

IT preparation for study

Students at Leeds Trinity are provided full copies of Office 2013 Pro Plus for free and this can be downloaded on to 5 different devices for each student. So you can install it on your laptop, desktop, tablet for no charge; this applies to all Windows, Apple and Android based devices.

We also provide the ability to remotely connect to the servers on campus so you can work away from the University as if you were here. For this system, most of the software available to use is installed on our campus PCs. You will need to download the Citrix Receiver Plug-in – it'll prompt you to do this the first time you log in to the service. It's compatible with Internet Explorer, Chrome and Firefox but please ensure the Citrix Receiver plug-in is not blocked by your browser. This is the most common reason for it not working.

Most of the computers on campus are Windows 7 based, although our remote systems will also work with Mac. If you are looking to buy a tablet device to help your studies, you won't be able to install the Office software on the older Windows RT based devices or on Chrome Books. However, anything using Windows 8.1 will be fine as well as Apple iPads. We don't recommend the use of Chrome Books for use with our systems as you will not be able to install any of the software we use on campus and these devices are not tested with our systems.

For queries please email helpdesk@leedstrinity.ac.uk or call Information Helpdesk on 0113 2837223