

Oracle Technology Hosting

This document will provide a framework for understanding Oracle Technology Hosting. The goal of this document is to help identify when customers may need the right to host technology programs and the types of technology hosting available.

Please note: The information in this document is subject to change at any time. Please contact your local Oracle representative if you have any questions.

Hosting Oracle Technology Programs

To drive efficiencies in business operations and to leverage access to technical resources and infrastructure, an increasing number of companies are relying on 3rd parties to provide IT outsourcing (e.g., DBA functions, hardware, and networking), Web hosting or access to business applications. These offerings are commonly referred to as service bureaus, Hosting Service Providers (HSP), Application Service Providers (ASP), Managed Services Providers (MSP), hosting companies or outsourcing companies.

Oracle uses the terms "Hoster" or "Hosting Company" as the catch all phrases to describe a company that operates in a Service Bureau, Hosting or any other 3rd party relationship where Oracle grants a right to a company to use licenses to host or manage Oracle program. A hosting company for Oracle's business purposes is defined as a company providing commercially available applications or services to multiple end users which includes access to Oracle programs and/or processing of customers data using the Oracle programs.

The standard Oracle license agreement allows the licensed customer to use the Oracle programs solely for its internal business operations. The customer is not allowed to use the licensed programs for the internal business operations of any other entity.

When the licensed programs are used for the internal business operations of a third party, Oracle classifies this type of activity as hosting. As the standard license agreement does not grant the licensed customer the right to use the programs licenses in this manner, the ordering document must include hosting language which grants the licensed customer the right to use the licensed programs for the purposes of providing internet hosting services to end users.

Proprietary Application Hosting

- Proprietary Application Hosting: Companies that own and develop a commercially available application that is available to multiple end users and operates with an embedded Oracle program. Companies who develop proprietary applications and embed Oracle technology as the database component within their applications are considered Proprietary Application Technology Hosting companies.

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Note: A hosting company is not permitted to host an application that is not their own proprietary application using the Proprietary Application Hosting model. Additionally, a company is not permitted to use Proprietary Application Hosting licenses to host a custom developed application for a single end user; hosting licenses are only suitable for a one-to-many offering.

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