General Coaching Sentence Stems

Active Listening Stems		Nonjudgmental Responses	
•	So	•	I noticed how when youthe students really
•	In other words		(to identify something that worked and why it
•	What I'm hearing, then Is that correct?		worked)
•	What I hear you saying is Am I missing	•	I'm interested in learning (or hearing) more
	anything?		about
•	I'm hearing many things	•	I'd love to hear more about
•	As I listen to you, I'm hearing Is there anything	•	Thank you for sharing your thoughts. Can you
	else you feel I should know?		tell me more about?
Clarifying Stems		Pr	obing Stems
•	Let me see if I understand	•	What's another way you might?
•	I'd be interested in hearing more about	•	What would it look like if?
•	It would help me understand if you'd give me an	•	What do you think would happen if?
	example of	•	How wasdifferent from (or similar to)?
•	So, are you saying/suggesting?	•	What's another way you might?
•	Tell me what you mean when you	•	What sort of an impact do you think?
•	Tell me how that idea is like (or different from)	•	What criteria do you use to?
•	To what extent is?	•	When have you done something likebefore?
•	I'm curious to know more about	•	What do you think?
•	I'm intrigued by	•	How did you decide(come to that
•	I'm interested in		conclusion?)?
•	I wonder	•	I'm curious to know more about
		•	I'm intrigued by
		•	I'm interested in
		•	I wonder



Facilitative & Directive Coaching Stems*

FACILITATIVE DIRECTIVE **Cathartic Stems Informative Stems** I'm noticing that you're experiencing some There's a useful book on that topic by... feelings. Would it be OK to explore those for a few An effective strategy to teach ____ is... You can contact ___ in ___ department for that What's coming up for you right now? Would you like to talk about your feelings? Your principal will be in touch about that. Wow. I imagine I'd have some emotions if that ____ is very effective at teaching that skill; maybe happened to me. Are you experiencing strong you could observe him. feelings? **Catalytic Stems Prescriptive Stems** Tell me about a previous time when you... How did I would like you to discuss this issue with your you deal with that? supervisor. I hear you're really struggling with... How do you You need to know that the school's policy is... Have you talked to ___ about that yet? Last week you intend to start? It sounds like you're unsatisfied with... What would said you planned on doing so. Would it be ok if I share some advice that I think might you do differently next time? You've just talked about five different things you help you? You're welcome to take it or leave it, of want to work on this week. The last thing you course. mentioned is... How important is this to you? I'd like to suggest... How do you want your students (or a particular student) to remember you? How do you want to remember this time or situation in fifteen years? Who do you want to be in this situation? **Supportive Stems** Confrontational (Interrupting) Stems I noticed how when you...the students really... (To Would you be willing to explore your reasoning (or identify something that worked and why it assumptions) about this? worked) I'd like to ask you about... Is that okay? It sounds like you have a number of ideas to try What's another way you might...? out! It'll be exciting to see which works best for What would it look like if ...? Is there any other way to you! see this situation? What did you do to make the lesson so successful? What do you think would happen if ...? I'm interested in learning (or hearing) more What sort of an effect do you think...would have? about... I'm noticing (some aspect of your behavior)...What do Your commitment is really inspiring to me. you think is going on? It sounds like you handled that in a very confident What criteria do you use to ...? Who do you want to be in this situation? How do you You did a great job when you... want to show up? I'm confident that you'll be successful. How do you want others to see you in this situation?

^{*} The labels for these categories—cathartic, catalytic, supportive, informative, directive, confrontational—are from the work of John Heron.

