' technical issues with Eluminate.
 - o Assisted with grading and importing grades to Blackboard
 - o Organized and graded discussion board.
- Copied and organized documents for face-to-face courses.

TEACHING EXPERIENCE

Fall 2013–Spring 2014 Texas Tech University

Computing and Information Technology (EDIT 2318) (Online)

Spring & Fall 2012 Coronado High School, Lubbock, TX

Reading and Writing (Face-to-Face)

Summer 2012 Vietnam Ministry of Education and the US Embassy

General English (Online) E-TESOL

2009 University of Economics, Ho Chi Minh City, Vietnam

Business English (Face-to-Face)

University of Education, Ho Chi Minh City, Vietnam General English, TOEIC, and TOEFL (Face-to-Face)

PROFESSIONAL ACTIVITIES

Professional Training

Worldwide eLearning, Texas Tech University, June 2015

Applying the Quality Matters Rubric (APPQMR) Certificate

 Applied the QM rubric to review online courses that were grant funded by Office of the Provost

OnRamps Program, University of Texas at Austin, June 2013

Project Engage, Summer Institute for Teachers Certificate

 Completing the training for Project Engage (dual enrollment computer courses that used Canvas LMS in teaching Computer Science to high school students)

Grant Management

Assisted in managing East Lubbock Promise Neighborhood Grant (\$24.5 million), College of Education, Texas Tech University, Spring and Summer 2013

Journal Reviewer

Educational Research & Review, September 2013

Conference Proposal Reviewer

International Convention and English Language Expo, Portland, Oregon, October 2013

HONORS AND AWARDS

Association of Business Simulations and Experiential Learning (ABSEL), Best Paper Award, Innovation and Future Direction for Education, 2014

Full Academic Scholarship to Murray State University, Vietnam Ministry of Education, 2009

- 3rd Place in Team Competition, Midwest Table Tennis Championship for College Students, Saint Louis, Missouri, 2010
- Silver Medal, Women's Singles Competition, Vietnam National Table Tennis Championship for Students, 2005

PUBLICATIONS

- Back, S. M., Tseng, W., Li, J., Wang Y., Phan, V. T., & Yeter, I. H. (2015). Training neighborhood residents to conduct a survey. *Journal of Higher Education Outreach and Engagement*, 19(2), 175-194.
- Phan, V. T., & Hoover, J. D. (2014). The distance MBA: A need for guiding philosophy and theories. *Development in Business Simulation and Experiential Learning*, 41, 361-370. Best Paper Award, Innovation, and Future Direction for Education Track.
- Phan, V. T., & Cheon, J. (2013). Multimedia Presentation: The Impacts of Background Music and Sound Effects on Space Science Concept Learning. *Proceedings of Association for Educational Communications and Technology Conference*, 2013(1). Anaheim, CA.

PRESENTATIONS

- Phan, V. T., & Cheon, J. (2014, April). *Multimedia Learning: Do Narrators' Gender Vis-à-vis Vocal Range Matter?* The Annual Convention of the Association for Educational Communications and Technology. Jacksonville, FL.
- Tseng, W., Phan, V. T., Wang, Y., & Li, J. (2014, March). *East Lubbock Promise Neighborhood 2013 Survey: Desired Improvements Preliminary Results.* Poster presented at the 2nd Texas Universities' Educational Statistics and Psychometrics (TUESAP). College Station, TX.
- Phan, V. T., & Cheon, J. (2014, March). *Personalization Principle in Multimedia Learning: Do Narrators' Accent Matter?* The Annual Convention of the Society for Information Technology and Teacher Education. Jacksonville, FL.
- Phan, V. T., & Cheon, J. (2013, November). *Multimedia Presentation: The Impacts of Background Music and Sound Effects on Space Science Concept Learning*. The Annual Convention of the Association for Educational Communications and Technology. Anaheim. CA.
- Phan, V. T., Crooks, S., & Phan, T. (2013, November). Reexamining the Personalization Principle in Multimedia Learning: Effects on Native versus Non-native English Learners. The Annual Convention of the Association for Educational Communications and Technology. Anaheim, CA.
- Phan, V. T., & Cheon, J. (2013, October). *How Do Background Music and Sounds Impact Multimedia Learning*. The Texas Educational Intervention Research Collaborative. Lubbock, TX.
- Phan, V. T., & Steven, C. (2013, March). *The Personalization Effects in Multimedia Message Design on Native and Non-native Pre-service English as a Second Language Teachers' Intercultural Competence*. The International Convention and English Language Expo. Dallas, TX.
- Chung, S., Cheon, J., & Phan, V. T. (2013, February). *Examining the Effects of Emotional Induction Using Video Clips in Computer-based Instruction*. The Texas Educational Intervention Research Collaborative. Waco, TX.

Phan, T., Phan, V. T., & Jerbi, M. (2013, February). *International Female Graduate Students' Academic Experience: A Case Study in the College of Education, Texas Tech University*.
Roundtable presentation at the Women's Studies Conference. Lubbock, TX.

Phan, V. T., & Sroda, M. S. (2011, October). *Creative Commons Licenses in Language Teaching*. Kentucky Teaching English to Speakers of Other Languages. Louisville, KY.

REFERENCES

Hansel Burley

Professor of Educational Psychology

College of Education Texas Tech University

Email: <u>hansel.burley@ttu.edu</u>

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Steven Crooks

Professor of Organizational Learning and Performance

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Ronald Mitchell

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Research Scientist, IMMAP

Director, SBIR/STTR Resource Center

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Karissa Greathouse

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Office of the Provost Texas Tech University

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