PRINT-FRIENDLY VERSION

mln CATALOG

April 2020

Do you need Continuing Education Credit?
See Page 16

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

Medicare Learning Network®

Medicare Learning Network®

KNOWLEDGE · RESOURCES · TRAINING

INTRODUCTION

We are celebrating the Medicare Learning Network's® (MLN's) 20th anniversary delivering high quality educational resources to health care professionals. Thank you for trusting us as your source for Medicare information.

The MLN Catalog contains brief descriptions and links to educational resources. We work with clinicians, billing experts, and CMS subject matter experts to prepare these free MLN resources. They cover CMS programs, policies, and initiatives in detail, giving you the information to make the best decisions for your patients and your practice.

Resources identified by a star symbol also offer Continuing Education Units (CEUs) and Continuing Medical Education (CME) credits. ★

This Catalog includes:

- MLN Matters® Articles
- Publications and Educational Tools
- MLN Connects® Newsletter
- Web-Based Training Courses
- Provider Association Partnerships

Table of Contents April 2020

PUBLICATIONS & MULTIMEDIA

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KNOWLEDGE • RESOURCES • TRAINING
MEDICARE PROVIDER ENROLLMENT
APPLICATION FEE
Physicians, non-physician practitioners (NPPs), physician organizations, and non-physician organizations do not pay an application fee.
Institutional providers including Opioid Treatment Programs (OTPs) and Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) suppliers enrolling, re-enrolling, revalidating, or adding a new practice location pay an application fee.
Medicare Diabetes Prevention Program (MDPP) suppliers enrolling, re-enrolling, or revalidating pay an application fee. MDPP suppliers do not pay an application fee for adding a new administrative or community-based location.
For more information about the provider types subject to an application fee, refer to the Application Fee Requirements Matrix.
Page 1 of 44 ICN MLN9058742 January 2020
CMS Medicare Learning Network

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FACT SHEET
KNOWLEDGE • RESOURCES • TRAINING
ADVANCE CARE PLANNING
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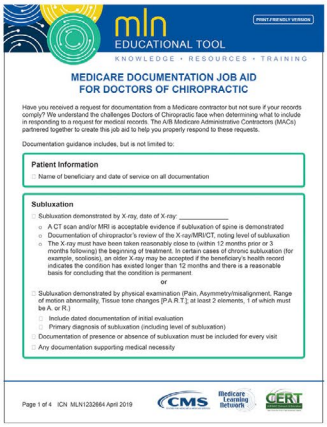
The Hyperlink Table, at the end of this document, provides the complete URL for each hyperlink.
Page 1 of 6 ICN MLN909289 August 2019
CMS Medicare Learning Network


mln
EDUCATIONAL TOOL
KNOWLEDGE • RESOURCES • TRAINING
MEDICARE DOCUMENTATION JOB AID FOR DOCTORS OF CHIROPRACTIC
Have you received a request for documentation from a Medicare contractor but not sure if your records comply? We understand the challenges Doctors of Chiropractic face when determining what to include in responding to a request for medical records. The A/B Medicare Administrative Contractors (MACs) partnered together to create this job aid to help you properly respond to these requests.
Documentation guidance includes, but is not limited to:
Patient Information
Name of beneficiary and date of service on all documentation
Subluxation
Subluxation demonstrated by X-ray, date of X-ray: _____
A CT scan and/or MRI is acceptable evidence if subluxation of spine is demonstrated
Documentation of chiropractor's review of the X-ray/MRI/CT, noting level of subluxation
The X-ray must have been taken reasonably close to (within 12 months prior or 3 months following) the beginning of treatment. In certain cases of chronic subluxation (for example, scoliosis), an older X-ray may be accepted if the beneficiary's health record indicates the condition has existed longer than 12 months and there is a reasonable basis for concluding that the condition is permanent
or
Subluxation demonstrated by physical examination (Pain, Asymmetry/misalignment, Range of motion abnormality, Tissue tone changes [P.A.R.T.]; at least 2 elements, 1 of which must be A- or R-)
Include dated documentation of initial evaluation
Primary diagnosis of subluxation (including level of subluxation)
Documentation of presence or absence of subluxation must be included for every visit
Any documentation supporting medical necessity
Page 1 of 4 ICN MLN1232664 April 2019
CMS Medicare Learning Network CERT

Articles

1 MLN Matters® Articles

Publications

2 Coding
2 Communicating with Patients
2 Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)
2 Evaluation and Management (E/M)
2 Fraud & Abuse
3 Home Health
3 Medicare/Medicaid
3 Office Management
4 Payment Policy
6 Preventive Services
7 Provider Compliance
10 Provider-Specific
11 Provider-Supplier Enrollment
11 Remittance Advice
11 Rural Health

Multimedia

11 Videos

EVENTS & TRAINING

12 Calls & Webcasts
12 Web-Based Training

CONTINUING EDUCATION

16 Continuing Education Information

NEWS & UPDATES

17 MLN Connects® Newsletter
17 Electronic Mailing Lists
17 Social Media

SUBJECT INDEX

18 Index

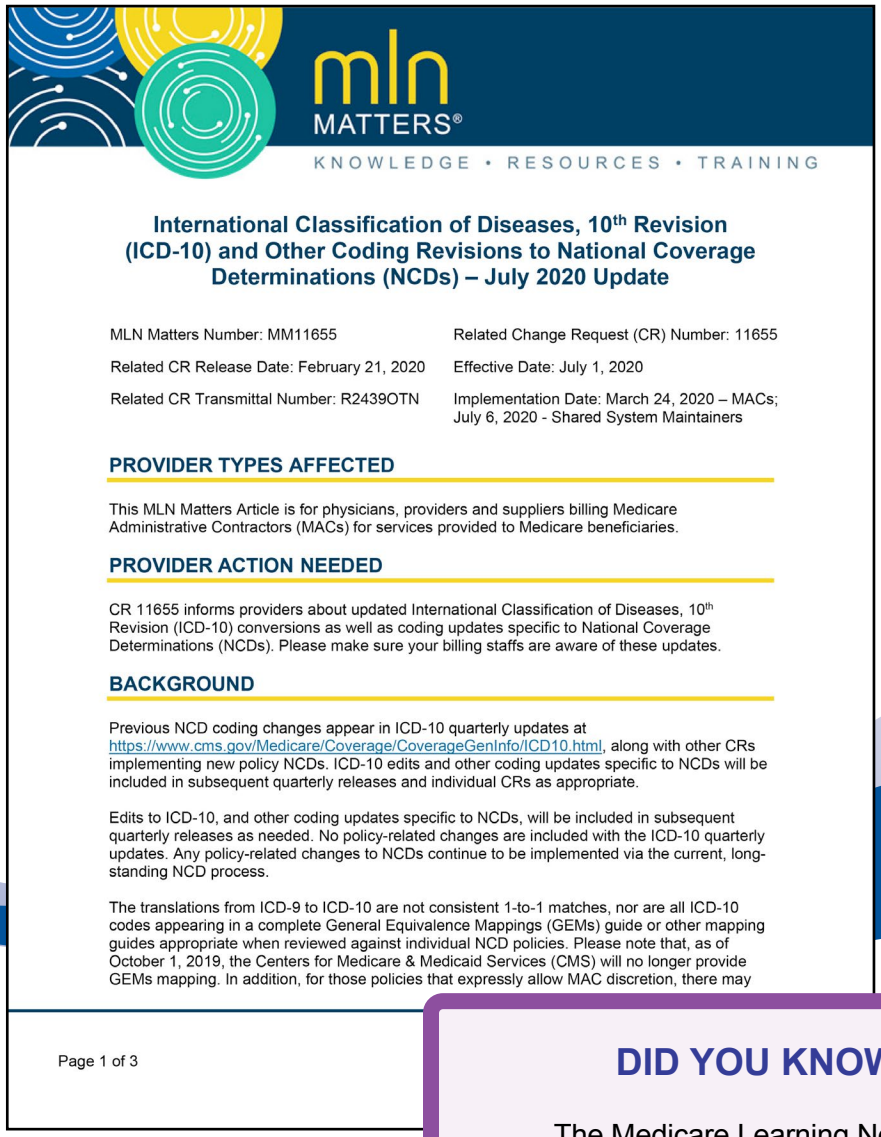
PUBLICATIONS & MULTIMEDIA

Articles

MLN Matters® Articles

These articles explain national Medicare policy in an easy-to-understand format. They focus on coverage, billing, and payment rules for specific provider types. Bookmark MLN Matters® Articles.

Sample MLN Matters Article



mln MATTERS®

KNOWLEDGE • RESOURCES • TRAINING

International Classification of Diseases, 10th Revision (ICD-10) and Other Coding Revisions to National Coverage Determinations (NCDs) – July 2020 Update

MLN Matters Number: MM11655 | Related Change Request (CR) Number: 11655

Related CR Release Date: February 21, 2020 | Effective Date: July 1, 2020

Related CR Transmittal Number: R2439OTN | Implementation Date: March 24, 2020 – MACs; July 6, 2020 - Shared System Maintainers

PROVIDER TYPES AFFECTED

This MLN Matters Article is for physicians, providers and suppliers billing Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

PROVIDER ACTION NEEDED

CR 11655 informs providers about updated International Classification of Diseases, 10th Revision (ICD-10) conversions as well as coding updates specific to National Coverage Determinations (NCDs). Please make sure your billing staffs are aware of these updates.

BACKGROUND

Previous NCD coding changes appear in ICD-10 quarterly updates at https://www.cms.gov/Medicare/Coverage/CoverageGenInfo/ICD10.html, along with other CRs implementing new policy NCDs. ICD-10 edits and other coding updates specific to NCDs will be included in subsequent quarterly releases and individual CRs as appropriate.

Edits to ICD-10, and other coding updates specific to NCDs, will be included in subsequent quarterly releases as needed. No policy-related changes are included with the ICD-10 quarterly updates. Any policy-related changes to NCDs continue to be implemented via the current, long-standing NCD process.

The translations from ICD-9 to ICD-10 are not consistent 1-to-1 matches, nor are all ICD-10 codes appearing in a complete General Equivalence Mappings (GEMs) guide or other mapping guides appropriate when reviewed against individual NCD policies. Please note that, as of October 1, 2019, the Centers for Medicare & Medicaid Services (CMS) will no longer provide GEMs mapping. In addition, for those policies that expressly allow MAC discretion, there may

Page 1 of 3

DID YOU KNOW?

The Medicare Learning Network® offers several ways to search and quickly find MLN Matters Articles that interest you!

Publications

Coding

How to Use The Medicare National Correct Coding Initiative (NCCI) Tools

Learn to navigate the CMS NCCI webpages, work with Medicare code pair edits and medically unlikely edits, and avoid coding and billing errors. 19 pages (January 2019) (ICN MLN901346)

ICD-10-CM, ICD-10-PCS, CPT, and HCPCS Code Sets

Learn the definition and details for each code set, and payment information. 5 pages
(July 2019) (ICN MLN900943)

Communicating with Patients

Get Your New Medicare Card

CMS finished mailing new Medicare cards. The new cards without Social Security numbers offer better identity protection. Help protect your patient's personal identity by getting their new Medicare Beneficiary Identifier and using it for Medicare business, including claims submission and eligibility transactions. Give the Get Your New Medicare Card flyer to patients who do not have a new card. 1 page (May 2019) (ICN MLN6650164)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies

DMEPOS Accreditation

Learn accreditation requirements for suppliers, exempted supplies and exempted providers, and other professionals. 7 pages
(June 2017) (ICN 905710)

DMEPOS Information for Pharmacies

Learn pharmacy accreditation exemption rules, requirements for new pharmacies and change of ownership. 4 pages (June 2017) (ICN 905711)

DMEPOS Quality Standards

Learn supplier business services requirements, supplier product-specific service requirements, and requirements for specific types of products and services. 1 page (January 2018) (ICN 905709)

Evaluation and Management

Evaluation and Management Services

Learn principles of documentation, common sets of codes used to bill for services, and other considerations. 90 pages
(August 2017) (ICN 006764)

Fraud & Abuse

Medicare Fraud & Abuse Poster

Learn ways to avoid fraudulent activities.
1 page (September 2018) (ICN 909363)

Medicare Fraud & Abuse: Prevent, Detect, Report

Learn fraud and abuse definitions, laws, how to report suspected fraud, and physician business relationships that may raise concerns. 27 pages
(February 2019) (ICN MLN4649244)

Home Health

Medicare Home Health Benefit

Learn qualification requirements, consolidated billing, therapy services, and physician billing and payment. 10 pages (March 2020) (ICN MLN908143)

Medicare/Medicaid

Dual Eligible Beneficiaries Under Medicare and Medicaid

Learn the Program rules, prohibited billing of Qualified Medicare Beneficiary individuals, and what is assignment. 10 pages (May 2018) (ICN 006977)

Medicare and Medicaid Basics

Learn quick facts, requirements for dual eligibles, and covered services. 10 pages (July 2018) (ICN 909330)

Screening, Brief Intervention, and Referral to Treatment (SBIRT) Services

Learn covered services, Medicare and Medicaid eligible providers, and how to bill for dual eligibles. 13 pages (February 2019) (ICN MLN904084)

Office Management

Advance Beneficiary Notice of Noncoverage Interactive Tutorial

Learn how to make an informed decision whether to get an item or service that may not be covered and accept financial responsibility. 1 page (October 2018) (ICN MLN909183)

Behavioral Health Integration Services

Learn service components, eligible conditions, and relationships and roles of care team members. 10 pages (May 2019) (ICN MLN909432)

Beneficiaries in Custody Under a Penal Authority

Learn Medicare claims processing information, exceptions, appeals, Social Security Administration (SSA) policy on beneficiaries in custody, and how Medicare receives data for incarcerated beneficiaries. 7 pages (March 2018) (ICN 908084)

Chronic Care Management Services

Learn separately payable services for beneficiaries with multiple chronic conditions, Physician Fee Schedule billing requirements, practitioner and patient eligibility, and service elements. 14 pages (July 2019) (ICN MLN909188)

CMS Web Wheel

Learn where to find educational resources for Medicare Fee-For-Service providers, CMS initiatives, and MAC resources. 1 page (April 2018) (ICN MLN006212)

How to Use the Medicare Coverage Database

Learn how to navigate the database, search indexes, and download reports. 24 pages (August 2019) (ICN MLN901347)

Items and Services Not Covered Under Medicare

Learn categories and items of services not covered as well as exceptions. 18 pages (August 2018) (ICN MLN906765)

DID YOU KNOW?

We are interested in what you have to say! Your feedback is important in developing and improving MLN products and services. Send your comments to MLN@cms.hhs.gov.

Medicare Advance Written Notices of Noncoverage

Learn the different types of advance written notices, how to issue and complete the forms, and collect payment. 12 pages
(October 2018) (ICN MLN006266)

Medicare Basics: Commonly Used Acronyms

Learn frequently used acronyms and how to create a personalized list of acronyms. 1 page
(June 2018) (ICN MLN908999)

Medicare Billing: Form CMS-1450 and the 837 Institutional

Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 11 pages
(June 2018) (ICN MLN006926)

Medicare Billing: Form CMS-1500 and the 837 Professional

Learn when Medicare will accept a hard copy claim form, filing requirements, and how to submit and code claims. 12 pages
(July 2019) (ICN MLN006976)

Medicare Learning Network® (MLN) Learning Management System (LMS) FAQs

Learn how to access the LMS, find products, take a web-based training, and access and print certificate. 54 pages (August 2019) (ICN MLN909182)

Medicare Overpayments

Learn the definition of an overpayment, payment options, as well as collection tools and processes. 6 pages (February 2019) (ICN MLN006379)

Medicare Part A Cost Report Electronic Filing

Learn who can submit reports, steps, and benefits. 15 pages (August 2019) (ICN MLN5504296)

Medicare Parts A & B Appeals Process

Learn the five levels of appeals, appointing a representative, and tips for filing. 19 pages
(January 2020) (ICN MLN006562)

NPI: What You Need to Know

Learn what is an NPI, who may and may not obtain one, and how to apply. 10 pages
(December 2016) (ICN MLN909434)

Transitional Care Management Services

Learn which health care professionals may furnish these services, service settings, components, and billing services. 8 pages
(January 2019) (ICN 908628)

Understanding The Medicare Beneficiary Identifier

Learn why the letter “O” is never used in the MBI. 1 page (March 2019) (ICN MLN3657604)

Payment Policy

Acute Care Hospital Inpatient Prospective Payment System

Learn payment rates, how payments are set, and payment updates. 18 pages
(February 2019) (ICN 006815)

Ambulatory Surgical Center Payment System

Learn payment rates, where to submit bills, and payment methods. 8 pages
(January 2019) (ICN 006819)

Appropriate Use Criteria for Advanced Diagnostic Imaging

Learn reporting requirements, exceptions and payment for Appropriate Use Criteria (AUC) consultation. 8 pages
(December 2018) (ICN MLN909377)

Clinical Laboratory Fee Schedule

Learn coverage requirements, how payment rates are set, and updates. 6 pages (December 2018) (ICN MLN006818)

Health Professional Shortage Area Physician Bonus Program

Learn bonus payment information, critical access hospital billing, and assistance in determining whether an area is eligible. 4 pages (December 2017) (ICN 903196)

Home Health Prospective Payment System

Learn consolidated billing requirements, criteria for home health and therapy services, and the market basket percentage increase for CY 2018. 15 pages (March 2018) (ICN MLN006816)

Hospice Payment System

Learn coverage and certification requirements, election periods and statements, and caps on payments. 12 pages (November 2019) (ICN MLN006817)

Hospital-Acquired Conditions and Present on Admission Indicator Reporting Provision

Learn requirements of the Hospital-Acquired Conditions and Present on Admission Indicator Reporting provision, including exempt hospitals. 6 pages (October 2017) (ICN MLN901046)

Hospital Outpatient Prospective Payment System

Learn ambulatory payments classifications, how payment rates are set, and the Hospital Outpatient Quality Reporting Program. 8 pages (February 2019) (ICN 006820)

Hospital Value-Based Purchasing Program

Learn how the Program works, measuring and scoring performance, and how the program is funded. 14 pages (September 2017) (ICN MLN907664)

How to Use the Searchable Medicare Physician Fee Schedule (MPFS)

Learn to navigate and search for pricing information, payment policy indicators, and the relative value units and geographic practice cost index. 32 pages (September 2017) (ICN MLN901344)

Inpatient Psychiatric Facility Prospective Payment System

Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 15 pages (March 2019) (ICN MLN006839)

Inpatient Rehabilitation Facility Prospective Payment System

Learn the process for predetermined payment rates, fiscal year updates, and the quality reporting program. 11 pages (February 2019) (ICN MLN006847)

Long-Term Care Hospital Prospective Payment System

Learn certification elements, patient classification, and policy payment adjustments. 16 pages (December 2018) (ICN MLN006956)

Medicare Physician Fee Schedule

Learn what physician services include, payment rates, and the Quality Payment Program. 4 pages (February 2017) (ICN 006814)

Medicare-Required SNF PPS Assessments

Learn factors affecting the assessment schedule, assessment results report, and the Minimum Data Set 3.0. 1 page (October 2017) (ICN 909067)

DID YOU KNOW?

You can subscribe to our Electronic Mailing Lists. You will get email updates when we release new and revised information.

Medicare Secondary Payer

Learn when Medicare pays first, exceptions, how to gather accurate data from the beneficiary, and what happens if you fail to file correct and accurate claims. 17 pages (January 2019) (ICN MLN006903)

Skilled Nursing Facility 3-Day Rule Billing

Learn communication of coverage, claims processing edits, and financial responsibility. 8 pages (July 2019) (ICN MLN9730256)

Skilled Nursing Facility Prospective Payment System

Learn payment rates, the Quality Reporting Program, and the Value-Based Purchasing Program. 20 pages (February 2020) (ICN MLN006821)

SNF Billing Reference

Learn coverage rules, payment information, and billing requirements. 20 pages (December 2018) (ICN MLN006846)

Preventive Services

Advance Care Planning

Learn provider and patient eligibility information, and how to code and bill services. 6 pages (August 2019) (ICN MLN909289)

Annual Wellness Visit

Learn the health risk assessment, initial and subsequent components, and advance care planning as an optional element. 16 pages (August 2018) (ICN MLN905706)

AWV, IPPE, and Routine Physical - Know the Differences

Learn the differences between these services and what is covered. 1 page (August 2018) (ICN MLN29753326)

Initial Preventive Physical Examination

Learn components, coding, diagnosis, and billing. 10 pages (August 2018) (ICN MLN006904)

Medicare Diabetes Prevention and Diabetes Self-Management Training

Learn how to become a Medicare Diabetes Prevention Program supplier and an accredited Diabetes Self-Management Training provider. 8 pages (November 2019) (ICN MLN909381)

Medicare Diabetes Prevention Program Expanded Model

Learn how to become a Medicare-enrolled MDPP supplier, how to help beneficiaries with prediabetes decrease diabetes risk, and how to look for an MDPP supplier. 11 pages (October 2018) (ICN MLN34893002)

Medicare Part B Immunization Billing: Seasonal Influenza Virus, Pneumococcal, and Hepatitis B

Learn billing information, frequently asked questions, codes, and descriptions. 15 pages (January 2020) (ICN MLN006799)

Medicare Part D Vaccines

Learn administration coverage, reimbursement in a prescriber's office, and patient access. 7 pages (June 2019) (ICN MLN908764)

Medicare Preventive Services

Learn codes and coverage information. 1 page (December 2019) (ICN MLN006559)

Medicare Preventive Services National Educational Products

Learn where to find coverage, coding, and billing information. 3 pages (March 2020) (ICN MLN909305)

[Medicare Preventive Services Poster]

Learn coding, coverage requirements, and patient cost-sharing for each service. 1 page (March 2019) (ICN MLN909452)

[MLN Matters Articles® on Medicare-covered Preventive Services]

Learn additional information on Medicare-covered Preventive Services. 14 pages (February 2020) (ICN MLN5509834)

[Roster Billing for Mass Immunizers]

Learn coverage requirements, roster billing elements, and centralized billing information. 13 pages (September 2019) (ICN MLN907275)

[Screening Pap Tests and Pelvic Examination]

Learn coverage, documentation and coding, and payment and billing. 13 pages (June 2019) (ICN MLN909032)

Provider Compliance

[Caring for Medicare Patients is a Partnership]

Learn coverage criteria and necessity of documentation. 5 pages (December 2019) (ICN MLN909340)

[Complying with Documentation Requirements for Laboratory Services]

Learn the documentation and signature requirements, and ordering and referring services. 5 pages (August 2018) (ICN 909221)

[Complying with Medical Record Documentation Requirements]

Learn proper medical record documentation requirements; how to provide accurate and supportive medical record documentation. 7 pages (April 2017) (ICN MLN909160)

[Complying with Medicare Signature Requirements]

Learn common Comprehensive Error Rate Testing Program errors and documentation needed to support a claim. 5 pages (May 2018) (ICN 905364)

[HIPAA Basics for Providers: Privacy, Security, and Breach Notification Rules]

Learn HIPAA rules, who must comply with the rules, and how the rules are enforced. 8 pages (September 2018) (ICN MLN909001)

[Major Joint Replacement (Hip or Knee)]

Learn documentation and coverage requirements for medical necessity, billing codes and aids to correct billing. 12 pages (May 2017) (ICN 909065)

[Medical Privacy of Protected Health Information]

Learn requirements of the HIPAA privacy rule, how the rule applies to customary health care practices, and tips for securing health information when using a mobile device. 7 pages (October 2019) (ICN MLN006942)

[Medicare Billing for Cardiac Device Credits]

Learn coding and billing requirements and how to reduce overpayments. 6 pages (March 2018) (ICN 909368)

[Medicare DMEPOS Improper Inpatient Payments]

Learn Federal regulations and guidance and deliveries before discharge. 3 pages (June 2019) (ICN MLN1541573)

Medicare Documentation Job Aid for Doctors of Chiropractic

Learn how to respond to medical records requests, documentation to support medical necessity and medical records which support "corrective treatment." 4 pages (April 2019) (ICN MLN1232664)

Medicare Learning Network® (MLN) Provider Compliance Products

Learn how to avoid common billing errors and how to prevent claim denials. 11 pages
(March 2018) (ICN MLN909307)

Medicare Quarterly Compliance Newsletter Archive

This page contains an archive of Medicare Quarterly Provider Compliance newsletters. Learn how to address common billing errors and other claim review findings. We update this newsletter on a quarterly basis as new issues of the newsletter are released. 6 pages (ICN MLN3698421)

Ordering External Breast Prostheses and Supplies

Learn medical documentation required for external breast prosthesis and documentation justifying continued medical need. 4 pages
(November 2018) (ICN MLN3754874)

Outpatient Rehabilitation Therapy Services: Complying with Documentation Requirements

Learn the Comprehensive Error Rate Testing (CERT) Program, billing correctly for Medicare Part B outpatient PT, OT, and SLP services, reducing common errors and overpayments. 10 pages
(April 2019) (ICN MLN905365)

Power Mobility Devices

Learn coverage criteria, programs that may affect reimbursement, and provider and supplier requirements. 13 pages
(October 2017) (ICN 905063)

Provider Compliance Tips for Ambulance Services

Learn signature requirements, reasons for ambulance service claim denials, and how to prevent claim denials. 4 pages
(February 2018) (ICN 909409)

Provider Compliance Tips for Bariatric Surgery

Learn coverage requirements and how to prevent claim denials. 3 pages (February 2018) (ICN 909485)

Provider Compliance Tips for Clinic Comprehensive Outpatient Rehabilitation Facilities (CORF)

Learn required documentation, plan of treatment requirements and how to prevent claim denials. 3 pages (January 2019) (ICN MLN4927307)

Provider Compliance Tips for Clinic End-Stage Renal Disease (ESRD) Services (Part A Non-DRG)

Learn coverage requirements and how to prevent claim denials. 2 pages
(February 2018) (ICN 909408)

Provider Compliance Tips for Computed Tomography (CT) Scans

Learn documentation requirements and how to prevent claim denials. 3 pages
(February 2018) (ICN 907793)

Provider Compliance Tips for Home Health Services (Part A Non-DRG)

Learn documentation requirements, how to prevent claim denials, and required elements for the plan of care. 5 pages (November 2019) (ICN MLN909413)

Provider Compliance Tips for Hospital Beds and Accessories

Learn documentation requirements and how to prevent claim denials. 3 pages
(February 2018) (ICN 909476)

Provider Compliance Tips for Immunosuppressive Drugs

Learn coverage requirements and how to prevent claim denials. 4 pages
(February 2018) (ICN 909466)

Provider Compliance Tips for Lab Tests - Urinalysis

Learn documentation requirements, how an order may be placed, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN1492897)

Provider Compliance Tips for Laboratory Tests – Bacterial Cultures

Learn acceptable methods to communicate orders and how to prevent claim denials. 3 pages
(February 2018) (ICN 909482)

Provider Compliance Tips for Laboratory Tests – Blood Counts

Learn the type of order needed to submit a claim and how to prevent claim denials. 3 pages
(February 2018) (ICN 909481)

Provider Compliance Tips for Laboratory Tests – Other (Non-Medicare Fee Schedule)

Learn the acceptable forms for submitting orders and how to prevent claim denials. 3 pages
(February 2018) (ICN 909407)

Provider Compliance Tips for Laboratory Test – Routine Venipuncture (Non-Medicare Fee Schedule)

Learn the different ways to place an order, requirements, and how to prevent claim denials. 3 pages (January 2019) (ICN MLN2739380)

Provider Compliance Tips for Negative Pressure Wound Therapy

Learn documentation requirements and how to prevent claim denials. 3 pages
(February 2018) (ICN 909484)

Provider Compliance Tips for Oral Anti-Cancer Drugs and Antiemetic Drugs Used In Conjunction

Learn documentation requirements, specific coverage criteria, and how to prevent claim denials. 3 pages (February 2018) (ICN 909479)

Provider Compliance Tips for Ordering Hospital Outpatient Services

Learn documentation requirements and how to prevent claim denials. 2 pages (February 2018) (ICN 909405)

Provider Compliance Tips for Skilled Nursing Facility Services

Learn documentation requirements and how to prevent claim denials. 3 pages (February 2018) (ICN 909414)

Provider Compliance Tips for Surgical Dressings

Learn documentation and code specific requirements and how to prevent claim denials for surgical dressings. 4 pages
(February 2018) (ICN 909475)

Provider Compliance Tips for Tracheostomy Supplies

Learn coverage criteria, how to prevent denials, and refill requirements. 3 pages
(January 2019) (ICN MLN4835541)

Safeguards for Medicare Patients in Hospice Care

Learn about your responsibilities to protect patients from abuse and neglect, survey and certification requirements and reporting abuse. 5 pages
(January 2020) (ICN MLN2078643)

DID YOU KNOW?

The Medicare Learning Network (MLN) Learning Management System (LMS) FAQs can help you access the LMS, find products on the LMS, and take a web-based training.

Provider-Specific

Advanced Practice Registered Nurses, Anesthesiologist Assistants, and Physician Assistants

Learn required qualifications and Medicare billing and payment guidelines for different types of health care professionals. 18 pages
(October 2016) (ICN 901623)

Ambulance Fee Schedule and Medicare Transports

Learn how coverage, billing, and payments impact ground and air ambulance transport benefits for providers and suppliers. 28 pages
(July 2019) (ICN MLN903194)

CLIA Program and Medicare Laboratory Services

Learn how to enroll in the Program, the types of laboratory certificates, and test method categorization. 8 pages
(October 2018) (ICN MLN006270)

Global Surgery

Learn the components of a global surgery package, billing and payment rules for surgeries, and guidelines for global surgical packages split between two or more physicians. 19 pages
(September 2018) (ICN 907166)

Guidelines for Teaching Physicians, Interns, and Residents

Learn payment requirements for physician services in teaching settings, general documentation guidelines, Evaluation and Management (E/M) documentation guidelines, and exceptions for E/M services furnished in certain primary care centers. 12 pages (March 2018) (ICN MLN006347)

Home Oxygen Therapy

Learn coverage requirements for items and equipment for home use. Learn billing and coding guidelines. 38 pages
(October 2017) (ICN 908804)

Independent Diagnostic Testing Facility (IDTF)

Learn how to enroll in the Program, proficiency testing, and coverage. 8 pages
(August 2016) (ICN MLN909060)

Medicare Mental Health

Learn which providers are eligible to furnish treatment, what Medicare covers, and guidelines. 35 pages (January 2020) (ICN MLN1986542)

Medicare Vision Services

Learn billing requirements for cataract removal of intraocular lenses, glaucoma screenings, and other eye-related services. 7 pages
(April 2018) (ICN 907165)

Opioid Treatment Programs (OTPs) Medicare Billing and Payment

Learn about covered Opioid Use Disorder (OUD) treatment services, coding and submitting claims for OTP services and payment and Remittance Advice (RA). 19 pages (February 2020) (ICN MLN8296732)

Opioid Treatment Programs (OTPs) Medicare Enrollment

Learn what information and documents you need to apply, how to submit your application and what to expect after you submit your application. 22 pages
(November 2019) (ICN MLN6325432)

Quick Reference Chart: Descriptors of G-codes and Modifiers for Therapy Functional Reporting

Learn functional reporting and the severity/ complexity modifiers. 7 pages
(March 2019) (ICN MLN908924)

Provider-Supplier Enrollment

Medicare Provider Enrollment

Learn Medicare enrollment and FAQ information. 1 page (March 2020) (ICN MLN9658742)

Remittance Advice

Remittance Advice Information: An Overview

Learn which types of Remittance Advice (RA) are available, what information is included in an RA, and how to view an RA. 12 pages (October 2018) (ICN MLN908325)

Remittance Advice Resources and FAQs

Learn data elements in the Remittance Advice (RA) and how to read an institutional and professional RA. 16 pages (September 2019) (ICN MLN905367)

Rural Health

Critical Access Hospital

Learn requirements, payments, and grants to States under the Medicare Rural Hospital Flexibility Program. 13 pages (July 2019) (ICN MLN006400)

Federally Qualified Health Center

Learn requirements, certification, services, payments, and cost reports. 11 pages (September 2019) (ICN MLN006397)

Medicare Disproportionate Share Hospital

Learn how to qualify, how to count number of beds and patient days, and payment adjustment formulas. 7 pages (November 2019) (ICN MLN006741)

Rural Health Clinic

Learn requirements, services, Medicare certification, visits, payments, cost reports, and annual reconciliation. 8 pages (May 2019) (ICN MLN006398)

Rural Providers and Suppliers Billing

Learn Medicare billing information and resources for rural Critical Access Hospitals, Federally Qualified Health Centers, Home Health Agencies, Rural Health Clinics, Skilled Nursing Facilities, and Swing Beds. 50 pages (June 2019) (ICN MLN006762)

Swing Bed Services

Learn requirements, payment information, and rules that apply to hospitals and Critical Access Hospitals. 6 pages (June 2019) (ICN MLN006951)

Telehealth Services

Learn requirements, distant site practitioners, and billing and payment for the originating site facility. 12 pages (January 2019) (ICN 901705)

Multimedia

Videos

CMS Provider Minute

This video series helps providers learn and comply with various Medicare policies.

Infection Control: Hand Hygiene

Learn when to wash your hands in a health care setting and the techniques to wash visibly dirty and non-visibly dirty hands.
(June 2017) Run Time: 1 minute 58 seconds

DID YOU KNOW?

Some of our MLN videos focus on properly submitting claims. This can help you get the correct payment the first time you submit a claim.

View the complete list.

Medicare Basics: Parts A and B Appeals Overview

Learn the five levels of claim appeals, new level three on-the-record reviews, and helpful tips for filing an appeal. (August 2017) (ICN 909435)
Run Time: 6 minutes

Medicare Basics: Parts A and B Claims Overview

Learn what you need to know before filing claims and how to submit a claim. (November 2016) (ICN 909224)
Run Time: 3 Minutes 45 Seconds

Medicare Telehealth Services

Learn who can furnish services, qualifications for an originating site, covered services, and billing and payment. (October 2019) (ICN 9884066)
Run Time: 8 minutes 35 seconds

EVENTS & TRAINING

Calls & Webcasts

CMS experts discuss Medicare Program changes and answer provider questions. Events are free and registration is required. Search for upcoming events.

Web-Based Training

Access Web-Based Training courses through the MLN Web-Based Training page.

★ Continuing Education Credits are available for these courses.

2019 Medicare Part C and Part D Reporting Requirements and Data Validation

Learn to plan, perform, and complete data validation activities. 90 minutes
(March 2019) (ICN MLN3500266)

Acute Care and the IPPS ★

Learn requirements for coverage and payment for beneficiaries enrolled in Original Medicare.
70 minutes (February 2017) (ICN MLN3130430)

Certificate of Medical Necessity (CMN) ★

Learn submission, documentation, and verification requirements. 50 minutes
(November 2018) (ICN MLN5482014)

Combating Medicare Parts C and D Fraud, Waste, and Abuse

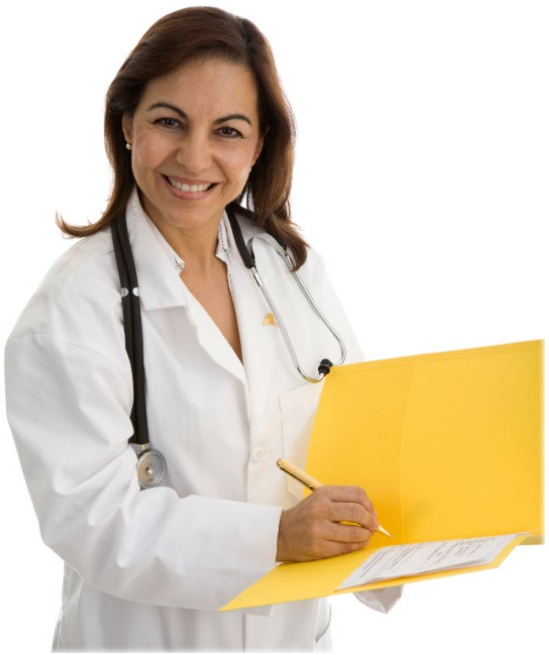
Learn major laws and regulations related to fraud, waste, and abuse, potential consequences and penalties associated with violations. Review how to recognize and prevent fraud, waste, and abuse.
30 minutes (January 2019) (ICN MLN3995723)

Diagnosis Coding: Using the ICD-10-CM

Learn how to recognize features, find correct codes, and identify structure and format.
64 minutes (January 2018) (ICN MLN6447308)

Evaluation and Management Services ★

Learn Medical record documentation requirements, and billing and coding considerations. 45 minutes
(April 2017) (ICN MLN7915933)



Improving Health Care Quality for LGBTQ People ★

Learn to identify sexual orientation and gender identity (SOGI) terminology to build trust with LGBTQ patients and recognize health disparities that impact many older LGBTQ adults. Recognize evidence-based questions to more accurately obtain SOGI data and processes for maintaining data in an Electronic Health Record (EHR). 70 minutes (October 2019) (ICN MLN3390633)

Infection Prevention and Control: Environmental Safety ★

Learn the correct methods of preventing and controlling infectious contamination through proper environmental cleaning techniques in health care settings. 48 minutes (May 2019) (ICN MLN9969869)

Infection Prevention and Control: Hand Hygiene ★

Learn hand hygiene as it should occur in a health care setting, including appropriate methods, indications, and relevant clinical scenarios. 39 minutes (June 2019) (ICN MLN1988847)

Infection Prevention and Control: Injection Safety ★

Learn injection safety as it should occur in a health care setting, including appropriate methods, handling, and relevant clinical scenarios. 51 minutes (May 2019) (ICN MLN9885080)

Inpatient Rehabilitation Facilities (IRFs): Improving Documentation Positively Impacts CERT

Learn IRF services, documentation requirements and Comprehensive Error Rate Testing (CERT) program. 31 minutes (August 2019) (ICN MLN7302927)

Medicare Billing: Form CMS-1450 and 837 Institutional

Learn billing requirements, claim completion information, and how to identify aspects of paper and electronic claims submission. 81 minutes (November 2018) (ICN MLN7388180)

Medicare Billing: Form CMS-1500 and the 837 Professional ★

Learn claims requirements, claims completion information, and how to identify aspects of paper and electronic claims. 50 minutes (April 2019) (ICN MLN4462429)

Medicare Fraud & Abuse: Prevent, Detect, and Report ★

Learn laws used to fight fraud and abuse, government partnerships engaged in fighting fraud and abuse, and where to report suspected fraud and abuse. 88 minutes (February 2020) (ICN MLN8117275)

Medicare Home Health Benefit ★

Learn consolidated billing, therapy services, and physician billing and payment information. 30 minutes (February 2018) (ICN MLN2294952)

Medicare Parts C and D General Compliance Training

Learn how Compliance Programs operate and how to report violations. 20 minutes (January 2019) (ICN MLN5064790)

Medicare Secondary Payer Provisions ★

Learn when Medicare may pay first or second or make conditional payments. Review the Ongoing Responsibility for Medicals (ORMs) provision and the role of the Benefits Coordination & Recovery Center. 82 minutes (January 2019) (ICN MLN6427474)

Part D Organization Determinations, Appeals and Grievances ★

Learn requirements for Medicare Part C Appeals, definitions of terms for Part C organization determinations, appeals, and grievances. Review common problems. 60 minutes (January 2018) (ICN MLN1676875)

Part D Coverage Determination, Appeals and Grievances ★

Learn requirements for Medicare Part D Appeals and definitions of terms for Part D coverage determinations, appeals, and grievances. 60 minutes (January 2018) (ICN MLN8935215)

Procedure Coding: Using the ICD-10-PCS

Learn how to recognize guidelines, find correct codes, and identify structure and format.
63 minutes (January 2018) (ICN MLN4151758)

Quality Payment Program 2019 Overview

Learn elements of the Quality Payment Program, including its origin and objectives for 2019, the four performance categories within the Merit-based Incentive Payment System (MIPS), criteria for an Advanced Alternative Payment Model (APM), and resources available. 39 minutes
(March 2019) (ICN MLN5412990)

Quality Payment Program: All-Payer Combination Option in 2019

Learn how to identify the All-Payer Combination Option under the Quality Payment Program, recognize differences in criteria for Other Payer Advanced APMS compared with Advanced APMs under Medicare, and identify Medicaid Medical Home Model standards. 28 minutes
(April 2019) (ICN MLN144543)

Quality Payment Program for Advanced APMs in 2019 ★

Learn to identify an Advanced APM in the Quality Payment Program and CMS Advanced APMs for the 2019 performance year, as well as how to participate in QPP via an Advanced APM. 28 minutes
(July 2019) (ICN MLN5902524)

Quality Payment Program for Merit-based Incentive Payment System (MIPS) APMs in 2019

Learn the Quality Payment Program for MIPS APMs in 2019, including what a MIPS APM is, how to recognize if you are a part of a MIPS APM, the benefits of the special APM scoring standard for MIPS APM participants, and criteria for reporting on performance. 30 minutes
(July 2019) (ICN MLN1801192)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Cost Performance Category in 2019

Learn Quality Payment Program MIPS Cost Performance Category in 2019, including additional Cost performance measures for 2019, data sources CMS uses to calculate scores, CMS' Cost score calculation methods, and beneficiary attribution.
30.7 minutes (May 2019) (ICN MLN7272386)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Improvement Activities in 2019

Learn the Quality Payment Program MIPS Improvement Activities in 2019, including performance category requirements and how the category fits in the larger Quality Payment Program, steps to report data to CMS, and the basics of scoring. 23.5 minutes
(April 2019) (ICN MLN3543371)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Participation in 2019

Learn how to participate in the Quality Payment Program Merit-based Incentive Payment System (MIPS) in 2019, including who is eligible; the difference between individual, group, and virtual group reporting, along with the new opt-in policy; data submission mechanisms; and resources available.
55 minutes (March 2019) (ICN MLN6012256)

Quality Payment Program Merit-based Incentive Payment System (MIPS): Promoting Interoperability Performance Category in 2019 ★

Learn the 2019 reporting requirements for the MIPS Promoting Interoperability performance category under the Quality Payment Program. Identify the category measure set available in 2019 and the Promoting Interoperability scoring and weighting methodology, as well as available resources.
49 minutes (May 2019) (ICN MLN2370713)

Quality Payment Program: Merit-based Incentive Payment System (MIPS) Quality Performance Category in 2019 ★

Learn how to recognize the reporting requirements for the Quality performance category of MIPS in 2019, including identifying data submission and collection types, scoring and benchmark methodology, and helpful resources. 39 minutes
(February 2019) (ICN MLN3370326)

Quality Payment Program 2019 Overview ★

Learn elements of the Quality Payment Program, including its origin and objectives for 2019, the four performance categories within the Merit-based Incentive Payment System (MIPS), criteria for an Advanced Alternative Payment Model (APM), and resources available. 39 minutes
(March 2019) (ICN MLN5142990)

SNF Consolidated Billing ★

Learn coverage and payment guidelines, services excluded from Part A, and services included in a noncovered stay. 60 minutes
(April 2018) (ICN MLN5568033)

Transitioning to an Advanced APM: 2019 Update

Learn transitioning to an Advanced APM in the Quality Payment Program, including benefits and risks of Advanced APM participation, steps for preparing to join an Advanced APM, and CMS resources. 28 minutes
(July 2019) (ICN MLN7296428)

World of Medicare ★

Learn the fundamentals of the Program, beneficiary health insurance options, eligibility and enrollment, and how Medigap and Medicaid work with the Program. 77 minutes
(January 2018) (ICN MLN9329634)

Your Institution in the World of Medicare ★

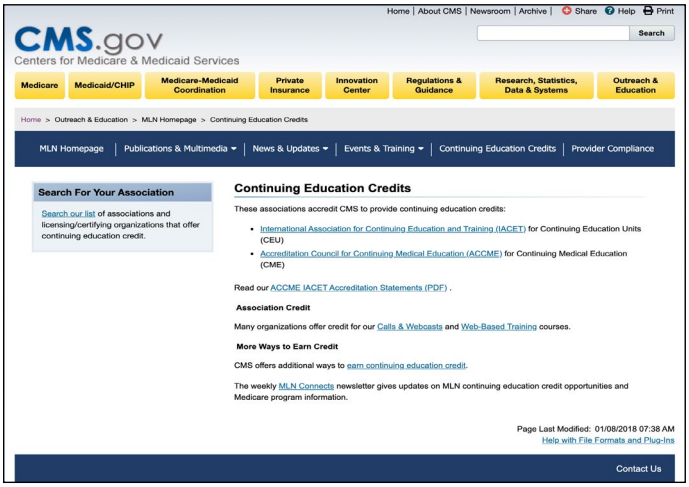
Learn how to select applicable forms and resources to use for provider functions, identify resources to assist providers in fulfilling requirements, and how Federal law, regulations, and policies impact providers. 92 minutes
(January 2018) (ICN MLN2970767)

Your Office in the World of Medicare ★

Learn the impact of regulations, policies, and Federal law on office practices. Locate forms and resources related to different provider types.
83 minutes (January 2018) (ICN MLN1092160)

Continuing Education Information

The MLN Learning Management System (LMS) gives you free 24/7 access to WBT courses.



WBT Courses

Log in for course descriptions

American Board of Medical Specialties (ABMS) MOC Part II CME

Check Web-based Training (WBT) details for approved boards

Access additional activities through the ABMS Continuing Certification Directory

CMS Continuing Education (CE)

CMS is accredited to provide the following credit:

Continuing Education Units (CEU) - International Association for Continuing Education and Training

Continuing Medical Education (CME) - Accreditation Council for Continuing Medical Education

CMS' Accreditation Statements

Association Credit

Prior to beginning any WBT, check with your association to see if they will accept the certificate.

The weekly MLN Connects newsletter gives updates on MLN WBTs and Medicare program information. Find additional CMS training with CE credit on the CMS website.

NEWS & UPDATES

MLN Connects® Newsletter

Our weekly email newsletter for health care professionals compiles news from across the Agency into your single source for:

- CMS program and policy details
- Updates and announcements
- Press releases
- Upcoming events
- Claim, pricer, and code information
- New and revised MLN publications Subscribe or read past editions.

Electronic Mailing Lists

MLN Educational Products Update

Find out when we release new and revised MLN Educational Products.

MLN Matters Articles Update

Find out when we release new and revised MLN Matters Articles.

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Connect with us on Twitter at #CMSMLN, LinkedIn, and YouTube.

REMEMBER:

CMS likes to hear from you! Send feedback to MLN@cms.hhs.gov

SUBJECT INDEX

ABN (Advance Beneficiary Notice of Noncoverage)
pp. 3, 4

Acronyms
p. 4

Acute Care Hospital Inpatient PPS
p. 4

Advance Care Planning
p. 6

Advanced Practice Registered Nurses, Anesthesiologist Assistants, and Physician Assistants
p. 10

Ambulance
pp. 8, 10

Ambulatory Surgical Center
p. 4

Annual Wellness Visit (AWV)
p. 6

Appeals
pp. 3, 4, 12, 13

Articles (MLN Matters®)
pp. 1, 7, 17

Assessments (Medicare Required SNF)
p. 5

Bariatric Surgery
p. 8

Behavioral Health Integration Services
p. 3

Beneficiaries in Custody Under a Penal Authority
p. 3

Billing Forms
pp. 4, 13

Calls & Webcasts
p. 12

Cardiac Device Credits
p. 7

Certificate of Medical Necessity (CMN)
p. 12

Chronic Care Management Services (CCM)
p. 3

Claims Submission & Review
pp. 4, 9, 11, 12

Clinical Laboratory
p. 5

CMS Form 1450
pp. 4, 13

CMS Form 1500
pp. 4, 13

CMS Provider Minute
p. 11

CMS Web Wheel
p. 3

Coding
pp. 2, 6, 7, 10, 12, 13

Continuing Education Information
pp. 12, 16

Critical Access Hospital
pp. 5, 11

Disproportionate Share Hospital
p. 11

DMEPOS
pp. 2, 7

DMEPOS Accreditation & Quality Standards
p. 2

Electronic Mailing Lists
p. 17

End-Stage Renal Disease (ESRD)
p. 8

Enrollment Products
p. 12

Evaluation and Management Services
pp. 2, 12, 13

Federally Qualified Health Center
p. 11

Fee Schedules
pp. 5, 9, 10

Fraud & Abuse
pp. 2, 14

Gender Identity in Health Care Settings
p. 13

Global Surgery
p. 10

Health Professional Shortage Area Bonus Payments
p. 5

HIPAA Requirements
p. 7

Home Health Benefit and Payment
pp. 3, 5, 8, 11, 13

Hospice Payment and Services
pp. 5, 9

Hospital-Acquired Conditions (HAC)
p. 5

Hospital Beds
p. 8

Hospital Outpatient Prospective Payment System (OPPS)
p. 5

Hospital Outpatient Services
pp. 5, 9

Hospital Value-Based Purchasing Program
p. 5

ICD-10-CM
pp. 2, 12

Imaging and Diagnostic Services
pp. 4, 6, 10, 12

Immunizations
p. 7

Immunosuppressive Drugs
p. 9

Independent Diagnostic Testing Facility (IDTF)
p. 10

Infection Control
pp. 11, 13

Inpatient Psychiatric Facility
p. 5

Inpatient Rehabilitation Facility
pp. 5, 13

Long-Term Care Hospital Prospective Payment
p. 5

Major Joint Replacement
p. 7

Medicaid (Dual Eligible Beneficiaries)
pp. 3, 15

Medical Identity Protection
p. 2

Medical Record Documentation
pp. 7, 12

Medicare Coverage and Coverage Database
pp. 3, 6, 7, 8, 9, 10, 13

Medicare General Information
pp. 2, 3, 4, 5, 6, 7, 8, 10, 11, 12, 13, 15

Medicare Learning Network (MLN) Learning Management System (LMS) FAQs
pp. 4, 9, 16

Medicare Numbers and Cards
p. 2

Medicare Parts C and D
pp. 6, 12, 13

Medicare Secondary Payer (MSP)
pp. 6, 13

Medicare Signature Requirements
pp. 7, 8

MLN Connects®
pp. 16, 17

MLN Events
pp. 12, 16

Modifier Use
p. 10

National Correct Coding Initiative
p. 2

National Provider Identifier (NPI)
p. 4

Newsletter, Medicare Quarterly Provider Compliance
p. 8

Non-Covered Items and Services
pp. 3, 4, 9, 15

Overpayment and Payment Adjustments
pp. 4, 5, 7, 8, 11

Oxygen Therapy, Supplies, and Equipment
p. 10

Pap and Pelvic Screening
p. 7

Physical Examination (IPPE)
p. 6

Physician Fee Schedule (PFS)
pp. 3, 5

Power Mobility Devices (PMDs)
p. 8

Preventive Services
pp. 6–7, 13

Privacy
p. 7

Provider Compliance
pp. 7–9

Provider Compliance National Educational Products
p. 6

Provider Compliance Tips
pp. 8–11

Quality Payment Program
pp. 5, 14, 15

Remittance Advice
pp. 10, 11

Rural Health
p. 11

Rural Health Clinic
p. 11

Screening
pp. 7, 10

Screening, Brief Intervention and Referral to Treatment Services (SBIRT)
p. 3

Skilled Nursing Facility (SNF)
pp. 6, 9, 11

Surgical Dressings
p. 9

Swing Bed
p. 11

Teaching Physicians, Interns, and Residents
p. 10

Telehealth Services
pp. 11, 12

Transitional Care Management Services
p. 4

Video Offerings
pp. 11–12

Vision Services
p. 10

Web-Based Training
pp. 12–15

Wound Therapy (Negative Pressure)
p. 9

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