

**Oracle Platform as a Service and Infrastructure
as a Service – Public Cloud
Service Descriptions-Metered & Non-Metered**

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Contents

GLOSSARY PUBLIC CLOUD SERVICES-NON-METERED	10
API Call	10
Big Data Discovery (BDD) Node	10
Big Data Discovery (BDD) Studio.....	10
Gigabyte Storage Capacity per Month.....	10
Hosted Connection	10
Hosted Environment	10
Hosted Named Agent.....	10
Hosted Named User	10
Hosted Named User Per Month.....	11
Hosted Node	11
Interaction.....	11
Oracle Compute Unit (OCPU).....	11
OCPU Per Hour:.....	11
OCPU Per Month.....	11
Processor.....	11
TB of Storage Capacity	11
Storage Pack.....	11
10 Concurrent Connections	11
100 Entities	11
1,000 Messages.....	12
Total Retention Period.....	12
Total Indexed Size	12
1 Million Messages.....	12
ORACLE PLATFORM AS A SERVICE-METERED	13
Oracle Database Public Cloud Services	13
Oracle Database Cloud Service	14
Oracle GoldenGate Cloud Service - Metered.....	17
Oracle GoldenGate Cloud Service - Enterprise - Metered	17
Oracle MySQL Cloud Service - Metered.....	19
Oracle Database Backup Cloud Service.....	19
Oracle Big Data Public Cloud Services.....	21
Oracle Big Data Preparation Cloud Service Metered – Hosted Named User Per Month	22
Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Metered – Hosted Environment per Month	23
Oracle Big Data Cloud Service – Additional Nodes – Metered – Hosted Nodes Per Month	24
Oracle Big Data Cloud Service – Additional OCPU’s – Metered.....	25
Oracle Big Data Cloud Service – Compute Edition - Metered.....	26
Oracle Event Hub Cloud Service Dedicated - Metered	27
Oracle Middleware Public Cloud Services.....	27
Oracle Java Cloud Service	29

Oracle Application Container Cloud Service (formerly known as Oracle Java SE Cloud Service)	31
Oracle Documents Cloud Service and Sites Cloud Services	32
Oracle WebCenter Portal Cloud Service Metered	34
Oracle Integration Cloud Service – Hosted Connection Per Month	36
Oracle Messaging Cloud Service	36
Oracle Messaging Cloud Service – 1,000,000 API Calls Per Month	37
Oracle Mobile Cloud Service – Metered	37
Oracle SOA Suite Cloud Service	39
Oracle Internet of Things Cloud Service-Metered	40
Oracle Internet of Things Cloud – Enterprise - Metered	42
Oracle Process Cloud Service – Metered	43
Oracle Process Cloud Service – Metered-Hosted Named User	43
Oracle Process Cloud Service –Participant User - Metered-Hosted Named User	44
Oracle Process Cloud Service –Invocation User - Metered-Hosted Named User.....	44
Oracle Data Integrator Cloud Service Metered	45
Oracle Analytics Public Cloud Services.....	46
Oracle Identity Cloud Service.....	49
Oracle Identity Cloud Service – Basic.....	49
Oracle Identity Cloud Service – Standard	50
Oracle Identity Cloud Service – Standard – Consumer User.....	51
PLATFORM AS A SERVICE -NON-METERED	57
Oracle Database Cloud Service – Non-metered- Hosted Environment	57
Oracle Database Backup Cloud Service – Non-metered - TB of Storage Capacity	59
Oracle Database Backup Cloud Service – Non-Metered – FS Cloud.....	59
Oracle Database Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud	60
Oracle Database Cloud Service – Enterprise Edition Extreme Performance – General Purpose - Non-Metered – FS Cloud.....	61
Oracle Java Cloud Service -Non-metered-Hosted Environment.....	61
Oracle Java Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud	63
Oracle Database Cloud Service – Multitenant Edition-S5.....	64
Oracle Database Cloud Service – Multitenant Edition -S20.....	64
Oracle Database Cloud Service – Multitenant Edition -S50.....	64
Oracle Database Exadata Cloud Machine X6 – Each	65
Oracle Database Exadata Cloud Machine X6–Each (Hardware is Delivered by Value Added Distributor)	69

Oracle Database Exadata Cloud at Customer X7 – Each.....	73
Oracle Database Exadata Cloud at Customer X7–Each (Hardware is Delivered by Value Added Distributor).....	78
Oracle Database Exadata Cloud at Customer Infrastructure X7.....	83
Oracle Database Exadata Cloud at Customer Infrastructure X7 (Hardware is Delivered by Value Added Distributor).....	87
Oracle Private Cloud at Customer – Infrastructure as a Service Environment.....	90
Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades	92
Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades (Hardware is Delivered by Value Added Distributor)	96
Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades	98
Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades Upgrades (Hardware is Delivered by Value Added Distributor)	99
Oracle Big Data Cloud Machine	102
Oracle Internet of Things Asset Monitoring Cloud Service.....	104
Oracle Internet of Things Production Monitoring Cloud Service.....	104
Oracle Java Cloud Service-SaaS Extension – S1	105
Oracle Java Cloud Service-SaaS Extension – S2	106
Oracle Java Cloud Service-SaaS Extension – S4	106
Oracle Mobile Cloud Service – 10,000 API Calls Per Month	106
Oracle Mobile Cloud Service for Oracle E-Business Suite Employee Self Service – Non-metered Hosted Named User	107
Oracle Mobile Cloud Service for Oracle E-Business Suite Manager Self Service – Non-metered Hosted Named User	107
Oracle Mobile Cloud Service for Oracle JD Edwards Field Service – Non-metered Hosted Named User	108
Oracle Integration Cloud Service – Additional Hosted Connections	108
Oracle SOA Suite Cloud Service	109
Oracle SOA Suite Cloud Service – Non-metered – Hosted Environment.....	109
Oracle API Manager Cloud Service – Non-metered – Hosted Environment.....	110
Oracle Managed File Transfer Cloud Service – Non-metered – Hosted Environment	111
Oracle Application Container Cloud Service – Non-metered – GB Memory	111
Oracle Analytics Cloud - Standard - Subscription - Hosted Named User Per Month.....	112
Oracle Analytics Cloud - Standard - Subscription - OCPU Per Month.....	112
Oracle Analytics Cloud - Essbase - Subscription - Hosted Named User Per Month.....	113
Oracle Analytics Cloud - Essbase - Subscription - OCPU Per Month.....	113
Oracle Analytics Cloud - Enterprise - Subscription - Hosted Named User per Month.....	113

Oracle Analytics Cloud – Enterprise - Subscription - OCPU Per Month	114
Oracle Integration Cloud Service for Oracle SaaS.....	115
Oracle Management Cloud – Standard Edition – Non-Metered – 100 Entities	117
Oracle Management Cloud – Enterprise Edition – Non-Metered – 100 Entities.....	118
Oracle Management Cloud – Log Analytics – Non-Metered – 300 Gigabytes	118
Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered - 100 Entities	119
Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered - 300 Gigabytes	119
Oracle Apiary Cloud Service – Free	120
Oracle OCI Service – Private Pool and Vanity Name Server	120
Oracle Analytics for Fusion ERP – Hosted Named User per Month.....	121
Oracle Analytics Cloud – Enterprise for Oracle Fusion Applications - Hosted Named User per Month	121
ORACLE INFRASTRUCTURE AS A SERVICE-METERED	123
Oracle IaaS Public Cloud Services	123
Oracle Compute Cloud Service	124
Oracle Compute Cloud Service –Compute Capacity - GPU Instance - Metered	126
Oracle Storage Cloud Service	127
Oracle Storage Cloud Service – Non-Metered – FS Cloud	129
Oracle Storage Cloud Service - Storage Appliance Import - Non-metered - Device.....	129
Oracle Ravello Cloud Service.....	132
Oracle Ravello Cloud Service.....	134
Oracle Cloud Infrastructure – Compute - Metered	136
Oracle Cloud Infrastructure - Object Storage – Metered	138
Oracle Cloud Infrastructure Load Balancer – Metered.....	140
Oracle Bare Metal Cloud - FastConnect – Metered.....	141
Oracle Container Cloud Service	142
Oracle Cloud Infrastructure Database Service – Metered.....	143
Oracle Cloud Infrastructure – Database Exadata -Metered	146
Oracle Cloud Infrastructure Virtual Machine – Metered.....	148
ORACLE IAAS PUBLIC CLOUD COMMITMENT	153
Oracle IaaS Public Cloud Commitment	153
INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED	157
Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity.....	157
Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity	157

Oracle Compute Cloud Service – SPARC Block Storage - Non-metered -TB of Storage Capacity.....	158
Oracle Compute Cloud Service – SPARC Block Storage 60TB - Non-metered -TB of Storage Capacity	158
Oracle Compute Cloud Service – Non-Metered	158
Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud	160
Oracle Network Cloud Service –Non Metered.....	160
Oracle Cloud at Customer X6 – Infrastructure as a Service -- Services Environment.....	161
Oracle Cloud at Customer X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR)).....	164
Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment	168
Oracle Database Exadata Cloud Service – Non-metered- Public Sector – Hosted Environment	169
Oracle Database Backup Cloud Service – Non-metered – Public Sector – TB of Storage Capacity.....	170
Oracle Java Cloud Service -Non-metered- Public Sector - Hosted Environment.....	170
Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity	171
Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity	172
Oracle Cloud Infrastructure Database Service – Non-Metered.....	172
Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered	174
Promotions	176
Oracle Free Cloud Promotion	176
ORACLE CLOUD ADVANCED CUSTOMER SUPPORT	178
Oracle Cloud Priority Support	178
B85998 - Oracle Cloud Priority Support for Tech Cloud Metered 1	178
B85999 - Oracle Cloud Priority Support for Tech Cloud Metered 2	178
B86000 - Oracle Cloud Priority Support for Tech Cloud Metered 3	178
B86001 - Oracle Cloud Priority Support for Tech Cloud Metered 4	178
B86002 - Oracle Cloud Priority Support for Tech Cloud Metered 5	178
B86223 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 1.....	178
B86224 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 2.....	178
B86225 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 3.....	178
B86226 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 4.....	178
B86227 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 5.....	178
B86221 - Oracle Cloud Priority Support for IaaS Base Fee - Non-Metered	178
B86222 - Oracle Cloud Priority Support for IaaS - Non-Metered	178
B85996 - Oracle Cloud Priority Support for PaaS Base Fee – Non-Metered	178
B85997 - Oracle Cloud Priority Support for PaaS – Non-Metered.....	178

RETIRED OFFERINGS	179
Oracle IaaS Public Cloud Services –Public Sector.....	179
Oracle Java Public Cloud Services - Public Sector	179
Oracle Database Public Cloud Services-Public Sector.....	180
Oracle Node Cloud Service.....	181
Oracle Mobile Cloud Service – Interactions Per Month	182
Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month.....	183
Oracle Database Exadata Cloud Service	183
Oracle Integration Cloud Service – Standard Edition – Hosted Environment	183
Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment	184
Oracle Documents Cloud Service – Hosted Named User	184
Oracle Documents Cloud Service – Storage Pack (100GB)	185
Oracle Sites Cloud Service - Additional Interactions – Interactions per Month	185
Oracle Internet of Things Cloud Service for Wearable Devices-Device	186
Oracle Internet of Things Cloud Service for Consumer Devices- Device	187
Oracle Internet of Things Cloud Service for Telematic Devices- Device	187
Oracle Internet of Things Cloud Service for Commercial and Industrial Devices- Device	188
Oracle Internet of Things Cloud Service-Additional Messages-1,000 Messages.....	189
Oracle GoldenGate Cloud Service - Non-Metered –Hosted Environment.....	190
Oracle Network Cloud Services–Non Metered:.....	190
Oracle Network Cloud Services–Non Metered:.....	191
Oracle Network Cloud Services–Non Metered:.....	192
Oracle Network Cloud Services:.....	194
Oracle Storage Cloud Service	195
Oracle Database Backup Cloud Service	195
Oracle Public Cloud Machine – Infrastructure as a Service -- Services Environment.....	196
Oracle Management Cloud – Standard Edition –100 Entities Per Hour	198
Oracle Management Cloud – Enterprise Edition – 100 Entities Per Hour	199
Oracle Management Cloud – Log Analytics -- 300 Gigabytes Per Hour.....	199
Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - 100 Entities Per Hour	199
Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - 300 Gigabytes Per Hour	200
Oracle Business Intelligence Cloud Service-Hosted Named User.....	200
Oracle Database Cloud Service – Multitenant Edition –BIS50.....	201

Oracle Container Cloud Service:	201
Oracle API Platform Cloud Service – Non-metered - Gateway.....	202
Oracle Big Data Cloud Service – Additional Nodes	203
Oracle Big Data SQL Cloud Service.....	204
Oracle Big Data Discovery Cloud Service – Hosted Named User	206
Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Non-metered.....	207
Oracle CASB Metrics	208
Oracle CASB for SaaS - Non-Metered-Monitored Service Users	208
Oracle CASB for IaaS - Non-Metered-Monitored Account	209
Oracle CASB for IaaS Additional Capacity - Non-Metered-Gigabyte Data Capacity	210
Oracle CASB for Custom Apps - Non-Metered-Monitored App.....	210
Oracle CASB for Discovery - Non-Metered-Monitored Service User.....	211
Oracle Compute Cloud Service – GPU Instance – Non-Metered	212
Oracle Compute Cloud Service - High I/O Compute Capacity	212
Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered	213
Oracle Cloud Infrastructure Database Service – Non-Metered.....	213
Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered	215
Oracle Compute Cloud Service – Non-Metered	217
Oracle Content and Experience Cloud	218
Oracle Data Visualization Cloud Service-Hosted Named User	221
Oracle Database Exadata Cloud Service	221
Oracle Database Exadata Express Cloud Service - X20	223
Oracle Database Exadata Express Cloud Service - X50	223
Oracle Database Exadata Express Cloud Service - X50IM.....	223
Oracle Integration Cloud Service – Non-Metered – Hosted Connection.....	224
Oracle Integration Cloud Service – Non-Metered – OCPU	224
Oracle Application Performance Monitoring Cloud Service – Standard Edition	225
Oracle Log Analytics Cloud Service – Standard Edition – Non metered – 300GB.....	226
Oracle Log Analytics Cloud Service – Enterprise Edition – Non metered - Terrabyte	226
Oracle IT Analytics Cloud Service – Non metered - Processor.....	227
Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects	227
Oracle Application Performance Monitoring Cloud Service – Enterprise Edition	228
Oracle Messaging Cloud Service	229
Oracle Mobile Cloud Service – Additional API Calls – Non-Metered - 10,000 API Calls Per Month	229

Oracle Mobile Cloud Service – Additional Storage – Non-metered --Gigabyte Storage Capacity Per Month	229
Oracle MySQL Cloud Service – Non-Metered – Hosted Environment.....	230
Oracle Process Cloud Service – Invocation User - Non Metered-Hosted Named User	230
Oracle Process Cloud Service – Non Metered-Hosted Named User.....	231
Oracle Process Cloud Service – Participant User - Non Metered-Hosted Named User.....	231
Oracle Visual Builder Cloud Service – Non-metered - Hosted Named User.....	232
Oracle Analytics Cloud - Enterprise- Non-Metered - OCPU	233
Oracle Analytics Cloud– Standard – Non-Metered - OCPU.....	233
Oracle Big Data Cloud Service – Compute Edition – Non-Metered – Hosted Environment.....	234
Oracle Data Integrator Cloud Service Non-Metered	234
Oracle Event Hub Cloud Service Dedicated – Non-Metered – OCPU	236
Oracle GoldenGate Cloud Service – Enterprise - Non-Metered –OCPU	236
Oracle Identity Cloud Service.....	237
Oracle Internet of Things Cloud Service – Enterprise - OCPU.....	240
Oracle WebCenter Portal Cloud Service Non-Metered	241

GLOSSARY PUBLIC CLOUD SERVICES-NON-METERED

API Call - is defined as any API call or notification consumed by any application built on the service.

Big Data Discovery (BDD) Node: is defined as the dedicated node(s) in the Oracle Big Data Cloud Service cluster that is processed by the Big Data Discovery Dgraph.

Big Data Discovery (BDD) Studio: is defined as the web based application through which Your business Users can find, transform, analyze and share data in Hadoop.

1000 Daily Visitor Sessions: is defined as 1000 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

Device: is defined as a unique device that transmits data to or receives data from Oracle applications or Oracle Cloud Services. Devices include, but are not limited to, sensors, meters, RFID readers, and barcode scanners. A Device that is connected directly to Oracle applications or Cloud Services, or connected indirectly such as through a gateway device or a third-party communications service, is uniquely identified as being the endpoint of communication of data to or from the Oracle application or Oracle Cloud Service. A Device may also be registered with the Oracle application or Cloud Service, uniquely identifying it as the endpoint of communication.

Gigabyte Storage Capacity per Month: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Hosted Connection: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service or Oracle Integration Cloud Service for CX. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected. SOAP or REST Web Services that have the same base URI (combination of host and port) are counted as one Connection.

Hosted Environment: is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

Hosted Named Agent is defined as the data collectors on the target Java Virtual Machine (“JVM”) and there is one Hosted Named Agent deployed per JVM. Hosted Named Agents collect JVM monitoring data related to JVM threads, stacks, requests, methods, heap and CPU usage.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Hosted Named User Per Month: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Hosted Node: is defined as a high-performance, Infiniband-enabled server for extending Hadoop clusters on the Oracle Big Data Cloud Service.

Interaction: is defined as any API call or notification consumed by any application built on the Oracle Mobile Cloud Service.

Interactions per Month: is defined as a request initiated from client browser delivering up to 100KB of data in a calendar month. If a request exceeds 100KB, it will account for multiple interactions.

Oracle Compute Unit (OCPU) is defined as the CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

OCPU Per Hour: is defined as an Oracle Compute Unit (OCPU) used in an hour.

OCPU Per Month: is defined as one Oracle Compute Unit (OCPU) used in a calendar month. An OCPU Per Month is counted as a full month of service as soon as the service is activated regardless of how often or how long the service is used within the month.

Processor is defined in the Definitions and License Metrics section of the Oracle License Definitions and Rules which can be found on oracle.com/contracts.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Storage Pack: is defined as one hundred (100) GB of file storage across all users per tenant.

10 Concurrent Connections: is defined as each Concurrent Messaging Connection which can send and receive up to a total of five million (5,000,000) messages per calendar month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

100 Entities: is defined as 100 Entities. An Entity refers to a technical asset being managed or monitored, such as a server, database, application that resides either in the cloud and/or on-premise. Examples of entities include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director Instance, custom created entity etc.

Customers have the ability to extend existing pre-defined entities and create their own entirely custom entities. In extending pre-defined entities, a maximum of five (5) additional numeric time series is allowed and for custom entities, a total of 40 numeric time series is allowed (a numeric time series is a measurement of time associated with a monitored object, such as response time, transaction per second, CPU %, etc.).

For certain entity types, a conversion factor will be applied.

- One DB OCPU will count as 5 entities.
- One DB Processor will count as 10 entities.
- One APM Agent will count as 20 entities

APM Agent is defined as the data collector on a target application server being monitored, whether in the cloud or on-premises. Examples of a data collector on a target application server include, but are not limited to a single JVM, a single .NET Application Domain, or a single host running Node.JS. Each agent includes

- End User Monitoring: Unlimited pageviews automatically instrumented by the APM Agent
- End User Monitoring: Standalone up to 1,000,000 pageviews per month
- 1 on-premise beacon
- 15,000 active devices per application per month

1,000 Messages: is defined as 1,000 Messages per Month, where one Message is a packet of data sent between (to or from) a Device and Oracle Internet of Things Cloud Service during a calendar month.

Total Retention Period: is defined as duration in days for which the ingested data by a specific tenant will continue to be available in Oracle Cloud for online IT Analytics Processing and/or Application Performance Monitoring.

Total Indexed Size: is defined as bytes of computer storage space used to store Solr™ indices.

1 Million Messages: is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

ORACLE PLATFORM AS A SERVICE-METERED

Oracle Database Public Cloud Services

Applicable Part # B77326

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services.

Eligible Services

The current Database Public Cloud Services available include:

- Oracle Database Cloud Service
- Oracle Database Backup Cloud Service
- Oracle Database Exadata Cloud Service
- Oracle MySQL Cloud Service
- Oracle GoldenGate Cloud Service
- Oracle GoldenGate Cloud Service - Enterprise

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Database Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Database Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Database Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Database Public Cloud Service as defined in your order. If Oracle adds additional

service offerings to list of eligible Database Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Database Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Database Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Database Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Database Cloud Service

Oracle Database Cloud Service Offering	Part #	Metric
Oracle Database Cloud Service-Standard Edition One - Virtual Image -General Purpose	B78521	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One - Virtual Image- General Purpose	B78522	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image -General Purpose	B78523	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image- General Purpose	B78524	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image- General Purpose	B78525	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image -General Purpose	B78526	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance- Virtual Image- General Purpose	B78527	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image- General Purpose	B78528	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78529	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78530	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78531	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78532	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance -General Purpose	B78533	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance- General Purpose	B78534	OCPU PER HOUR

Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -General Purpose	B78535	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance General Purpose	B78536	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78537	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78538	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78539	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78540	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78541	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78542	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78543	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78544	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-High Memory	B78545	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-High Memory	B78546	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78547	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78548	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78549	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78550	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78551	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78552	OCPU PER HOUR
Oracle Database Exadata Cloud Service - Quarter Rack – Metered - X5	B84707	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Half Rack – Metered – X5	B84708	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Full Rack – Metered – X5	B84709	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Quarter Rack – Metered – X6	B87567	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Half Rack – Metered – X6	B87568	HOSTED ENVIRONMENT PER MONTH
Oracle Database Exadata Cloud Service - Full Rack – Metered – X6	B87569	HOSTED ENVIRONMENT PER MONTH

Oracle Database Exadata Cloud Service - Additional OCPUs - Metered	B84710 ¹	OCPU PER MONTH
Oracle Database Exadata Cloud Service - Additional OCPUs - Metered	B86664	OCPU PER HOUR

Description

Oracle Database Cloud Service provides a dedicated Oracle Database 11g Release 2 or Oracle Database 12c database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and supports Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

Service Activation, Measurement and Usage You may begin using the Oracle Database Cloud Service after the Oracle Cloud Service account has been set up for consumption. The Exadata Cloud Service can be used after the Service has been activated. You may view your usage of the Oracle Database Cloud Service and Oracle Exadata Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Database Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

¹ Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Metered

Oracle GoldenGate Cloud Service Offering	Part #	Metric
Oracle GoldenGate Cloud Service - Metered	B85266	OCPU per Month
Oracle GoldenGate Cloud Service - Metered	B85267	OCPU per Hour

Users of the Oracle GoldenGate Cloud Service are authorized to access the Oracle GoldenGate Cloud Service. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

For the purpose of this Oracle GoldenGate Cloud Service, only (a) the OCPU running the Oracle cloud database from which you capture data and/or (b) the OCPU running the Oracle cloud database where you will apply the data must be counted.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Enterprise - Metered

Oracle GoldenGate Cloud Service Offering	Part #	Metric
Oracle GoldenGate Cloud Service – Enterprise - Metered	B87417	OCPU per Month
Oracle GoldenGate Cloud Service – Enterprise - Metered	B87418	OCPU per Hour

Metrics

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle MySQL Cloud Service - Metered

No	Oracle MySQL Cloud Service Offering	Part #	Metric
1	Oracle MySQL Cloud Service - Metered	B86387	OCPU per Hour

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle MySQL Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle MySQL Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

Description

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

Service Activation, Measurement and Usage You may begin using the Oracle MySQL Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle MySQL Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle MySQL Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle MySQL Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle MySQL Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Backup Cloud Service

No	Oracle Database Backup Offering	Part #	Metric
1	Storage Capacity	B77079	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77476	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH

3A	PUT, COPY, POST or LIST Requests	B77477	1,000 REQUESTS PER MONTH
3B	GET and all other Requests	B77478	10,000 REQUESTS PER MONTH

Metrics:

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

1,000 REQUESTS PER MONTH: is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

10,000 REQUESTS PER MONTH: is defined as maximum of 10,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

Description

Oracle Database Backup Cloud Service is designed to provide scalable object storage for your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Backup Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Database Backup Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Backup Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar the month to generate Your monthly charges.
- For purposes of Oracle Database Backup Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data Transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.
- For purposes of Oracle Database Backup Cloud Service-Requests Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Database Backup Cloud Service during each calendar month.

Termination

The Oracle Database Backup Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Backup Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Public Cloud Services

Applicable Part

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Big Data Public Cloud Services.

Eligible Services

The current Big Data Public Cloud Services available include:

- Oracle Big Data Preparation Cloud Service
- Oracle Big Data Cloud Service – Compute Edition
- Oracle Event Hub Cloud Service
- Oracle Big Data Cloud Service

During the Services Period of your order, you may consume any Big Data Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Big Data Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Big Data Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Big Data Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Big Data Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Big Data Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Big Data Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Big Data Public Cloud Service as defined in your order. If Oracle adds additional

service offerings to list of eligible Big Data Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Big Data Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Big Data Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Big Data Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Big Data Cloud Service

Oracle Big Data Cloud Service Offering	Part #	Metric
Oracle Big Data Preparation Cloud Service	B85311	Hosted Named User Per Month

Oracle Big Data Preparation Cloud Service Metered – Hosted Named User Per Month

Applicable Part # **B85311**

Description

Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.

Third Party Web Sites, Platforms and Services

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. Customer is responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Metered – Hosted Environment per Month

Applicable Part # B87287

Description

The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:

- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big Data Appliance Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional Nodes – Metered – Hosted Nodes Per Month

Applicable Part # B87288

Description

Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability

- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional OCPU's – Metered

Applicable Part # B86670

Description

Oracle Big Data Cloud Service – Additional OCPU's – Metered enables a tenant of Oracle Big Data Cloud Service to expand a single Oracle Big Data Cloud Service instance with an additional set of OCPUs measured on a per hour basis. Oracle Big Data Cloud Service – Additional OCPU's – Metered does not include storage capacity.

Each tenant of Oracle Big Data Cloud Service – Additional OCPU's – Metered receives additional OCPUs in increments of 32 with a maximum per Oracle Big Data Cloud Service instance of 96 Oracle Compute Units. Each increment of 32 Oracle Compute Units also includes 256GB RAM.

Service Activation, Measurement and Usage

You may begin using the Oracle Big Data Cloud Service – Additional OCPU's after the Oracle Big Data Cloud Service instance has been set up for created. You may view your usage of the Oracle Big Data Cloud Service –Additional OCPU's in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Big Data Cloud Service – Additional OCPU's - Metered, usage per the OCPU Per Hour metric is measured by calculating the number of OCPUs – in increments of 32 OCPU's - enabled per month on the allocated Big Data Cloud Service Instance. Any partial usage in an hour will be billed as a full hour of use, in increments of 32 OCPU's with a maximum of 96 OCPU's per Instance. Fees are based on the number of OCPUs consumed in an hour, from the time that the additional OCPU's are made available, until the additional OCPU's are terminated.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment

- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Compute Edition - Metered

No	Oracle Big Data Cloud Service – Compute Edition Offering	Part #	Metric
1	Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Metered	B87079	OCPU per Hour
2	Oracle Big Data Cloud Service – Compute Edition – Storage Capacity - Metered	B87080	GIGABYTE STORAGE CAPACITY per MONTH
3	Oracle Big Data Cloud Service - Compute Edition - High Performance Storage Capacity - Metered -	B87795	GIGABYTE STORAGE CAPACITY per MONTH

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Big Data Cloud Service – Compute Edition. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Description

Oracle Big Data Cloud Service – Compute Edition provides a dedicated Hadoop cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Big Data Cloud Service – Compute Edition through the Oracle Big Data Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage You may begin using the Oracle Big Data Cloud Service – Compute Edition after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Big Data Cloud Service – Compute Edition in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Big Data Cloud Service – Compute Edition,
 - Your compute capacity usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
 - Your storage capacity usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of the calendar month to generate Your monthly charges.

Termination

The Oracle Big Data Cloud Service – Compute Edition will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all

charges incurred during the notice period. Upon termination of the Oracle Big Data Cloud Service – Compute Edition, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated - Metered

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Event Hub Cloud Service Dedicated - Metered	B87339	OCPU per Hour

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Event Hub Cloud Service Dedicated. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

Description

Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service Dedicated console.

Service Activation, Measurement and Usage You may begin using the Oracle Event Hub Cloud Service Dedicated after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Event Hub Cloud Service Dedicated in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Event Hub Cloud Service Dedicated,
 - Your compute capacity usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Event Hub Cloud Service Dedicated will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Event Hub Cloud Service Dedicated, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Middleware Public Cloud Services

Applicable Part # B78388

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Middleware Public Cloud Services.

Eligible Services

The current Middleware Public Cloud Services available include:

- Oracle Java Cloud Service
- Oracle Application Container Cloud Service
- Oracle Content and Experience Cloud
- Oracle Documents Cloud Service
- Oracle Sites Cloud Service
- Oracle WebCenter Portal Cloud Service
- Oracle Integration Cloud Service
- Oracle SOA Suite Cloud Service
- Oracle API Manager Cloud Service
- Oracle Process Cloud Service
- Oracle Managed File Transfer Cloud Service
- Oracle Messaging Cloud Service
- Oracle Mobile Cloud Service
- Oracle Internet of Things Cloud
- Oracle Data Integrator Cloud Service
- Oracle Security Monitoring and Compliance Cloud Service

During the Services Period of your order, you may consume any Middleware Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Middleware Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Middleware Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Middleware Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Middleware Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Middleware Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Middleware Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle

Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Middleware Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Middleware Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Middleware Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Middleware Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Java Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Java Cloud Service

Oracle Java Cloud Service Offering	Part #	Metric
Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78553	OCPU PER MONTH
Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78554	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78555	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78556	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78557	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78558	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition- General Purpose	B78559	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition- General Purpose	B78560	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78561	OCPU PER MONTH

Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78562	OCPU PER HOUR
Oracle Java Cloud Service-Suite-General Purpose	B78563	OCPU PER MONTH
Oracle Java Cloud Service-Suite-General Purpose	B78564	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78565	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78566	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78567	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78568	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78569	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78570	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-High Memory	B78571	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-High Memory	B78572	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78573	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78574	OCPU PER HOUR
Oracle Java Cloud Service-Suite-High Memory	B78575	OCPU PER MONTH
Oracle Java Cloud Service-Suite-High Memory	B78576	OCPU PER HOUR

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Database Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPU's come with a pre-defined amount of memory. Oracle Database Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

Description

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Java Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Java Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Java Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Java Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Java Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Java Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Container Cloud Service (formerly known as Oracle Java SE Cloud Service)

Oracle Application Container Cloud Service Offering	Part #	Metric
Oracle Application Container Cloud Service -Metered	B83823	GB MEMORY PER HOUR
Oracle Application Container Cloud Service- Metered	B83824	GB MEMORY PER MONTH

GB MEMORY PER HOUR: is defined as the number of GB' memory hours allocated as part of Oracle Application Container Cloud Service instance.

GB MEMORY PER MONTH: is defined as the number of GB' memory hours allocated as part of Oracle Application Container Cloud Service instance in a calendar month.

Description

Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder

control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Application Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Application Container Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes. For purposes of Oracle Application Container Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

Termination

The Oracle Application Container Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Application Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Documents Cloud Service and Sites Cloud Services

Oracle Documents Cloud Service Offering	Part #	Metric
Oracle Documents Cloud Service	B85276	Hosted Named User per Month
Oracle Documents Cloud Service- Additional Storage	B85277	Storage Pack per Month
Oracle Sites Cloud Service – Additional Interactions	B85275	Interactions per Month

Hosted Named User Per Month: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Interactions per Month: Request initiated from client browser delivering up to 100KB of data in a calendar month. If a request exceeds 100KB, it will account for multiple interactions. The Oracle Sites Cloud Service – Additional Interactions included 50,000 interactions per month.

Storage Pack per Month: is defined as one hundred (100) Gigabytes of file storage across all users per tenant in a calendar month.

Service Activation, Measurement and Usage

You may begin using the Oracle Documents Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Documents Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Documents Cloud Service - Your usage is measured by calculating the number of Hosted Named Users used by You each calendar month.
- For purposes of Oracle Documents Cloud Service – Additional Storage, Your usage is measured by calculating the number of 100 Gigabytes used by You per month.
- For the purpose of Oracle Sites Cloud Service – Additional Interactions, Your usage is measured by calculating the number of 50,000 interactions used by You per month. (e.g. if You use 51,000 interactions in a month, You would

Termination

The Oracle Documents Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Documents Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Documents Cloud Service – Hosted Named User Per Month

Applicable Part # B85276

The Oracle Documents Cloud Service environment is subject to a quantity of five hundred (500) GB of file storage across all users per tenant with minimum terms of 10 users and a 12-month subscription.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations (x) Conversations, comments and annotation on files and folders and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Usage Limits:

Sites Cloud Service is limited to up to 2500 Interactions per Month. You may purchase additional Interactions per Month separately.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Documents Cloud Service – Additional Storage - Storage Pack (100GB)

Applicable Part # B85277

The Oracle Documents Cloud Service – Additional Storage is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Sites Cloud Service - Additional Interactions – Interactions per Month (50,000 interactions)

Applicable Part # B85275

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle WebCenter Portal Cloud Service Metered

Oracle WebCenter Portal Cloud Service Offering	Part #	Metric
Oracle WebCenter Portal Cloud Service - Metered	B86972	OCPU per Month
Oracle WebCenter Portal Cloud Service - Metered	B86970	OCPU per Hour

Description

Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale out on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

Metric

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – High-Memory Metered; OR
Oracle Java Cloud Service - Suite – High-Memory Metered
(and their underlying requirements such as Storage Cloud Service, Database Cloud Service)

Note: Must be ordered before or along with Oracle WebCenter Portal Cloud Service Metered.

Third Party Web Sites, Platforms and Services

This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle WebCenter Portal Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle WebCenter Portal Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

The following aspects of service management are the customer’s responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Hosted Connection Per Month

Applicable Part # B84706

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

Hosted Connection per Month: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service or Oracle Integration Cloud Service for CX. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected in a calendar month. SOAP or REST Web Services that have the same base URI (combination of host and port) are counted as one Connection.

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum two (2) Connections per month. You may separately purchase up to an additional eight (8) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Messaging Cloud Service

Oracle Messaging Cloud Service Offering	Part #	Metric
Oracle Messaging Cloud Service	B85281	1,000,000 API Calls per Month

1,000,000 API Calls per Month is 1,000,000 API calls or notifications consumed by any application built on the service during a month.

Service Activation, Measurement and Usage You may begin using the Oracle Messaging Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Messaging Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Termination

The Oracle Messaging Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

Oracle Messaging Cloud Service – 1,000,000 API Calls Per Month

Applicable Part # B85281

Description

Oracle Messaging Cloud Service provides reliable communication between software components allowing customers to send and receive messages from both on-premises and the Oracle Cloud using standard interfaces to achieve a dynamic, automated business workflow environment.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Metered

Oracle Mobile Cloud Service Offering	Part #	Metric
Oracle Mobile Cloud Service	B84702	10,000 API Calls per Month
Oracle Mobile Cloud Service- Additional API Calls	B84703	10,000 API Calls per Month
Oracle Mobile Cloud Service – Additional Storage	B84704	Gigabyte Storage Capacity per Month

10,000 API Calls per Month: is defined as 10,000 of any API call or notification consumed by any application built on the Oracle Mobile Cloud Service during a month of the service.

Gigabyte Storage Capacity per Month: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Service Activation, Measurement and Usage

You may begin using the Oracle Mobile Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Mobile Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Mobile Cloud Service - Your usage is measured by calculating the number of API Calls used by You during a month of the service.
- For purposes of Oracle Mobile Cloud Service - Storage, Your usage is measured by calculating the amount of Database storage used by You during a month of the service.

Termination

The Oracle Mobile Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Mobile Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Mobile Cloud Service – Metered – 10,000 API Calls per Month

Applicable Part # B84702

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional API Calls – Metered 10,000 API Calls Per Month

Applicable Part # B84703

This Oracle Mobile Cloud Service-Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional Storage – Metered -- Gigabyte Storage Capacity Per Month

Applicable Part # B84704

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle SOA Suite Cloud Service

Oracle SOA Suite Cloud Service Offering	Part Number	Metric
Oracle SOA Suite Cloud Service	B83461*	OCPU PER MONTH
Oracle API Manager Cloud Service	B83462	OCPU PER MONTH
Oracle Managed File Transfer Cloud Service	B83463*	OCPU PER MONTH

(*) These parts are also eligible to run on Oracle Cloud at Customer (OCC)

OCPU PER MONTH: is defined as the number of OCPU hours used as part of the Oracle SOA Suite Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPUs come with a pre-defined amount of memory.

Description

Oracle SOA Suite Cloud Service offerings consists of a cloud-based application server – Oracle WebLogic Server, installed with the selected software according to the cloud service above, and supports one kind of shape for virtual machines -- High Memory.

You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service. A license for Oracle API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle SOA Suite Cloud Service offering(s) after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle SOA Suite Cloud Service in the Oracle SOA Suite Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle SOA Suite Cloud Service offering(s) may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle SOA Suite Cloud Service offering(s) instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service-Metered

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

No	Oracle Internet of Things Cloud Service Offering	Part #	Metric
1	Oracle Internet of Things Cloud Service for Wearable Devices-Metered	B85270	DEVICE PER MONTH includes 1,500 Per Messages Per Month
2	Oracle Internet of Things Cloud Service for Consumer Devices-Metered	B85271	DEVICE PER MONTH includes 15,000 Per Messages Per Month

3	Oracle Internet of Things Cloud Service for Telematic Devices-Metered	B85272	DEVICE PER MONTH includes 100,000 Per Messages Per Month
4	Oracle Internet of Things Cloud Service for Industrial Devices-Metered	B85273	DEVICE PER MONTH includes 100,000 Per Messages Per Month
5	Oracle Internet of Things Cloud Service - Additional Messages -Metered	B85274	1,000 MESSAGES PER MONTH

Definitions

Device Per Month: is defined the maximum number of Devices registered with the Internet of Things Cloud Service during a calendar month. A Device that is be directly connected to this Cloud Service, or indirectly connected such as through a gateway device or a third party communications service, is a unique endpoint that is registered with Oracle Internet of Things Cloud Service and is able to send and receive data to or from the Cloud Service. Devices that have been permanently disconnected from this Cloud Service are not counted for purposes of this metric.

1,000 Messages Per Month: is defined as the total number of Messages sent during a calendar month. For the purpose of this metric, a Message is a packet of data sent between (to or from) a Device and the Oracle Internet of Things Cloud Service. Data exchanged between Oracle Internet of Things Cloud Service and other Oracle Cloud Services, or on-premise applications, using the Oracle Internet of Things Cloud Service REST API are not counted for purposes of this metric.

Service Activation, Measurement and Usage

You may begin using the Oracle Internet of Things Cloud Service after the Oracle Cloud Service account has been set up for use. You may view Your usage of the Oracle Internet of Things Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For purposes of Oracle Internet of Things Cloud Service, Your usage is measured on a monthly basis by calculating the number of Devices Per Month registered with the Cloud Service. Each such registered Device –includes a number of Messages Per Month as listed in the table above. The number of Messages per Month among all Devices are aggregated, forming a pool comprising the Total Messages Per Month, that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes).
- Device messages data storage is limited to 500 GB. You can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing

Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Termination

The Oracle Internet of Things Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Internet of Things Cloud – Enterprise - Metered

B87178 - OCPU Per Month

B87179 - OCPU Per Hour

Users of the Oracle Internet of Things Cloud - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

NOTE: A typical configuration of 2 OCPUs is expected to support up to 2000 devices per OCPU and up to 100 million messages of up to 32 KB size per OCPU. If your deployment needs exceed this typical configuration, you may need to purchase additional OCPUs. High availability configuration requires a minimum of 4 OCPUs.

Usage Limits

- 100 GB of message storage capacity included. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud – Enterprise includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

Service Activation, Measurement and Usage

You may begin using the Oracle Internet of Things Cloud - Enterprise after the Oracle Cloud Service account has been set up for use. You may view Your usage of the Oracle Internet of Things Cloud - Enterprise in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud - Enterprise may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Termination

The Oracle Internet of Things Cloud - Enterprise will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud - Enterprise, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Process Cloud Service – Metered

No	Oracle Process Cloud Service Offering	Part #	Metric
1	Oracle Process Cloud Service –Metered	B84705	Hosted Named User per Month
2	Oracle Process Cloud Service –Participant User - Metered	B85314	Hosted Named User per Month
3	Oracle Process Cloud Service – Invocation User - Metered	B85315	Hosted Named User per Month

Oracle Process Cloud Service – Metered-Hosted Named User

Applicable Part # B84705

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service –Participant User - Metered-Hosted Named User

Applicable Part # B85314

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service –Invocation User - Metered-Hosted Named User

Applicable Part # B85315

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Data Integrator Cloud Service Metered

Oracle Data Integrator Cloud Service Offering	Part #	Metric
Oracle Data Integrator Cloud Service - Metered	B86971	OCPU per Month
Oracle Data Integrator Cloud Service - Metered	B86969	OCPU per Hour

Description

Oracle Data Integrator Cloud Service provides high-performance bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

Metrics

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted.

The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud

Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR
Oracle Java Cloud Service - Suite – General Purpose or High-Memory
(and their underlying requirements such as Storage Cloud Service Metered, Database Cloud Service Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Metered.

Third Party Web Sites, Platforms and Services

Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

The Oracle Data Integrator Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Data Integrator Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Public Cloud Services

Applicable Part # B87411

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Analytics Public Cloud Services.

Eligible Services

The Analytics Public Cloud Services available include:

- Oracle Analytics – Standard
- Oracle Analytics – Enterprise

During the Services Period of your order, you may consume any Analytics Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Analytics Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an Analytics Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Analytics Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-Paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of Analytics Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Analytic Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Analytics Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Analytics Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Analytics Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Analytics Public Cloud Services, you will be charged additional fees for your use of the services.

The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. If you placed your order through an Oracle Partner and you deplete your

Oracle Pre-Paid Subscription and continue to use any active Analytics Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Analytics Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Analytic Cloud Services

Oracle Analytics Cloud Service Offering	Part #	Metric
Oracle Analytics – Standard	B87046	OCPU PER MONTH
Oracle Analytics – Standard	B87047	OCPU PER HOUR
Oracle Analytics – Enterprise	B87048	OCPU PER MONTH
Oracle Analytics – Enterprise	B87409	OCPU PER HOUR

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

OCPU PER MONTH: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Description

Oracle Analytics Cloud - Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

Oracle Analytics Cloud - Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Standard and Enterprise are subject to the following quantities and usage limits:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 seats of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud

Service Activation, Measurement and Usage

You may begin using the Oracle Analytics Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Analytics Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

For purposes of the Oracle Analytics Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination

The Oracle Analytics Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Analytics Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Identity Cloud Service

Oracle Identity Cloud Service	Part #	Metric
Oracle Identity Cloud – Basic	B88166	Active User per Hour
Oracle Identity Cloud – Standard	B88167	Active User per Hour
Oracle Identity Cloud – Standard – Consumer User	B88168	Active User per Hour

Description

Oracle Identity Cloud Service is a cloud-based multi-tenant solution that is designed to be an integral part of the enterprise security fabric and provide advanced identity and access management functions for on-premise and cloud enterprise resources. It provides a powerful set of hybrid identity features to maintain a single identity for users across on-premise and cloud services without compromising on security or end user experience.

Metrics

Active User per Hour: Is defined as a unique active user that interacts with the service through a specific channel (website, mobile app, API, SMS) during a 1-hour period. Active users are tracked through the use of audit logs, cookies, user id, tokens, device id, IP or session id. Access across multiple channels will be counted as multiple active users on an hourly basis. An active user is tracked for each instance of the cloud service.

For the purpose of Oracle Identity Cloud Service, the interaction with the service consists of, but is not limited to specific actions or events performed within the service (authentication, Single Sign On, user provisioning, step-up authentication, password management, etc.).

Oracle Identity Cloud Service – Basic

Applicable Part # B88166

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service – Basic are authorized to access the following core features for custom application/ services built or hosted on Oracle Public Cloud:

- Authentication
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Basic Audit and Reporting
- App Catalog

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- Limited to Oracle Cloud Services only

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service – Standard

Applicable Part # B88167

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service - Standard are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication
- User/Group/Role Mgmt.

- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- For Oracle Cloud and 3rd Party Cloud Services
- SMS messaging limits: 10 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service – Standard – Consumer User

Applicable Part # B88168

A consumer user is defined as an active user per hour, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time

Consumer users of Oracle Identity Cloud Service – Standard – Consumer User are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Audit and Reporting
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits

- The number of Active Users as set forth in your service
- SMS messaging limits: 3 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Platform Cloud Service – Gateway – Per Hour

Applicable Part #B87529

Description

The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based application server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional messages used beyond this limit are billed as additional gateways.

Metric:

Gateway per hour: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the UI. A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service UI during a single hour. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

Usage Limits:

- Oracle API Platform Cloud Service subscription price entitles the customer to 25m API calls per configured gateway per month. For more than 25m API calls they need to configure additional gateways.

Third Party Web Sites, Platforms and Services

This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X20 - Hosted Environment Per Hour

Applicable Part # [B88408](#)

Description

The Oracle Database Exadata Express Cloud Service - X20 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one hundred twenty (120) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X20 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service- X20 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service- X20 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X250 – Hosted Environment Per Hour

Applicable Part # [B88409](#)

Description

The Oracle Database Exadata Express Cloud Service - X250 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, two hundred fifty (250) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one thousand five hundred (1500) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X250 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service - X250 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service - X250 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s)

for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X500 - Hosted Environment Per Hour

Applicable Part # [B88410](#)

Description

The Oracle Database Exadata Express Cloud Service - X500 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, five hundred (500) GB of Oracle Database storage, up to two (2) CPU cores on the host Exadata compute server, up to fifteen (15) GB of Oracle Database memory, and three thousand (3000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X500 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service – X500 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service- X500 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X1000 - Hosted Environment Per Hour

Applicable Part # [B88411](#)

Description

The Oracle Database Exadata Express Cloud Service - X1000 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata,

one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to thirty (30) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service – X1000 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service – X1000 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X1000IM - Hosted Environment Per Hour

Applicable Part # [B88412](#)

Description

The Oracle Database Exadata Express Cloud Service - X1000IM - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to forty (40) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000IM – Metered, includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 10 GB of RAM for Database In-Memory Column Store.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Express Cloud Service - X1000IM - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination

When an Oracle Database Exadata Express Cloud Service - X1000IM - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

PLATFORM AS A SERVICE -NON-METERED

Oracle Database Cloud Service – Non-metered- Hosted Environment

Applicable Part #

1	B83493	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83494	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83529	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83530	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83531 (*)	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83532 (*)	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83533 (*)	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83534 (*)	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83535	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83536	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83537	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83538	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83539	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83540	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
15	B83541	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment
16	B83542	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment

(*) These parts are also eligible to run on Oracle Cloud at Customer (OCC)

Description

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

* The following apply to those Oracle Database Cloud Services (part numbers B83531, B83532, B83533, B83534) that are running on Oracle Public Cloud Machine X5

- The OPCM X5 hosted Database Cloud Service is dependent on customer also subscribing to Oracle Public Cloud Machine ZS3 Model 268 (part number B86303) or Oracle Public Cloud Machine ZS3 Model 536 (part number B86304)
 - Oracle Public Cloud Machine ZS3 Model 268 requires a initial minimum of five (5) Oracle Database Cloud Service Enterprise Edition (part numbers B83532, B83533, B83534) hosted environments or initial twenty five (25) Oracle Database Cloud Service -Standard Edition (part number B83531) hosted environments
 - Oracle Public Cloud Machine ZS3 Model 536 requires a initial minimum of ten (10) Oracle Database Cloud Service -Enterprise Edition (part numbers B83532, B83533, B83534)hosted environments or initial fifty (50) Oracle Database Cloud Service - Standard Edition (part number B83531) hosted environments
 - Follow-on purchase of Oracle Database Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
 - Note: Any combination of environments may be ordered as long as either the Standard Edition or Enterprise Edition minimum is met.
- RAC and Data Guard PaaS automation are not supported on OPCM
- Oracle will install and configure the Oracle Database Cloud Service for OPCM software on OPCM and make it available for you to consume as a service. Oracle will manage the service for the entire contract term.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service – Non-metered - TB of Storage Capacity

Applicable Part #B83543

This Oracle Database Backup Cloud Service environment is subject to the following quantities: One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Backup Service - Non-metered – FS Cloud	B87100	TB of Storage Capacity

Oracle Database Backup Cloud Service – Non-Metered – FS Cloud

Applicable Part #: B87100

The Oracle Database Cloud Service —Non-Metered-FS Cloud environment is subject to the following quantities each month:

- 1,000,000 PUT requests
- 1,000,000 GET requests

The Oracle Database Cloud Service —Non-metered-environment includes one (1) TB of storage capacity. You may purchase one or more additional 1 TB blocks of storage for a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module.

The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services, including Oracle Storage Cloud Service.

Description

Oracle Database Backup Cloud Service – Non-Metered is designed to provide scalable object storage for Your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered – FS Cloud	B87102	OCPU Per Month

Oracle Database Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

Applicable Part #: B87102

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

Description

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g., 1 OCPU) that are included in Your non-metered subscription service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Cloud Service – Enterprise Edition Extreme Performance – General Purpose - Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Database Cloud Service - Enterprise Edition Extreme Performance – General Purpose - Non-metered – FS Cloud	B87101	Hosted Environment

Oracle Database Cloud Service – Enterprise Edition Extreme Performance – General Purpose - Non-Metered – FS Cloud

Applicable Part #: B87101

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

Description

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in Your non-metered subscription service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. Excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Java Cloud Service -Non-metered-Hosted Environment

Applicable Part #

1	B83544	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
2	B83545	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83546	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83495 (*)	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83496 (*)	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment

6	B83549 (*)	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83550	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83551	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83552	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83553	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83554	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83555	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

(*) These parts are also eligible to run on Oracle Cloud at Customer (OCC)

Description

The Oracle Java Cloud Service— Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

*The following apply to those Oracle Java Cloud Services that are running on Oracle Public Cloud Machine (part numbers B83495, B84396, B83549):

- The Oracle Java Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
- Oracle Developer Cloud Service is not supported and may not be used with Oracle Java Cloud Service running on OPCM.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Java Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered – FS Cloud	B87105	Hosted Environment

Oracle Java Cloud Service – Enterprise Edition – General Purpose – Non-Metered – FS Cloud

Applicable Part #: B87105

The Oracle Java Cloud Service –Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

The Oracle Java Cloud Service –Non-metered-environment also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Description

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support Java applications. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in this Oracle Java Cloud Service – Non-metered. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if you have purchased a subscription with 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs, with the maximum OCPUs for the service (non-metered subscription rate plus bursting) being 12 OCPUs..

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Cloud Service – Multitenant Edition-S5

Applicable Part # B67335

The Oracle Database Cloud Service-Multitenant Edition –S5 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, five (5) GB of Oracle Database storage (approximately 1,000,000 rows of data) and thirty (30) GB data transfer rate per month.

Each subscription to the Oracle Database Cloud Service –S5 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition -S20

Applicable Part # B67336

The Oracle Database Cloud Service-Multitenant Edition-S20 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate a month.

Each license to the Oracle Database Cloud Service –S20 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition -S50

Applicable Part # B67337

The Oracle Database Cloud Service-Multitenant Edition – S50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service –Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Machine X6 – Each

Description

Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Service in Your data center, running behind Your firewall.

When Your ExaCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OCC is placed (see 'Prerequisites', below), Oracle will ship the underlying Oracle-owned OCC hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud at Customer Control Plane with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCM configuration.

NOTE: PaaS services on OCC do not have to be co-termed with OCC subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the ExaCC deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCC deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
Eighth Rack with Extreme Performance DB Software for enabled CPUs. 16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately). 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87334	Each

Quarter Rack with Extreme Performance DB Software for enabled CPUs. 22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 288 TB raw storage or 84 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87335	Each
Half Rack with Extreme Performance Database Software for enabled CPUs. 44 enabled OCPUs Up to 124 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 576 TB raw storage or 168 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87336	Each
Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 248 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1,152 TB raw storage or 336TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87337	Each
Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Eight or Quarter Rack	B88584	Each
Oracle Public Cloud Machine -Disconnected Mode add-on Fee for Cloud Machine Half Rack	B88585	Each
Oracle Public Cloud Machine -Disconnected Mode add-on Fee for Full Rack	B88766	Each
Oracle Cloud - Semi-Connected Mode - Add-on Fee for Exadata Quarter Rack - Each	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Half Rack - Each	B88239	Each
Oracle Cloud - Semi-Connected Mode - Add-on Fee for Exadata Full Rack - Each	B88240	Each

Oracle Machine - Disconnected Mode - 24x7 - Base Fee	B87635	Each
Oracle Cloud - Disconnected Mode - 8x5 - Base Fee	B88034	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Public Cloud Machine X6 Additional OCPUs	OCPU Per Month	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.	B87338

The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU's – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud Machine X6 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.	B87332

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCM **requires** either the Oracle Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OCC X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OPCM service even if the service periods for OCC and ExaCM do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCM service.

Service Activation, Usage and Payment

- You may begin using the ExaCM service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OCC and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. The Services Period for the OCC Non-metered services must be extended to match the required ExaCM Services Period if the OCC service was subscribed and activated prior to ExaCM service subscription.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Machine X6–Each (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Service in Your (for purposes of clarity in this service description, "You" and "Your" means end customer) data center, running behind Your firewall.

When Your ExaCM hardware and cloud orders are placed, the Oracle value added distributor (VAD) will ship the underlying VAD-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your hardware and cloud orders are placed for the required OPCM (see 'Prerequisites', below), the VAD will ship the underlying VAD-owned Cloud at Customer hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud at Customer Control Plane with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCM configuration.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCM deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the ExaCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCM deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
Eighth Rack with Extreme Performance DB Software for enabled CPUs. 16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately). 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B87522	Each

<p>Quarter Rack with Extreme Performance DB Software for enabled CPUs. 22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 288 TB raw storage or 84 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B87523	Each
<p>Half Rack with Extreme Performance Database Software for enabled CPUs. 44 enabled OCPUs Up to 124 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 576 TB raw storage or 168 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B87524	Each
<p>Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 248 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1,152 TB raw storage or 336TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B87525	Each
<p>Oracle Cloud at Customer - Disconnected Mode add-on Fee for Exadata Base System or Quarter Rack</p>	B88584	Each
<p>Oracle Cloud at Customer -Disconnected Mode add-on Fee for Exadata Half Rack</p>	B88585	Each
<p>Oracle Cloud at Customer -Disconnected Mode add-on Fee for Exadata Full Rack</p>	B88766	Each
<p>Oracle Cloud at Customer - Semi-Connected Mode - Add-on Fee for Exadata Quarter Rack - Each</p>	B88238	Each
<p>Oracle Cloud at Customer - Semi-Connected Mode - Add-on Fee for Exadata Half Rack - Each</p>	B88239	Each
<p>Oracle Cloud at Customer - Semi-Connected Mode - Add-on Fee for Exadata Full Rack - Each</p>	B88240	Each

Oracle Cloud at Customer Machine - Disconnected Mode - 24x7 - Base Fee	B87635	Each
Oracle Cloud at Customer - Disconnected Mode - 8x5 - Base Fee	B88034	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Public Cloud Machine X6 Additional OCPUs	OCPU	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.	B87526

The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU's – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

If You placed Your order through a VAD and You enable bursting, as described in the paragraph above, You will be charged per hour and billed monthly in arrears by Oracle for the bursting (using the “Pay as You Go” model). Pricing will be based on Oracle’s then current Per Hour list price for Oracle Database Exadata Cloud Machine – Additional OCPU’s – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud Machine X6 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.	B87527

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCM **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OCC X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OCC service even if the service periods for OCC and ExaCM do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCM service after installation and configuration of the designated ExaCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and the User login names and password have been provided.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in Your order. The Services Period for the OPCM Non-metered services must be extended to match the required ExaCM Services Period if the OPCM service was subscribed and activated prior to ExaCM service subscription.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services account to allow the VAD or an Oracle reseller to assist You in monitoring your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller "Account Administrator" privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
- Establish a suitable governance structure to support on-going projects and the operations of the ExaCM services;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
- Act as Your first point of contact in addressing Change Management processes, including the approval of

- Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCM services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer X7 – Each

Description

Oracle Database Exadata Cloud at Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall.

After You place Your ExaCC order, Oracle will ship the underlying Oracle-owned ExaCC hardware to Your designated data center. Separately, when You place Your order for the required Oracle Cloud at Customer Control Plane (see “Prerequisites”, below), Oracle will ship the underlying Oracle-owned OPCM hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

In the non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCC configuration.

NOTE: PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components upon which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Bring Your Own License (“BYOL”)

You may subscribe to the BYOL version of ExaCC and You will be charged the BYOL subscription price provided that

You have sufficient supported on premise licenses. Exadata Storage Software licenses are pre-included in the BYOL version of ExaCC. You may apply Oracle Database Enterprise Edition licenses, Oracle Database Options and Oracle Database Management Pack licenses to the BYOL version of ExaCC.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

A BYOL ExaCC instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL ExaCC.

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer - Base System - Non-metered Base System with Extreme Performance DB Software for enabled CPUs. 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89114	Each
Oracle Database Exadata Cloud at Customer X7 - Quarter Rack - Non-metered Quarter Rack with Extreme Performance DB Software for enabled CPUs. 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89115	Each
Oracle Database Exadata Cloud at Customer X7 - Half Rack - Non-metered Half Rack with Extreme Performance Database Software for enabled CPUs. 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage.	B89116	Each

Unlimited I/Os. Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud at Customer X7 - Full Rack - Non-metered Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 280 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89117	Each
Oracle Database Exadata Cloud at Customer X7 - Base System - BYOL - Non-metered 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 480 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89027	Each
Oracle Database Exadata Cloud at Customer X7 - Quarter Rack - BYOL - Non-metered 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89028	Each
Oracle Database Exadata Cloud at Customer X7 - Half Rack - BYOL - Non-metered 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89029	Each
Oracle Database Exadata Cloud at Customer X7 - Full Rack - BYOL - Non-metered 88 enabled OCPUs. Up to 280 additional OC PU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89030	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each

Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCC service in accordance with the following:

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Month	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	B89118
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU Per Month	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	B89031

The total enabled additional OCPUs may not exceed two times (2x) the base number of OCPUs and may not exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCC order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCC service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCC service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCC machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud at Customer - Additional OCPU's – Metered service, which is

available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of your non-metered subscription service. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud at Customer.	B89119
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud at Customer.	B89032

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OPCM and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCC non-metered services is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order. The Services Period for the OPCM non-metered services must be extended to match the required Services Period for ExaCC if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
- Establish a suitable governance structure to support on-going projects and the operations of the ExaCC;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCC prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer X7–Each (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Cloud at Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your (for purposes of clarity in this service description, "You" and "Your" means the end customer) data center, running behind Your firewall.

After You place Your ExaCC hardware and cloud orders, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Separately, when You place Your hardware and cloud orders for the required Oracle Cloud at Customer Control Plane (see "Prerequisites", below), the VAD will ship the underlying VAD-owned OPCM hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

In the non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCC configuration.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The "Disconnected Mode" option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks.

Oracle staff would use a network that is isolated or "air gapped" from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Bring Your Own License (“BYOL”)

You may subscribe to the BYOL version of ExaCC and You will be charged the BYOL subscription price provided that You have sufficient supported on premise licenses. Exadata Storage Software licenses are pre-included in the BYOL version of ExaCC. You may apply Oracle Database Enterprise Edition licenses, Oracle Database Options and Oracle Database Management Pack licenses to the BYOL version of ExaCC.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

A BYOL ExaCC instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL ExaCC.

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer - Base System - Partner Hardware - Non-metered Base System with Extreme Performance DB Software for enabled CPUs. 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89121	Each
Oracle Database Exadata Cloud at Customer X7 - Quarter Rack - Partner Hardware - Non-metered Quarter Rack with Extreme Performance DB Software for enabled CPUs. 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately).	B89122	Each

<p>2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>		
<p>Oracle Database Exadata Cloud at Customer X7 - Half Rack - Partner Hardware - Non-metered Half Rack with Extreme Performance Database Software for enabled CPUs. 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B89123	Each
<p>Oracle Database Exadata Cloud at Customer X7 - Full Rack - Partner Hardware - Non-metered Full Rack with Extreme Performance Database Software for enabled CPUs. 88 enabled OCPUs. Up to 280 additional OCPU's (purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B89124	Each
<p>Oracle Database Exadata Cloud at Customer X7 - Base System - BYOL - Partner Hardware - Non-metered 16 enabled OCPUs. Up to 28 additional OCPU's (purchased separately). 2 DB nodes with 480 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B89033	Each
<p>Oracle Database Exadata Cloud at Customer X7 - Quarter Rack - BYOL - Partner Hardware - Non-metered 22 enabled OCPUs. Up to 70 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B89034	Each
<p>Oracle Database Exadata Cloud at Customer X7 - Half Rack - BYOL - Partner Hardware - Non-metered 44 enabled OCPUs. Up to 140 additional OCPU's (purchased separately). 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</p>	B89035	Each
<p>Oracle Database Exadata Cloud at Customer X7 - Full Rack - BYOL - Partner Hardware - Non-metered 88 enabled OCPUs. Up to 280 additional OC PU's</p>	B89036	Each

(purchased separately). 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.		
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Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Additional OCPUs

You may place orders to enable additional OCPUs for Your ExaCC service in accordance with the following:

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	B89124
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU	1 Per DB Node	Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud at Customer.	B89037

The total enabled additional OCPUs may not exceed two times (2x) the base number of OCPUs and may not exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCC order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCC service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCC service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCC machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud at Customer - Additional OCPU's – Metered service, which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of Your non-metered subscription service, and may be limited by the maximum number of OCPUs available in the configuration. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

If You placed Your order through a VAD and You enable bursting (as described in the paragraph above) You will be charged per hour and billed monthly in arrears by Oracle for the bursting (using the “Pay as You Go” model). Pricing will be based on Oracle’s then current Per Hour list price for Oracle Database Exadata Cloud at Customer – Additional OCPU’s – Metered service, which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity of OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCC subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

	Metric	Minimum	Service Includes Per Month	Part Number
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud at Customer.	B89125
Oracle Database Exadata Cloud at Customer X7 Additional OCPUs - BYOL	OCPU Per Hour	1 Per DB Node	Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud at Customer.	B89038

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6

Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after installation and configuration of the designated ExaCC configuration and integration of the designated ExaCC service to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and You are provided the User login names and password.
- The Services Period for the ExaCC non-metered services is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in Your order. The Services Period for the OPCM non-metered services must be extended to match the required ExaCC Services Period if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services Account to allow the VAD or an Oracle reseller to assist You in monitoring Your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCC services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCC services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer Infrastructure X7

Description

Oracle Database Exadata Cloud at Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your data center, running behind Your firewall.

The Oracle Database Exadata Cloud at Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1, single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud at Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database instances, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed as a full hour. The OCPUs are billed to a Universal Credit account specified by You. Two type of OCPU usage is available under this model:
 - a. **Oracle Database Exadata Cloud - Database OCPU** : Includes extreme performance Database Software for enabled OCPUs
 - b. **Oracle Database Exadata Cloud - Database OCPU – BYOL**: Bring Your own license for enabled OCPUs

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions document for the details of the OCPU rate card components

At the time of order, You must choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL). OCPU types cannot be mixed within the same physical Exadata Cloud at Customer Infrastructure machine.

After You place Your ExaCC order, Oracle will ship the underlying Oracle-owned ExaCC hardware to Your designated data center. Separately, when You place Your order for the required Oracle Cloud at Customer Control Plane (see “Prerequisites”, below), Oracle will ship the underlying Oracle-owned OPCM hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

NOTE: PaaS services on OPCM do not have to be co-terminated with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components upon which the PaaS services depend.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your

networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
Database Exadata Cloud at Customer Infrastructure – Base System – Non Metered - PaaS 0 enabled OCPUs. 44 maximum OCPUs 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89972	Hosted Environment Per Month
Database Exadata Cloud at Customer Infrastructure X7 – Quarter Rack – Non Metered - PaaS 0 enabled OCPUs. 92 maximum OCPUs 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89973	Hosted Environment Per Month
Database Exadata Cloud at Customer Infrastructure X7 – Half Rack – Non Metered - PaaS 0 enabled OCPUs. 184 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89974	Hosted Environment Per Month
Database Exadata Cloud at Customer Infrastructure X7 – Full Rack – Non Metered - PaaS 0 enabled OCPUs. 368 maximum OCPUs 8 DB nodes with 720 GB RAM per node 1440 TB raw storage or 424 TB of usable storage Unlimited I/Os Infrastructure managed and operated by Oracle.	B89975	Hosted Environment Per Month
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each

Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after Oracle has installed and configured the designated ExaCC configuration and integrated it to work along with OPCM and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCC non-metered services (Database Exadata Cloud at Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in your order. The Services Period for the OPCM non-metered services must be extended to match the required Services Period for ExaCC if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

Customer Contact

Customer-specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

- Coordinate executive meetings, as necessary;
- Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.); Establish a suitable governance structure to support on-going projects and the operations of the ExaCC;
- Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
- Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and

- Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCC prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer Infrastructure X7 (Hardware is Delivered by Value Added Distributor)

Description

Oracle Database Exadata Cloud at Customer (ExaCC) Platform as a Service (PaaS) is an Oracle-managed PaaS service offering designed to provide Exadata Cloud Services in Your (for purposes of clarity in this service description, "You" and "Your" means the end customer) data center, running behind Your firewall.

The Oracle Database Exadata Cloud at Customer provides a dedicated Oracle Exadata system, available in base system, quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4, Oracle Database 12.1.0.2, Oracle Database 12.2.0.1 , single-node or multi-node database instances. Each rack configuration comes with a maximum number of OCPUs, along with dedicated memory and storage.

In a Universal Credits Model, You pay:

- 1) a Non-Metered monthly fee for the Exadata Cloud at Customer Infrastructure, which includes ExaCC PaaS service without any active OCPU
- 2) OCPU usage at an hourly rate, measured by calculating the number of OCPU Hours consumed by the database instances, from the time an OCPU instance is launched until it is terminated, multiplied by OCPU rate. Each partial OCPU Hour consumed will be billed as a full hour. The OCPUs are billed to a Universal Credit account specified by You. Two type of OCPU usage is available under this model:
 - a. **Oracle Database Exadata Cloud - Database OCPU** : Includes extreme performance Database Software for enabled OCPUs
 - b. **Oracle Database Exadata Cloud - Database OCPU – BYOL**: Bring Your own license for enabled OCPUs

Refer to Oracle PaaS and IaaS Universal Credits Service Descriptions document for the details of the OCPU rate card components

At the time of order, You must choose the type of OCPU (Oracle Database Exadata Cloud - Database OCPU or Oracle Database Exadata Cloud - Database OCPU – BYOL). OCPU types cannot be mixed within the same physical Exadata Cloud at Customer Infrastructure machine.

After You place Your ExaCC hardware and cloud orders, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Separately, when You place Your hardware and cloud orders for the required Oracle Public Cloud Machine (OPCM) (see "Prerequisites", below), the VAD will ship the underlying VAD-owned OPCM hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and OPCM with the Oracle Cloud software stack for Exadata to work with ExaCC and make it available for You to use as a service.

Disconnected Mode

The standard/default operational mode requires a bidirectional network connection from the ExaCC deployment to Oracle

Cloud Operations facilities. The “Disconnected Mode” option for cloud operations does not require the ExaCC deployment to be connected to Oracle. All cloud operations are performed by Oracle staff over Your networks.

Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to exchange the following information with Oracle:

- Metering and usage data sent to Oracle for billing purposes
- Software updates and entitlement data sent from Oracle
- Occasionally, system logs (with Your permission) to the Oracle technical support organization for troubleshooting specific faults as needed.

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the ExaCC deployment to Oracle Cloud Operations facilities for the purposes of monitoring, addressing service requests and viewing usage metering. However, there is no network connection from Oracle Cloud Operations facilities to the ExaCC deployment. All cloud operations that require access to be initiated from Oracle Cloud Operations to the ExaCC deployment (e.g., applying software updates and troubleshooting) are performed by Oracle staff over Your networks. Oracle staff would use a network that is isolated or “air gapped” from the ExaCC deployment to download software updates and entitlement data sent from Oracle.

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Infrastructure – Base System – Partner Hardware – Non-metered 0 enabled OCPUs. Up to 44 maximum OCPU's 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89976	Hosted Environment Per Month
Oracle Database Exadata Cloud at Customer Infrastructure – X7 – Quarter Rack – Partner Hardware – Non-Metered 0 enabled OCPUs. 92 maximum OCPU's 2 DB nodes with 720 GB RAM per node. 360 TB raw storage or 106 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89977	Hosted Environment Per Month
Oracle Database Exadata Cloud at Customer Infrastructure - X7 – Half Rack – Partner Hardware – Non-metered 0 enabled OCPUs. 184 maximum OCPUs 4 DB nodes with 720 GB RAM per node. 720 TB raw storage or 212 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.	B89978	Hosted Environment Per Month
Oracle Database Exadata Cloud at Customer Infrastructure - X7 – Full Rack – Partner Hardware – Non-metered 0 enabled OCPUs. 368 maximum OCPU's 8 DB nodes with 720 GB RAM per node. 1440 TB raw storage or 424TB of usable storage. Unlimited I/Os.	B89979	Hosted Environment Per Month

Infrastructure managed and operated by Oracle.		
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Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack	B88238	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88239	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88240	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack	B88584	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Half Rack	B88585	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack	B88766	Each

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

ExaCC **requires** either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Cloud at Customer X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCC, You must purchase from Oracle a service for OPCM Model 288 or OPCM X6 Control Plane to support the ExaCC configuration that You ordered. The ExaCC service requires that You order, and maintain for the duration of the ExaCC service, a valid OPCM service even if the service periods for OPCM and ExaCC do not co-terminate.

Service Activation, Usage and Payment

- You may begin using the ExaCC service after installation and configuration of the designated ExaCC configuration and integration of the designated ExaCC service to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and You are provided the User login names and password.
- The Services Period for the ExaCC non-metered services (Database Exadata Cloud at Customer Infrastructure) is a forty eight (48) month period commencing on the day You are issued the User login names and password, unless otherwise specified in Your order. The Services Period for the OPCM non-metered services must be extended to match the required ExaCC Services Period if the OPCM service was subscribed and activated prior to the start of the Services Period for ExaCC service.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services Account to allow the VAD or an Oracle reseller to assist You in monitoring Your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

Customer Contact

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCC services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCC and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCC services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Private Cloud at Customer – Infrastructure as a Service Environment

Description

Oracle Private Cloud at Customer (“OPCC”) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering designed to provide elastic compute capacity in Your data center, running behind Your firewall. The OPCC offering is available with support for Oracle Private Cloud at Customer X5-2 Base Rack Subscription (“OPCC Base Rack”), Oracle Private Cloud at Customer X7-2 Server Subscription, Oracle Private Cloud at Customer - X8-2 Server Subscription (“OPCC Server”) and Oracle Private Cloud at Customer ZS7-2 Storage subscription, Oracle Private Cloud at Customer - High Capacity Storage Subscription, Oracle Private Cloud at Customer - High Performance Storage Subscription (“OPCC Storage”). The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OPCC subscription hardware to Your designated data center. Oracle will install and configure the OPCC subscription hardware and the gateway server and make it available for You to use as a service. You can optionally obtain Oracle Advanced Customer services to install, configure and provide ongoing services of an Oracle Enterprise Manager Cloud Control that can then be used to provision, deploy and manage virtual machines on the OPCC subscription hardware.

In the Non-metered model, You pay a monthly fee and may use all available OCPU cores or Terabytes in Your chosen OPCC subscription.

Oracle Private Cloud at Customer: Dependency

Every OPCC deployment must start with a minimum of one OPCC Base Rack, one OPCC Storage, and 2 OPCC Server (associated with the OPCC Base Rack). OPCC Server units can be then added in single unit incremental subscriptions. Please see the table below for description and part numbers for the above components.

When the subscription to any of the OPCC Server cloud services expires after the expiration of the OPCC Base Rack cloud service, You are responsible for timely renewal of the subscription for the associated OPCC Base Rack and OPCC Storage cloud services so that there is an active subscription for the Oracle Private Cloud at Customer cloud service.

Service Period terms for all OPCC SKUs – OPCC Base Rack, OPCC Server and OPCC Storage cloud services run independently of each other unless otherwise specified in Your order.

The operational mode of the Oracle Private Cloud at Customer cloud service requires a bidirectional network connection from the OPCC deployment to Oracle Cloud Operations facilities.

Part	Part #	Metric
Oracle Private Cloud at Customer - X5-2 Base Rack Subscription	B90814	Each
Oracle Private Cloud at Customer - X7-2 Server Subscription Includes: 48 OCPUs of compute capacity	B90815	Each
Oracle Private Cloud at Customer - ZS7-2 Storage Subscription Includes: 200TB of high capacity storage configurable as Block/File/Object	B90816	Each
Oracle Private Cloud at Customer - X8-2 Base Rack Subscription	B91375	Each
Oracle Private Cloud at Customer - X8-2 Server Subscription Includes: 48 OCPUs of compute capacity	B91376	Each
Oracle Private Cloud at Customer - High Capacity Storage Subscription Includes: 100 terrabytes of storage configurable as Block/File/Object	B91377	Each
Oracle Private Cloud at Customer - High Performance Storage Subscription Includes: 100 terrabytes of storage configurable as Block/File/Object	B91378	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Service Activation, Usage and Payment

- You may begin using the OPCC cloud service after Oracle has installed and configured the designated OPCC configuration, and has provided You with the User login names and password.
- The OPCC cloud service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Oracle Cloud Hosting and Delivery Policies*.
- The Services Period for the OPCC offering is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in Your order.

Beginning on the day that is sixty (60) days after the end of the Services Period for the OPCC cloud services, and in the absence of a new OPCC cloud service order involving the same OPCC subscription hardware, Oracle will remove the OPCC subscription hardware from Your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, security or availability of the OPCC cloud service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the remote staff. At the commencement of the OPCC cloud services, You must assign a primary point of contact to coordinate with Oracle remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinating executive meetings, as necessary;
2. Promptly updating Oracle with respect to business and technology events that may impact the cloud services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establishing a suitable governance structure to support on-going projects and the operations of the OPCC cloud service;
4. Creating and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCC cloud services;
5. Acting as Your first point of contact in addressing change management processes, including the approval of change management actions; and
6. Ensuring change ticket(s) are submitted via the agreed upon templates and/or MOS for any addition or modification to OPCC cloud service prior to the implementation of such change and adhere to the change management process, as agreed to with the remote Oracle staff.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades

The Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades provide Database Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud at Customer Machines. Database Servers can be added individually to existing systems. Database Servers are configured to

match the core count and memory of the target system (the original system that was ordered) into which they are installed.

Database Server Elastic Upgrades added to Exadata Cloud at Customer Systems subscribed to with a non-metered subscription include the minimum number of required OCPUs.

Oracle will install and configure the database server with the Oracle Cloud software stack for ExaCC Database Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Database Server Elastic Upgrades Non-metered

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud at Customer Base System Database Server X7 – Non-metered</p> <p>ExaCM X6-2 Eighth-Rack: 8 enabled OCPUs. Up to a maximum of 34 OCPU's</p> <p>Base System: 8 enabled OCPUs. Up to 22 maximum OCPU's</p> <p>240 GB RAM per node.</p> <p>Extreme Performance Database Software for enabled OCPUs</p> <p>Infrastructure managed and operated by Oracle.</p>	B90883	Each
<p>Oracle Database Exadata Cloud at Customer Base System Database Server X7 - BYOL– Non-metered</p> <p>8 enabled OCPUs. Up to 22 maximum OCPU's</p> <p>240 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90885	Each

Quarter and Half Rack Database Server Elastic Upgrade Non-metered

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud at Customer Database Server X7 - BYOL– Non-metered</p> <p>11 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>720 GB RAM per node.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90884	Each
<p>Oracle Database Exadata Cloud at Customer Database Server X7– Non-metered</p> <p>11 enabled OCPUs. Maximum number of OCPUs determined by target system.</p> <p>ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max</p> <p>Extreme Performance Database Software for enabled OCPUs</p>	B90882	Each

720 GB RAM per node. Infrastructure managed and operated by Oracle.		
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Base System Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Base System Database Server Infrastructure X7 – Non-metered 0 enabled OCPUs. Up to 22 maximum OCPU's with 240 GB RAM per node. OCPU's are sold separately. Minimum OCPU purchase is 1 OCPU. Infrastructure managed and operated by Oracle.	B90881	Hosted Environment Per Month

Quarter and Half Rack Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Database Server Infrastructure X7– Non-metered 0 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max OCPU's are sold separately. Minimum OCPU purchase is 1 OCPU. 720 GB RAM per node. Infrastructure managed and operated by Oracle.	B90880	Hosted Environment Per Month

Metrics:

Database Server Hosted Environment per Month is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud at Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Database Server Elastic Upgrades may be used in systems with the current or a previous generation, e.g. Database Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud at Customer Database Server Elastic Upgrade after installation and configuration with the designated ExaCC service.

- The Services Period for the Oracle Exadata Cloud at Customer Database Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts

Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud at Customer Database Server Elastic Upgrades provide Database Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud at Customer Machines. Database Servers can be added individually to existing systems. Database Servers are configured to match the core count and memory of the target system (the original system that was ordered) into which they are installed.

Database Server Elastic Expansions to Exadata Cloud at Customer Systems subscribed to with a non-metered subscription include the minimum number of OCPUs in the subscription.

After You place Your ExaCC Database Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Oracle will install and configure the database server with the Oracle Cloud software stack for ExaCC Database Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Database Server Elastic Upgrades Non-metered

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Base System Database Server X7 – Partner Hardware– Non-metered ExaCM X6-2 Eighth-Rack: 8 enabled OCPUs. Up to a maximum of 34 OCPU's Base System: 8 enabled OCPUs. Up to 22 maximum OCPU's 240 GB RAM per node. Extreme Performance Database Software for enabled OCPUs Infrastructure managed and operated by Oracle.	B90889	Each
Oracle Database Exadata Cloud at Customer Base System Database Server X7 –Partner Hardware– BYOL – Non-metered 8 enabled OCPUs. Up to 22 maximum OCPU's 240 GB RAM per node. Infrastructure managed and operated by Oracle.	B90891	Each

Quarter and Half Rack Database Server Elastic Upgrade Non-metered

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Database Server X7 – Partner Hardware– BYOL – Non-metered 11 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max	B90890	Each

720 GB RAM per node. Infrastructure managed and operated by Oracle.		
Oracle Database Exadata Cloud at Customer Database Server X7 – Partner Hardware– Non-metered 11 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max Extreme Performance Database Software for enabled OCPUs 720 GB RAM per node. Infrastructure managed and operated by Oracle.	B90888	Each

Base System Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Base System Database Server Infrastructure X7 – Partner Hardware– Non-metered 0 enabled OCPUs. Up to 22 maximum OCPU's 240 GB RAM per node. OCPUs are sold separately. Minimum OCPU purchase is 1 OCPU. Infrastructure managed and operated by Oracle.	B90887	Hosted Environment Per Month

Quarter and Half Rack Database Server Elastic Upgrade Infrastructure (Universal Credits Model)

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Database Server Infrastructure X7– Partner Hardware– Non-metered 0 enabled OCPUs. Maximum number of OCPUs determined by target system. ExaCC X6-2 = 42 OCPUs max; ExaCC X7-2 = 46 OCPUs max OCPUs are sold separately. Minimum OCPU purchase is 1 OCPU. 720 GB RAM per node. Infrastructure managed and operated by Oracle.	B90886	Hosted Environment Per Month

Metrics:

Database Server Hosted Environment per Month is defined as the Database Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud at Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Database Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Database Server Elastic Upgrades may be used in systems with the current or a previous generation, e.g. Database Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud at Customer Database Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud at Customer Database Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades

The Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud at Customer machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available for You to use as a service.

Eighth Rack and Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Base System Storage Server X7- Non-Metered Storage capacity matches that of target system. Eighth Rack: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity Base System: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.	B90820	Hosted Environment Per Month

Quarter and Half Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
Oracle Database Exadata Cloud at Customer Storage Server X7 - Non-Metered Storage capacity matches that of target system. ExaCC X6: 12.8 TB Flash Capacity; 28.4 TB Usable Disk Capacity ExaCC X7: 25.6 TB Flash Capacity. 35 TB Usable Disk Capacity Unlimited I/Os. Infrastructure managed and operated by Oracle.	B90819	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud at Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Storage Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Storage Server Elastic Upgrades may be used in systems with the same or a previous generation, e.g. Storage Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud at Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud at Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades Upgrades (Hardware is Delivered by Value Added Distributor)

The Oracle Database Exadata Cloud at Customer Storage Server Elastic Upgrades provide Storage Server expansion upgrades to existing eighth-rack, base system, quarter-rack and half-rack Exadata Cloud at Customer Machines. Storage Servers can be added individually to existing systems. Storage Servers are configured to match the flash and disk storage of the target system (the original system that was ordered) into which they are installed.

After You place Your ExaCC Storage Server upgrade order, the Oracle value added distributor (VAD) will ship the underlying VAD-owned ExaCC hardware to Your designated data center. Oracle will install and configure the storage server with the Oracle Cloud software stack for the ExaCC Storage Server to work with ExaCC and make it available

for You to use as a service.

Eighth Rack and Base System Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud at Customer Base System Storage Server X7 – Partner Hardware - Non-Metered</p> <p>Storage capacity matches that of target system.</p> <p>Eighth Rack: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity</p> <p>Base System: 6.4 TB Flash Capacity; 14 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90822	Hosted Environment Per Month

Quarter and Half Rack Storage Server Elastic Upgrade

Configurations	Part #	Metric
<p>Oracle Database Exadata Cloud at Customer Storage Server X7 – Partner Hardware - Non-Metered</p> <p>Storage capacity matches that of target system.</p> <p>ExaCC X6: 12.8 TB Flash Capacity; 28.4 TB Usable Disk Capacity</p> <p>ExaCC X7: 25.6 TB Flash Capacity. 35 TB Usable Disk Capacity</p> <p>Unlimited I/Os.</p> <p>Infrastructure managed and operated by Oracle.</p>	B90821	Hosted Environment Per Month

Metrics:

Storage Server Hosted Environment per Month is defined as the Storage Server Elastic Upgrade provided in addition to the Exadata Cloud Machine or Exadata Cloud at Customer Service (the Hosted Environment) ordered by You, the use of which is measured on a monthly basis.

Prerequisites:

Storage Server Elastic Upgrades require either an existing ExaCM or ExaCC subscription. Storage Server Elastic Upgrades may be used in systems with the same or a previous generation, e.g. Storage Server X7 Elastic Upgrades may be used in X6 or X7 systems.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Service Activation, Usage and Payment

- You may begin using the Oracle Exadata Cloud at Customer Storage Server Elastic Upgrade after installation and configuration with the designated ExaCC service.
- The Services Period for the Oracle Exadata Cloud at Customer Storage Server Elastic Upgrade is a forty eight (48) month period commencing on the day Database Server Elastic Upgrade is installed and configured with the designated ExaCC service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Machine

Description

Oracle Big Data Cloud Machine (BDCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service designed to provide Big Data Cloud Service in Your data center, running behind Your firewall.

When Your BDCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Big Data Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OPCM is placed (see 'Prerequisites', below), Oracle will ship the underlying Oracle-owned Oracle Cloud at Customer hardware and local gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Cloud at Customer Control Plane with Oracle Cloud Software Stack for Big Data to work with Oracle Big Data Cloud Machine and make it available for You to use as a service.

The BDCM Platform:

- Provides a platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Comes pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

The BDCM includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen BDCM configuration.

Configurations	Part #	Metric
Oracle Big Data Cloud Machine – Starter Pack - 3 Nodes – Non-Metered: 3 nodes with 32 OCPU's per node, 256 GB RAM per node and 48 TB of RAW storage per node. Infrastructure managed and operated by Oracle.	B87918	Hosted Environment
Oracle Big Data Cloud Machine–Additional Nodes – Non-Metered: 1 nodes with 32 OCPU's, 256 GB RAM and 48 TB of RAW storage. Infrastructure managed and operated by Oracle.	B87919	Hosted Nodes

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Prerequisites:

BDCM **requires** Oracle Cloud at Customer (OCC) X6 Control Plane to run the Oracle Cloud software stack. Prior to using BDCM, You must separately purchase from Oracle a subscription to OPCM to support the BDCM configuration ordered by You. The orders for both BDCM and OPCM must have the same Services Periods and must co- terminate on the same date. The BDCM service requires that You order, and maintain for the duration of the BDCM service, OPCM for each data center region in which BDCM is located.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the BDCM service.

Service Activation, Usage and Payment

- You may begin using the BDCM service after Oracle has installed and configured the designated BDCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and provided You with the User login names and password.
- The Services Period for the BDCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. You are responsible for renewing and maintaining a current term for the OPCM Non-metered services if the OPCM service expires prior to the BDCM service subscription.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the BDCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the BDCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to BDCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode).

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment

Monitoring of all Hadoop services running on the system

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Asset Monitoring Cloud Service

Part # B87146

Users of the Oracle Internet of Things Asset Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time location and health monitoring of assets
- Spatial analytics to detect asset misplacement and theft
- Incident creation and management for faults detected in assets
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Asset Monitoring Cloud Service

NOTE: A typical instance of Oracle Internet of Things Asset Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required

Usage Limits

- 100 GB of message storage included with a single instance of Oracle Internet of Things Asset Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Production Monitoring Cloud Service

Part # B87348

Users of the Oracle Internet of Things Production Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time visibility into status of production processes
- Identification of production anomalies and machine faults
- Identification and analysis of production KPI such as utilization, idle time, down time, etc.
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Production Monitoring Cloud Service

NOTE: A typical instance of Oracle Internet of Things Production Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required.

Usage Limits

- 100 GB of message storage included with a single instance of Oracle Internet of Things Production Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S1

Applicable Part # B67338

This Oracle Java Cloud Service-SaaS Extension -S1 environment is subject to the following quantities:

One (1) virtual image of Oracle WebLogic Managed Server one and a half (1.5) GB of Random Access Memory for Java Heap, five (5) GB of file storage and fifty (50) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S2

Applicable Part # B67339

This Oracle Java Cloud Service-SaaS Extension-S2 environment is subject to the following quantities: Two (2) virtual image of Oracle WebLogic Managed Server, three (3) GB of Random Access Memory for Java Heap, ten (10) GB of file storage, two hundred and fifty (250) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S4

Applicable Part # B67340

This Oracle Java Cloud Service-SaaS Extension-S4 environment is subject to the following quantities: Four (4) virtual image of Oracle WebLogic Managed Server, six (6) GB of Random Access Memory for Java Heap, twenty five (25) GB of file storage and five hundred (500) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – 10,000 API Calls Per Month

Applicable Part #B85278

Description

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle E-Business Suite Employee Self Service – Non-metered Hosted Named User

Applicable Part #B86397

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Employee Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle E-Business Suite Manager Self Service – Non-metered Hosted Named User

Applicable Part #B86398

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Manager Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions
- Access Approvals Worklist (Time Cards)
- View Status of HR Transactions
- Receive Notifications from Employee Actions

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environment.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle JD Edwards Field Service – Non-metered Hosted Named User

Applicable Part #B86399

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Field Service Solution.

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environment.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Additional Hosted Connections

Applicable Part # B81031

Oracle Integration Cloud Service – Additional Hosted Connections provides additional Hosted Connections, as set forth in Your order, with the Oracle Integration Cloud Service – Standard Edition or Oracle Integration Cloud Service – Enterprise Edition up to the maximums as specified in the applicable Services Descriptions.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle SOA Suite Cloud Service

Oracle SOA Suite Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85285*

(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description

Oracle SOA Suite Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with SOA Suite with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle SOA Suite Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle SOA Suite Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle SOA Suite Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for

production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Manager Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85286

Description

Oracle API Manager Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with API Manager with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle API Manager Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle API Manager Cloud Service through the Oracle API Manager Cloud Service console. A license for API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle API Manager Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle API Manager Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Managed File Transfer Cloud Service – Non-metered – Hosted Environment

Applicable Part # B85282*

(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description

Oracle Managed File Transfer Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with Managed File Transfer with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle Managed File Transfer Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Managed File Transfer Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Container Cloud Service – Non-metered – GB Memory

Applicable Part # B86396

Description

Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment

subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:

- A maximum number of GB Memory as defined in your order.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Termination

When an Oracle Application Container Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Standard - Subscription - Hosted Named User Per Month

Applicable Part # B90824

Description

The Oracle Analytics Cloud Service – Standard environment provide capabilities that include data visualization, data preparation and collaboration.

Usage limits: The Oracle Analytics Cloud Service – Standard are subject to the following quantities:

- This service entitles each hosted named user to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Standard - Subscription - OCPU Per Month

Applicable Part # B90825

The Oracle Analytics Cloud Service – Standard environment provide capabilities that include data visualization, data preparation and collaboration.

Usage limits: The Oracle Analytics Cloud Service – Standard are subject to the following quantities:

- This service entitles You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Essbase - Subscription - Hosted Named User Per Month

Applicable Part # B90826

The Oracle Analytics Cloud Service – Essbase environment provide capabilities that include scenario analysis.

Usage limits: The Oracle Analytics Cloud Service – Essbase are subject to the following quantities

- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Essbase - Subscription - OCPU Per Month

Applicable Part # B90827

The Oracle Analytics Cloud Service – Essbase environment provide capabilities that include scenario analysis.

Usage limits: The Oracle Analytics Cloud Service – Essbase are subject to the following quantities

- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud - Enterprise - Subscription - Hosted Named User per Month

Applicable Part # B90828

The Oracle Analytics Cloud Service – Enterprise environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for each user of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for each hosted named user of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for each hosted named user of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Each 5 hosted named users includes an entitlement to use 1 unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud
- a maximum number of Hosted Named Users as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud – Enterprise - Subscription - OCPU Per Month

Applicable Part # B90829

The Oracle Analytics Cloud Service – Enterprise environment provide capabilities that include business modelling, enterprise reporting and mobile access.

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- This service entitles You to any number of users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

- Each OCPU of a service environment includes an entitlement to use 5 unique users of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Integration Cloud Service for Oracle SaaS

Oracle Integration Cloud Service for Oracle SaaS	SKU	Metric
Oracle Integration Cloud Service for Oracle SaaS - Standard	B91109	1 Million Messages
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	B91110	1 Million Messages

1 Million Messages: is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

Descriptions

Oracle Integration Cloud Service for Oracle SaaS (all editions) is a cloud-based integration and process automation platform. The Oracle Integration for Oracle SaaS (all editions) tracks each 1 Million Message quantity per Month that is processed by each instance. The Oracle Integration Cloud Service for Oracle SaaS (all editions) requires a minimum of 1 Million Messages per Month per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

Users of the Oracle Integration Cloud Service for Oracle SaaS – Standard have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets, which include the following capabilities:

- SaaS integration adapters
- Technology adapters
- Business object modeler
- Build Visual Apps
- Scheduled file transfer

Usage limits: The Oracle Integration Cloud Service for Oracle SaaS – Standard is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size

- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

Users of Oracle Integration Cloud Service for Oracle SaaS – Enterprise have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets and usage limits, and includes the following additional capabilities:

- On-premise enterprise application adapters
- Process automation

Usage limits: The Oracle Integration Cloud Service for Oracle SaaS – Enterprise is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to 3 days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application
- Each process application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

The Oracle Integration Cloud Service for Oracle SaaS (all editions) each provides automation for provisioning, which is controlled or configured by You. Before the applicable Oracle Cloud Service instance is provisioned, You are responsible for sizing. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Services after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console daily. Oracle will measure Your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

All of these Oracle Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Standard Edition – Non-Metered – 100 Entities

Applicable Part # B87755

Users of Oracle Management Cloud - Standard Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring

Usage Limits: The Oracle Management Cloud – Standard Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service

administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Management Cloud – Enterprise Edition – Non-Metered – 100 Entities

Applicable Part # B87756

Users of Oracle Management Cloud – Enterprise Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Management Cloud – Log Analytics – Non-Metered – 300 Gigabytes

Applicable Part # B87757

Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics

Usage Limits: The **Oracle Management Cloud – Standard Edition – Non-Metered** is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the

instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered - 100 Entities

Applicable Part # B87761

Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered will have access to the following modules:

- Configuration and Compliance

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance –Configuration and Compliance Edition requires You to maintain a subscription to either Oracle Management Cloud - Standard Edition or Oracle Management Cloud - Enterprise Edition. This prerequisite could also be satisfied by an existing subscription to BOTH Application Performance Monitoring Cloud Service – Enterprise Edition AND Infrastructure Monitoring Cloud Service – Standard Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered - 300 Gigabytes

Applicable Part # B87762

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered will have access to the following modules:

- Security Monitoring and Analytics

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered is subject to the following quantities:

- A maximum number of 300 Gigabytess as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance – Security Monitoring and Analytics Edition requires You to maintain a subscription to Oracle Management Cloud - Log Analytics Edition. This prerequisite could also be satisfied by an existing subscription to either Oracle Log Analytics Cloud Service – Standard Edition or Oracle Log Analytics Cloud Service – Enterprise Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Apiary Cloud Service – Free

Description

The Oracle Apiary Cloud Service - Free allows up to 5 collaborators per project and comprises the following components – a cloud based API design and documentation console, a cloud based testing/mock service, a cloud based API inspector, a cloud based API test reporter and basic GitHub integration,. You may create an unlimited number of API Projects. All projects created are publicly visible.

Third Party Web Sites, Platforms and Services

This Oracle Apiary Cloud Service may enable you to link to, transmit your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When Your Oracle Apiary service is terminated, termination will occur immediately. Upon termination all of Your content will be deleted.

Oracle OCI Service – Private Pool and Vanity Name Server

Description

Private Pools and Vanity Nameservers is a service add on for Oracle Cloud Infrastructure DNS that improves branding and allows separation from other DNS customers. A Vanity Name Server allows enterprises to rebrand the Oracle nameservers. A Private DNS Pool allows Enterprises to have a dedicated IP pool to host their domain names and DNS zones. This segregates their domains and zones from those of other customers. You must be a DNS customer in order to use Private Pool and Vanity Nameserver.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
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1	Oracle Cloud Infrastructure Service - Private Pool and Vanity Name Server	B88575	Private Pool
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Metrics:

Private Pool means one Private Pool and Vanity Name Server per month.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics for Fusion ERP – Hosted Named User per Month

Applicable Part # B91150

The Oracle Analytics for Fusion ERP Cloud Service provides pre-packaged metrics that are sourced from the Oracle Financials Cloud Service.

Usage limits: The Oracle Analytics for Fusion ERP Cloud Service is subject to the following quantities:

- One non-production environment and one production environment.
- A maximum number of Hosted Named Users per month as set forth in Your order.
- Entitlement to OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service, with the amount of entitlement proportional to the number of Hosted Named Users. Based on various factors including Your usage patterns, the type of queries run by the Hosted Named Users and the amount of data stored in the Oracle Autonomous Data Warehouse Cloud Service, You may need to purchase additional OCPUs or storage for the Oracle Autonomous Data Warehouse Cloud Service to meet Your requirements.
- You may subscribe to additional OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service using Oracle PaaS and IaaS Universal Credits.
- The included amount of OCPUs and storage for the Oracle Autonomous Data Warehouse Cloud Service requires You to do a full load of the Oracle Fusion ERP data first before loading any other data.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud – Enterprise for Oracle Fusion Applications - Hosted Named User per Month

Applicable Part # B91374

The Oracle Analytics Cloud Service – Enterprise for Fusion Applications environment provide capabilities that include business modelling, enterprise reporting and mobile access. Your subscription provides:

- During the Term, each current Hosted Named Use of this Cloud Service is entitled to the following:
 - Use of the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

- Use of the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Use of the Oracle Day by Day application posted on the Apple Store and the Google Store
- During the Term, for each five (5) current Hosted Named Users of this Cloud Service, You are entitled to one unique user of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

Usage limits: The Oracle Analytics Cloud Service – Enterprise are subject to the following quantities:

- a maximum number of Hosted Named Users Per Month as set forth in Your order
- Limited to use only with Oracle Analytics for Fusion ERP – Subscription – Hosted Named User per Month

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the *Oracle SaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

ORACLE INFRASTRUCTURE AS A SERVICE-METERED

Oracle IaaS Public Cloud Services

Applicable Part # B77077

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services

The IaaS Public Cloud Services currently available are:

- Oracle Compute Cloud Service
- Oracle Storage Cloud Service
- Oracle Network Cloud Service
- Oracle Ravello Cloud Service
- Oracle Cloud Infrastructure
- Oracle Container Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

"Pre-Paid Subscription"

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle IaaS Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period"), unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid

Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible IaaS Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle IaaS Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active IaaS Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the IaaS Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Compute Cloud Service

No	Oracle Compute Cloud Service Offering	Part #	Metric
2	Outbound Data Transfer	B78516	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
3A	Additional Static IP	B78517	STATIC IP PER HOUR
3B	Unassociated Static IP	B78518	STATIC IP PER HOUR
4	Block Storage Capacity	B78519	GIGABYTE STORAGE CAPACITY PER MONTH
5	Block Storage IO Requests	B78520	ONE MILLION IO REQUESTS PER MONTH
6	Oracle Compute Cloud Service - Compute Capacity - OCPU Per Hour - Metered	B85644	OCPU PER HOUR
7	Oracle Compute Cloud Service - High I/O Compute Capacity - Metered - OCPU Per Hour	B87082	OCPU PER HOUR
8	Oracle Compute Cloud Service – High Performance Block Storage –Metered	B87608	GB Storage Capacity per month
9	Oracle Compute Cloud Service - Load Balancer Capacity - Metered - Load Balancer Hour	B87285	Load Balancer Hour
10	Oracle Compute Cloud Service - Load Balancer Data Processed - Metered - GB of Data Processed	B87286	GB of Data Processed

Metrics:

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines

- General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a calendar month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

STATIC IP PER HOUR: is defined as the number of Static IP hours used as part of the Oracle Compute Cloud Service. These hours could include additional static IPs associated with a running instance or static IPs that are not associated with any running instance.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

ONE MILLION IO REQUESTS PER MONTH: is defined as the maximum of one million IO requests during a calendar month of the Oracle Cloud Service of the type of Block Storage IO Requests You use in the Oracle Cloud Service.

PER SERVER HOUR: is the number of hours from when a given server is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

LOAD BALANCER HOUR: is the number of hours from when a given Load Balancer is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

GIGABYTE OF DATA PROCESSED: is defined as the quantity during a calendar month of the Load Balancer of any transfer of data to or from the Load Balancer over the internet including responses to Your client requests.

Description

Oracle Compute Cloud Service is an infrastructure service designed to provide elastic compute capacity, enabling you to activate virtual machine environments in response to your business needs and end them when no longer needed. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

Oracle Compute Cloud Service – Load Balancer” provides virtual load-balancing (VLBR) as an IaaS feature to complement other Oracle IaaS offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, elastic scaling, DR failover scenarios and other uses. The service is delivered as a RESTful API and is integrated into the Oracle Compute Console and the command line interface tool.

Service Activation, Measurement and Usage

You may begin using the Oracle Compute Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Compute Cloud Service in the Oracle Compute Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service-Compute Capacity, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from

the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

- For purposes of Oracle Compute Cloud Service-Outbound Data Transfer, your usage is measured by calculating for the calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.
- For purposes of Oracle Compute Cloud Service-Static IP, your usage is measured by calculating the number of additional Static IP's associated with a running instance along with the number of static IP's that are not associated with any running instance. The first static IP associated with a running instance is provided at no cost.
- For purposes of Oracle Compute Cloud Service- Block Storage Capacity and High Performance Block Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of the calendar month to generate Your monthly charges.
- For purposes of Oracle Compute Cloud Service- Block Storage IO Requests, your usage is measured by the quantity of Block Storage IO Requests You used in the Oracle Compute Cloud Service during each calendar month.

Replenishment of Account

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Compute Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

Termination

The Oracle Compute Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service –Compute Capacity - GPU Instance - Metered

No	Oracle Big Data Cloud Service – Compute Edition Offering	Part #	Metric
1	Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Metered	B87081	GPU per Hour

Metrics

GPU PER HOUR: is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

Description

Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
 - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.

Termination

The Oracle Compute Cloud Service – Compute Capacity - GPU Instance will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service

No	Oracle Storage Cloud Service Offering	Part #	Metric
1	Storage Capacity	B77078	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77473	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
3A	PUT, COPY, POST or LIST Requests	B77474	1000 REQUESTS PER MONTH
3B	GET and all other Requests	B77475	10000 REQUESTS PER MONTH
4	Archive Storage Capacity - Storage	B82623	GIGABYTE STORAGE CAPACITY PER MONTH
5	Archive Storage Capacity - Data Retrieval	B82624	GIGABYTE STORAGE CAPACITY PER MONTH
6	Outbound Data Transfer to another data center (intra-region)	B82626	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
7	Archive Storage Penalties - Deleting objects earlier than 90 days	B82629	GIGABYTE STORAGE CAPACITY PER MONTH

8	Archive Storage Penalties - Small reads & writes (objects < 10 MB)	B82630	1000 REQUESTS PER MONTH
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Metrics:

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

1,000 REQUESTS PER MONTH: is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

10,000 REQUESTS PER MONTH: is defined as maximum of 10,000 Requests per Month of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

Description

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

Service Activation, Measurement and Usage

You may begin using the Oracle Storage Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Storage Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Storage Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of each calendar month to generate Your monthly charges.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by you or transfers over the internet.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer to another data center (intra-region), Your usage is measured by calculating for each calendar month the total GB of data transferred from one Oracle Cloud data center to another Oracle Cloud data center within the same Oracle Cloud Region, including transfers by you and transfers on behalf of you based on your geographic replication policy selection.
- For purposes of Oracle Storage Cloud Service-Requests, Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Storage Cloud Service during each calendar month.
- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties-Deleting objects earlier than 90 days, Your usage is measured by the sum of all Pro-rated Early Delete Gigabytes from all containers with the storage class attribute of "archive".

- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties -Small reads & writes (objects < 10 MB), Your usage is measured by the quantity of REST API Requests (including PUT, POST, COPY, GET) You used against objects from all containers with the storage class attribute of "archive" during the calendar month.

Termination

The Oracle Storage Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Storage Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Storage Cloud Service - Non-metered – FS Cloud	B87103	TB of Storage Capacity

Oracle Storage Cloud Service – Non-Metered – FS Cloud

Applicable Part #: B87103

The Oracle Storage Cloud Service –Non-metered-environment is subject to the following quantities each month:

- One (1) TB of storage capacity
- 1,000,000 PUT requests
- 1,000,000 GET requests

Description

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted

Oracle Storage Cloud Service - Storage Appliance Import - Non-metered - Device

Applicable Part # B85964

Description of Service

Oracle will provide you with the following bulk data import services to assist you to migrate Your Content to your Oracle Storage Cloud Services Environment ("Services"):

- Participate in an introductory telephone conference call with your primary contact to review the Services.
- Deliver to the shipping dock at Your Location identified at the top of Your order, or a site mutually agreed to between Your primary contact and Your Oracle primary contact (the "Delivery Location"), one ZFS Storage Appliance ("Hardware").
- Upon Your request, pick up the Hardware at the Delivery Location and transport it to an Oracle location.
- Upon receipt of the Hardware at an Oracle location, Oracle will:
 - Decrypt Your Content using Your encryption key;
 - Import Your Content from the Hardware to your Oracle Storage Cloud Services Environment; and
 - Delete or otherwise render inaccessible any of Your Content from the Hardware.

Hardware

You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use the Hardware subject to the terms of Your order and these Services solely to import Your Content to the Hardware for a period of 30 days from the date the Hardware is delivered at the Delivery Location. The Hardware shall include the Hardware equipment, including components, options and spare parts. Oracle will maintain all title and ownership to the Hardware. You may not open the Hardware or remove or tamper with any security labels on the Hardware.

You have the right to use the operating system delivered with the Hardware subject to the terms of the license agreement(s) delivered with the Hardware. Current versions of the license agreements are located at <http://oracle.com/contracts>. You are licensed to use the operating system and any operating system updates delivered as a part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use integrated software delivered with the Hardware subject to the terms of Your order and these Services. The term integrated software is defined as software embedded in the hardware which is essential to hardware functionality (e.g., firmware). You are licensed to use that integrated software and any integrated software updates delivered as part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

The operating system or integrated software may include separate works, identified in a readme file, notice file or the applicable documentation, that are licensed under open source or similar license terms; Your rights to use the operating system and integrated software under such terms are not restricted in any way by the Agreement governing Your Cloud Services. The terms associated with such separate works can be found in the readme files, notice files or in the documentation accompanying the operating system and integrated software.

You may not make copies of the operating system and integrated software. You shall not remove any copyright notices or labels on the operating system or integrated software. You shall not decompile or reverse engineer (unless required by law for interoperability) the operating system or integrated software. Oracle will have no obligation to deliver the source code for the operating system or integrated software to you.

You agree to return the Hardware to Oracle in good working condition. You agree not to modify or remove any labels or tags on the Hardware. In the event the Hardware received by Oracle is damaged and/or missing key features then Oracle will invoice you for the damages. You must ensure that there are no hazardous or counterfeit materials introduced after the original delivery of the Hardware to You that make the Hardware unsuitable for lawful use, recycling or other disposition by Oracle.

Your Obligations and Project Assumptions

In addition to the obligations and assumptions stated in Your order, You acknowledge that Oracle's ability to perform the Services depends upon Your fulfillment of the following obligations and the following project assumptions:

Your Obligations:

- Obtain Oracle Storage Cloud Services Environment and maintain such Cloud Services for the duration of the Services.
- Provide data center space, power, and network connections for the Hardware and be responsible for installing, configuring, operating and maintaining Hardware connectivity for importing Your Content to the Hardware per Oracle's specifications. You acknowledge that to operate certain Hardware your facility must meet a minimum set of requirements as described in the Hardware documentation and such requirements may change from time to time, as communicated by Oracle to you in the applicable Hardware documentation.
- De-install the appliance per Oracle's specifications.
- Encrypt Your Content and securely copy Your Content onto the Hardware per Oracle's specifications.
- Verify Your Content is copied to and accessible in your Oracle Storage Cloud Services Environment and maintain a copy and backups of all Your Content until You have completed such verification.
- Appoint a primary contact with administrative access to Your Oracle Storage Cloud Services.
- Once Your Content is copied to the Hardware and prior to pick up, switch the Hardware into unusable state as specified by Oracle.
- Submit a services request to schedule delivery and pick up of the Hardware and make available the Hardware for pick up by Oracle per Oracle's specifications within 30 days from the date of delivery of the Hardware at the Delivery Location.
- Provide Oracle the encryption key for Your Content on the Hardware and access to your Services Environment as specified by Oracle.
- Not copy to the Hardware or provide Oracle with or access to or any health, payment card or similarly sensitive personal information that imposes specific data security obligations for the processing of such data unless expressly specified in Your order.
- Ensure the shipping dock at the Delivery Location meets Oracle's specifications and is the appropriate size for delivery and pick up of the Hardware.
- Maintain a copy of the data being migrated to Oracle Storage Cloud Service until migration is complete and verified by you as being complete and accessible.
- Use the Services within twelve (12) months from the effective date of Your order ("Services Period"). You agree that any of the Services not used within the Services Period will be automatically forfeited by You with no further action required of either party.

Project Assumptions:

- All services will be delivered in English.
- All services will be delivered remotely.
- Your Content is migrated from the Hardware to Your Storage Cloud Service Environment as-is. We do not guarantee that all of Your Content will be copied. A Transfer Log will be provided which states which files were successfully copied.
- Files are automatically segmented by Oracle into 5GB or less segments and uploaded to Your Oracle Storage Cloud Service Environment as a Static Large Object.
- Files with the same name on the Hardware and Your Storage Cloud Service Environment will be overwritten in Your Storage Cloud Service Environment.
- If You have opened or tampered with the security labels on the Hardware or Your encryption key is lost or corrupted before Oracle decrypts Your Content, Your Content on the Hardware must be discarded
- Services will import up to four hundred (400) terabytes of data.
- The flattened path of each file is less than 1024 bytes. Files with flattened paths larger than 1024 bytes will not be imported.
- Oracle will have no responsibility for set-up of the appliance or Your internal computing environment, including such items as installation of networking software, Internet software and connection.
- The Hardware will be delivered via a delivery method determined by Oracle.
- Oracle may make product substitutions and modifications as Oracle deems appropriate.

- Your acceptance of the Hardware occurs upon delivery and return of the Hardware to Oracle is upon Oracle's receipt of the Hardware at Oracle's location.
- The Services are subject to Oracle Storage Cloud Services replication policies.
- Oracle is not responsible for any data lost or damaged including lost or damaged as part of the warranty return or repair process nor for any associated data restoration.
- Your primary contact will contact the Oracle primary contact to initiate the Services and the parties primary contacts will mutually agree as to a date and time for the introductory telephone conference and an estimated date for delivery of the Hardware.

Oracle Ravello Cloud Service

No	Oracle Ravello Cloud Service	Part #	Metric
1	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour	B86815	Ravello Compute Hour
2	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86816	Ravello Compute Hour
3	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86817	Ravello Compute Hour
4	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86818	Ravello Compute Hour
5	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86819	Ravello Compute Hour
6	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86820	Ravello Compute Hour
7	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86821	Ravello Compute Hour
8	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86822	Ravello Compute Hour
9	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86823	Ravello Compute Hour
10	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86824	Ravello Compute Hour
11	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86825	Ravello Compute Hour
12	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86826	Ravello Compute Hour

13	Oracle Ravello Cloud Service - Volume Storage - Metered - Gigabyte Storage Capacity Per Month	B86827	Gigabyte Storage Capacity Per Month
14	Oracle Ravello Cloud Service - Library Storage - Metered - Gigabyte Storage Capacity Per Month	B86828	Gigabyte Storage Capacity Per Month
15	Oracle Ravello Cloud Service - Network Outbound Data Transfer - Metered - Gigabyte Outbound Data Transfer Per Month	B86829	Gigabyte Outbound Data Transfer Per Month
16	Oracle Ravello Cloud Service - Virtual Machine IP - Metered - Virtual Machine IP Per Hour	B86830	Virtual Machine IP Per Hour

Metrics:

RAVELLO COMPUTE HOUR: is defined as the number of compute hours used as part of the Oracle Ravello Cloud Service. Ravello Compute Hour price is based on the size of the service (i.e., whether R1 or R2), the minimum application price (the “M”), the networking tier (whether advanced or enterprise), and the deployment mode (whether cost or performance optimization).

R1: means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 4 GB RAM.

R2: means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 8 GB RAM.

M: means the minimum fees applicable to the Oracle Ravello Cloud Services - per application Ravello Compute Hour of usage. The minimum fee applies if the fees for the number of R1/R2 compute hours used as part of the Oracle Ravello Cloud Service in an hour would otherwise fall below this minimum.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of outbound traffic during a calendar month of the Oracle Ravello Cloud Service.

VIRTUAL MACHINE IP PER HOUR: is defined as the number of Virtual Machine IP hours allocated or used as part of the Oracle Ravello Cloud Service. These hours could include elastic and non-elastic IP addresses. For non-elastic IP addresses, fees are based on the time period the VMs are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for Your use.

GIGABYTE STORAGE CAPACITY PER HOUR: is defined as all VM disk space calculated per hour. Volume storage is billed at 2.1 times the amount of application storage. This is done to account for snapshots, blueprints and other advanced functionality. Library storage accounts for all library VMs, blueprints and stopped VMs.

Description

Oracle Ravello Cloud Service is designed to provide overlay cloud capabilities that enables You to run Your VMware and Kernel VM workloads on Oracle public clouds without the need to convert Your virtual machines, network or storage. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Service Activation, Measurement and Usage

You may commence use of the Oracle Ravello Cloud Service, after Oracle has activated Your Oracle Cloud Service account. Oracle will measure Your usage every calendar month for billing purposes.

- For purposes of Oracle Ravello Cloud Service - Compute Capacity, Your usage is measured by calculating the number of R1 and R2 hours for the entire Cloud application resources. Oracle calculates the fees for Your

hourly use based on the number of R1s and R2s used by You and the networking tier and deployment mode, unless this calculation results in a price lower than the minimum hourly price defined for the deployment mode and networking tier combination. If the R1/R2 fees are calculated to be lower than the minimum price, then the minimum price for that combination will apply. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.

- For purposes of Oracle Ravello Cloud Service - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.
- For purposes of Oracle Ravello Cloud Service - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For purposes of Oracle Ravello Cloud Service – Volume storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For purposes of Oracle Ravello Cloud Service - Library storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.

Termination

The Oracle Ravello Cloud Service will terminate at the earlier of (i) the end of Services Period under Your order, or (ii) at any time with 30 day advance written notice to Oracle. You remain obligated to pay for all fees accrued through the effective date of termination. Upon the end of the Oracle Ravello Cloud Service, the services can no longer be used although Your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Ravello Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Ravello Cloud Service

	Part	Metric
Compute		
Oracle Cloud Infrastructure Ravello - Compute - Standard	B90407	OCPU Per Hour
Oracle Cloud Infrastructure Ravello - Compute – Enterprise	B90408	OCPU Per Hour
Oracle Cloud Infrastructure Ravello - Compute – Metal	B90409	OCPU Per Hour
Storage		
Oracle Cloud Infrastructure - Ravello - Volume Storage	B90410	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Ravello - Library Storage	B90411	Gigabyte Storage Capacity Per Month
Outbound Data Transfer		
Oracle Cloud Infrastructure - Ravello - Outbound Data Transfer	B90412	Gigabyte Outbound Data Transfer Per Month
Virtual Machine IP		
Oracle Cloud Infrastructure - Ravello - Virtual Machine IP	B90413	Virtual Machine IP Per Hour
Oracle Ravello Cloud Services on 3rd Party Clouds		

Compute		
Ravello Service on 3rd party cloud - Compute - Standard	B90414	vCPU Per Hour
Ravello Service on 3rd party cloud - Compute - Enterprise	B90415	vCPU Per Hour
Storage		
Ravello Service on 3rd party cloud - Volume Storage	B90416	Gigabyte Storage Capacity Per Month
Outbound Data Transfer		
Ravello Service on 3rd party cloud - Outbound Data Transfer	B90417	Gigabyte Outbound Data Transfer Per Month
Virtual Machine IP		
Ravello Service on 3rd party cloud - Virtual Machine IP	B90418	Virtual Machine IP Per Hour

Metrics

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance Each partial OCPU Hour consumed will be billed as a full hour.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of outbound traffic during a calendar month of the Oracle Ravello Cloud Service.

VIRTUAL MACHINE IP PER HOUR: is defined as the number of Virtual Machine IP hours allocated or used as part of the Oracle Ravello Cloud Service. These hours could include elastic and non-elastic IP addresses. For non-elastic IP addresses, fees are based on the time period the VMs are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for Your use.

GIGABYTE STORAGE CAPACITY PER HOUR: is defined as all VM disk space calculated per hour. Volume storage is billed at 2.1 times the amount of application storage. This is done to account for snapshots, blueprints and other advanced functionality. Library storage accounts for all library VMs, blueprints and stopped VMs.

vCPU Per Hour: is defined as the number of compute hours used as part of the Cloud Service. It provides CPU capacity equivalent of one hardware execution threads, known as vCPUs. The vCPU Per Hour price is based on the deployment model (whether standard, enterprise or metal).

- Standard means those Cloud Services which provide CPU capacity equivalent to 100% vCPUs overcommit.
- Enterprise means those Cloud Services which provide CPU capacity with no vCPUs overcommit.
- Metal means those Cloud Services which provide dedicated, for your application, bare metal servers allocated in 36 vCPU units with no vCPUs overcommit.

Descriptions

The Oracle Cloud Infrastructure Ravello Cloud Service category is designed to provide overlay cloud capabilities that enable You to run Your VMware and Kernel VM workloads on Oracle public cloud without the need to convert Your virtual machines, network or storage.

The Oracle Ravello Cloud Services on 3rd Party Clouds service category is designed to provide overlay cloud capabilities that enable You to run Your VMware and Kernel VM workloads on 3rd Party public clouds without the need to convert Your virtual machines, network or storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Service after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Cloud Service in the Oracle Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For the purposes of the Oracle Cloud Infrastructure Ravello Service - Compute Capacity, Your usage is measured by calculating the number of vCPU hours for the entire Cloud Service application resource.

Oracle calculates the fees for Your hourly use based on the number of vCPUs used by You. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.

- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For the purposes of the Oracle Cloud Infrastructure Cloud Service – Volume Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Library Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which is then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Ravello Service on 3rd party cloud - Compute Capacity, Your usage is measured by calculating the number of vCPU hours for the entire Cloud Service application resource. Oracle calculates the fees for Your hourly use based on the number of vCPUs used by You. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.
- For the purposes of the Ravello Service on 3rd party cloud - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.
- For the purposes of the Ravello Service on 3rd party cloud - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).
- For the purposes of the Ravello Service on 3rd party cloud – Volume Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.
- For the purposes of the Oracle Cloud Infrastructure Cloud Service - Library Storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which is then added up at the end of the calendar month to generate Your monthly fees for this service. Note that for both Oracle and 3rd party cloud regions we use the same part number for Library storage.

Oracle Cloud Policies

Your order for this Oracle Ravello Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Compute - Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Standard Compute Capacity - Metered	B86076	OCPU Per Hour

2	Oracle Cloud Infrastructure - High I/O Compute Capacity - Metered	B86077	OCPU Per Hour
3	Oracle Cloud Infrastructure - Dense I/O Compute Capacity -Metered	B86078	OCPU Per Hour
4	Oracle Cloud Infrastructure - Block Volumes – Metered	B87061	Gigabyte Storage Capacity per Month
5	Oracle Cloud Infrastructure– Network - Metered	B87062	Gigabyte Outbound Data Transfer per month
6	Oracle Bare Metal Cloud – Windows OS on Compute – Metered	B87674	OCPU Per Hour

Metrics:

OCPU PER HOUR: is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled.

GIGABYTE OUTBOUND DATA TRANSFER PER MONTH: is defined as the quantity of data that you transfer out of the service in a month, including the data downloaded from the Oracle Cloud Infrastructure and any data transferred from the Oracle Cloud Infrastructure “out” over the internet such as responses to client requests (e.g., request against your Web Server) and any data sent back to your on-premises data center via a VPN connection.

OCPU HOURS: is the number of hours for the period when you launch a given instance until you terminate it. Each partial instance-hour consumed will be billed as a full hour.

Gigabyte Storage Capacity per Month: is defined as the price per provisioned GB for a given Block Storage volume per month. Each partial month will be billed to the nearest full hour.

Description

Oracle Cloud Infrastructure – Compute : is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Oracle Cloud Infrastructure through the Oracle Cloud Infrastructure console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure: Standard, High I/O, Dense I/O. The High I/O and Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure – Windows OS on Compute provides the license to run an instance of Windows Server Operating System (OS) on Oracle Bare Metal Compute Service. You can select the Windows Server OS for your compute instance using the Oracle Cloud Infrastructure console and the associated API.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure after Oracle has activated your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Portal. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure – Compute Capacity, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.
- For purposes of Oracle Cloud Infrastructure-Outbound Data Transfer, your usage is measured per the Gigabyte Outbound Data Transfer Per Month metric, by calculating for each calendar month the total GB of outbound data transfer from the Oracle Cloud Infrastructure.
- For the purpose of Oracle Cloud Infrastructure – Block Volumes, your usage is measured per the “Gigabyte Storage Capacity per Month” metric, by calculating for each calendar month the total block volume storage consumed, until the block volumes are deleted.
- For purposes of Oracle Cloud Infrastructure – Windows OS on Compute, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Operating System

This Oracle Cloud Infrastructure requires the installation of an operating system prior to use. If You choose to use the Oracle Linux Operating system, You may acquire that through the Oracle Cloud Infrastructure subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information.” Alternatively, You may separately license and install any other supported operating system, provided that You first obtain all rights in such software as required by Oracle to perform this Oracle Cloud Service. For any other supported operating system, Oracle is only responsible for infrastructure and platform issues.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure - Object Storage – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric

1	Oracle Bare Metal Cloud – Object Storage - Storage- Metered	B86080	Gigabyte Storage Capacity per Month
2	Oracle Bare Metal Cloud – Object Storage Requests - Metered	B87060	10,000 Requests per Month

Metrics:

Gigabyte Storage Capacity per Month: is defined as a Gigabyte (1073741824 bytes) of Object Storage space used in the Oracle Cloud Infrastructure during a given month of the service.

10,000 Requests per Month: is defined as 10,000 API calls made against the Object Storage API endpoint, per month. This includes all Object Storage REST API calls (GET, PUT, POST, LIST, HEAD) with the exception of DELETE, which does not count towards this metric.

Description

Oracle Cloud Infrastructure – Object Storage is designed for scalable and durable data storage. It’s suitable for the storage of a large amount of data and this data can be stored or retrieved directly from the internet or from within the Bare Metal Cloud platform, at any time. Oracle Cloud Infrastructure can be accessed via REST APIs, SDK and through the Oracle Cloud Infrastructure console.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure after Oracle has activated Your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Infrastructure console. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure – Object Storage - Storage, usage is measured by calculating the storage used in each month. This includes the storage space used up to store the object and its associated metadata. Storage is measured in Byte-Hour, which is added up at the end of each month to determine monthly storage usage.
- For purposes of Oracle Cloud Infrastructure – Object Storage - Requests, usage is measured by the aggregate number of REST API Requests (including PUT, HEAD, POST, COPY, GET) made each month against the Object Storage API endpoint, with the exception of DELETE, which is not included in this count.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Load Balancer – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Bare Metal Cloud Service – 100 Mbps Load Balancer Capacity - Metered	B87064	Load Balancer Hour
2	Oracle Cloud Infrastructure – 400 Mbps Load Balancer Capacity - Metered	B87065	Load Balancer Hour
3	Oracle Bare Metal Cloud Service – 8192 Mbps Load Balancer Capacity - Metered	B87066	Load Balancer Hour

Metrics

Load Balancer Hour: is defined as the number of hours that a Load Balancer instance is used in a month.

Description

The Oracle Bare Metal Cloud Load Balancer service is a high availability IP-address based load balancing service with a reserved total bandwidth designed to load balance Internet and Intranet traffic to your applications in the Bare Metal Cloud platform. There are three different sizes available for this service: 100 Mbps, 400 Mbps and 8192 Mbps total (ingress and egress) bandwidth, respectively.

Service Activation, Measurement and Usage

You may begin using Bare Metal Cloud Load Balancer Service after you have successfully created a Load Balancer from one of the available load balancer instance shapes. The Load Balancer instance, based on the instance shape, is able to load balance traffic up to the specified total (includes both inbound and outbound) traffic bandwidth (specified in Mega bits per second).

Oracle will calculate your Bare Metal Cloud Load Balancer usage on an hourly basis to include the number of Load Balancer instances and the corresponding Load Balancer instance shapes for each of these instances.

The monthly fees are based on your Bare Metal Cloud Load Balancer usage for each month of the service.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled "Ordering Documents and

Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Bare Metal Cloud - FastConnect – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Bare Metal Cloud – FastConnect 10 Gbps – Metered	B87782	Port Hour
2	Oracle Bare Metal Cloud – FastConnect 1 Gbps – Metered	B87783	Port Hour

Metrics:

Port Hour: is defined as the number of port-hours consumed for each port configured.

Description

The Oracle Bare Metal Cloud FastConnect Service is a network connectivity alternative to using the public internet for connecting your network with Oracle’s Bare Metal Cloud Services (BMCS). FastConnect provides an easy way to create a dedicated and private connection with higher bandwidth options, and a more reliable and consistent networking experience when compared to internet-based connections.

Your Obligation

To use the Oracle Bare Metal Cloud FastConnect service, Your network must meet one of the following conditions:

- Your network is co-located in an existing Oracle Bare Metal Cloud FastConnect location. For more information about available Oracle Bare Metal Cloud FastConnect locations, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Locations>
- You network attaches to an Oracle Bare Metal Cloud FastConnect partner. For a list of Oracle Bare Metal Cloud FastConnect partners who can help You connect, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Partners>.
- You use an independent network service provider to connect to Oracle Bare Metal Cloud FastConnect location.

In addition, Your network must meet the following conditions:

- Connections to Oracle Bare Metal Cloud FastConnect require single mode fiber, 100BASE-LX (1310nm) for 1 gigabit Ethernet, or 10GBASE-LR (1310nm) for 10 gigabit Ethernet. You must support 802.1Q (Single-Tag) VLANs and Link Aggregation Control Protocol (LACP) across these connections.
- Your network must support Border Gateway Protocol (BGPv4).

To connect to Oracle Bare Metal Cloud Virtual Cloud Network (VCN), You must first do the following:

- Provide a private Autonomous System Number (ASN).
- Create a dynamic routing gateway (DRG) and attach it to your VCN. For more information about creating a DRG, see <https://docs.us-phoenix-1.oraclecloud.com/Content/Network/Tasks/managingDRGs.htm?Highlight=DRG#> in the Oracle Bare Metal Cloud Documentation.
- Create a FastConnect connection in the Oracle Bare Metal Cloud Console and create at least one virtual circuit attached to your DRG. For more information about creating a FastConnect connection, see <https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/>.

Service Activation, Measurement and Usage

You may begin using the Oracle BMC service after Oracle has activated your Oracle BMC account. Oracle will measure Your usage every month for billing purposes.

- For purposes of Oracle Bare Metal Cloud – FastConnect service, your usage is measured by calculating the number of port-hours used. Port-hours are billed once the BGP connection is established to Oracle Bare Metal Cloud FastConnect Service router, or 30 days after you ordered the port, whichever comes first. Each partial port-hour consumed will be billed as a full hour. Port charges continue to be billed until you deactivate the service. If you wish to deactivate, delete your FastConnect connection from the Oracle Cloud Infrastructure console.

Service Commitment

Oracle will use commercially reasonable efforts to make the Oracle Bare Metal Cloud FastConnect service available with a Monthly Uptime Percentage of at least 99.9% during any monthly billing cycle (the “Service Commitment”).
Definitions

"Virtual Circuit" means a logical representation of connectivity between You and Oracle Cloud Infrastructure using the FastConnect service.

Monthly Uptime Calculation and Service Levels for FastConnect

"Maximum Available Minutes" is the total number of minutes that a given Virtual Circuit is linked to one or more Virtual Cloud Networks (VCNs) in Oracle’s Bare Metal Cloud Service during a billing month.

"Downtime" is the total accumulated minutes during a billing month during which the Dedicated Circuit is unavailable. A minute is considered unavailable for a given Dedicated Circuit if all attempts by Customer within the minute to establish IP-level connectivity to the Dynamic Routing Gateway (DRG) associated with the Virtual Cloud Network (VCN) fail for longer than thirty seconds.

"Monthly Uptime Percentage" for a given Dedicated Circuit in a given billing month is calculated as Maximum Available Minutes less Downtime divided by Maximum Available Minutes. Monthly Uptime Percentage is represented by the following formula:

Monthly Uptime % = (Maximum Available Minutes - Downtime) / Maximum Available Minutes

Termination

The Oracle FastConnect Services will terminate at the earlier of (i) the end of Services Period under your order, (ii) at any time with 30 days advance written notice to Oracle, or (iii) when you deactivate the service by deleting the FastConnect connection from the Oracle Cloud Infrastructure console. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Bare Metal Cloud – FastConnect service, the Services Environment can no longer be used although your Oracle BMC service account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Container Cloud Service

No	Oracle Container Cloud Service Offering	Part #	Metric
1	Oracle Container Cloud Service – Metered	B86964	OCPU Per Hour

Metrics:

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Container Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor

with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

Description

Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Container Cloud Service in the Oracle Container Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Container Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Replenishment of Account

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Container Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

Termination

The Oracle Container Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - High I/O - Metered - Hosted Environment Per Hour	B87184	Hosted Environment Per Hour
2	Oracle Cloud Infrastructure - Database Enterprise Edition - High I/O Capacity - Metered - Hosted Environment Per Hour	B87185	Hosted Environment Per Hour
3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - High	B87186	

	I/O - Metered - Hosted Environment Per Hour		Hosted Environment Per Hour
4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - High I/O - Metered - Hosted Environment Per Hour	B87187	Hosted Environment Per Hour
5	Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O - Metered - Hosted Environment Per Hour	B87188	Hosted Environment Per Hour
6	Oracle Cloud Infrastructure - Database Enterprise Edition - Dense I/O - Metered - Hosted Environment Per Hour	B87189	Hosted Environment Per Hour
7	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Dense I/O - Metered - Hosted Environment Per Hour	B87190	Hosted Environment Per Hour
8	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - Dense I/O - Metered - Hosted Environment Per Hour	B87191	Hosted Environment Per Hour
9	Oracle Bare Metal Cloud Service - Database Standard Edition - Additional Capacity - Metered - OCPU Per Hour	B87192	OCPU Per Hour
10	Oracle Bare Metal Cloud Service - Database Enterprise Edition - Additional Capacity - Metered - OCPU Per Hour	B87193	OCPU Per Hour
11	Oracle Bare Metal Cloud Service - Database Enterprise Edition High Performance - Additional Capacity - Metered - OCPU Per Hour	B87194	OCPU Per Hour
12	Oracle Cloud Infrastructure Database Service - Database Enterprise Edition Extreme Performance - Additional Capacity - Metered - OCPU Per Hour	B87195	OCPU Per Hour
13	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance – 2-node RAC - Metered - Hosted Environment Per Hour	B87846	Hosted Environment Per Hour

Metrics:

HOSTED ENVIRONMENT PER HOUR: is defined as the database instance provided as part of the Oracle Cloud Infrastructure Database Service (the Hosted Environment), the use of which is measured on a per hour basis. The database instance has a base CPU capacity equivalent of 2 physical cores, locally attached NVMe storage, and includes a two (2) OCPU database as selected by You (i.e., one the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). Each partial Hosted Environment Hour consumed will be billed as a full hour.

- For High IO & Dense IO capacity:
 - Hosted Environment has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2. Each partial Hosted Environment Hour consumed will be billed as a full hour.
- For 2-node RAC

- Hosted Environment has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4. Each partial Hosted Environment Hour consumed will be billed as a full hour.

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance and includes a one (1) OCPU database as selected by You (i.e., one of the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). Each partial OCPU Hour consumed will be billed as a full hour.

OCPU HOURS: is the number of hours of OCPUs used during the period of when You first launch a given instance until You terminate it. Each partial OCPU Hour consumed will be billed as a full hour.

Description

Oracle Cloud Infrastructure Database Service enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance inside Your selected Virtual Cloud Network on one of three instance shapes selected by You. For High IO & Dense IO capacity, you can choose from one of four editions of Oracle Database. The base configuration consists of 2 OCPU on a single database instance, but permits You to scale up to 36 OCPU on that same database instance. For 2-node RAC with Direct Attached Storage capacity, you will be offered the Enterprise Edition Extreme Performance Oracle Database edition. The base configuration consists of 4 OCPU on the 2-node RAC database instance, but permits You to scale up to 72 OCPU on that same database instance.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Bare Metal Cloud Database Service supports 4 editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance. These database editions can be launched on three instance shapes - Bare Metal High IO & Bare Metal Dense IO shapes which offer 12.8 TB & 28.8 TB raw NVMe flash storage respectively and Bare Metal 2node RAC shape which offers 24 TB SSD raw Storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Database Service after Oracle has activated Your Oracle Bare Metal Cloud account. You may view Your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under Your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although Your Oracle Cloud Infrastructure Database Service account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the

separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled "Ordering Documents and Systems Integrated Software Information".

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Database Exadata -Metered

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Metered - Hosted Environment Per Month	B87866	Hosted Environment Per Month
2	Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Metered - Hosted Environment Per Month	B87867	Hosted Environment Per Month
3	Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Metered - Hosted Environment Per Month	B87868	Hosted Environment Per Month
4	Oracle Cloud Infrastructure - Database Exadata Additional OCPU's - X6 - Metered - OCPU Per Month	B87869	OCPU Per Month
5	Oracle Cloud Infrastructure - Database Exadata Additional OCPU's - X6 - Metered - OCPU Per Hour*	B87810	OCPU Per Hour

***Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.**

Metrics:

OCPU PER HOUR: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance Each partial OCPU Hour consumed will be billed as a full hour.

OCPU PER MONTH: is defined as one Oracle Compute Unit (OCPU) used in a calendar month. An OCPU Per Month is counted as a full month of service as soon as the service is activated regardless of how often or how long the service is used within the month.

HOSTED ENVIRONMENT PER MONTH: is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies. Each partial Hosted Environment Month consumed will be billed as a full month.

- For Exadata
 - A Quarter Rack Hosted Environment has 22 OCPUs enabled and 144 TB of raw storage or 42 TB of usable storage. You can scale up to 84 OCPUs in increments of 2.
 - A Half Rack Hosted Environment has 44 OCPUs enabled and 288 TB of raw storage or 84 TB of usable storage. You can scale up to 168 OCPUs in increments of 4.
 - A Full Rack Hosted Environment has 88 OCPUs enabled and 1152 TB of raw storage or 336 TB of usable storage. You can scale up to 336 OCPUs in increments of 8.

Description

Oracle Cloud Infrastructure – Database Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Database Cloud Service console and the services published REST API.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Database Service after Oracle has activated your Oracle Bare Metal Cloud account. You may view your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Database Service – Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.
- For purposes of all other SKUs for Oracle Cloud Infrastructure Database Service - Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although your Oracle Cloud Infrastructure Database Service account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at <http://www.oracle.com/contracts> in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Virtual Machine – Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X5 - Metered - OCPU Per Hour	B86079	OCPU Per Hour
1	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5 - Metered - OCPU Per Hour	B87786	OCPU Per Hour

Metrics:

OCPU PER HOUR: is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure Virtual Machine Service. An OCPU is one physical core of an Intel Xeon processor.

Description

Oracle Cloud Infrastructure Virtual Machine is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Bare Metal Cloud Service Virtual Machine through the Oracle Cloud Infrastructure console and the associated API. There are two Virtual Machine instance types available for the Oracle Cloud Infrastructure: Standard, Dense I/O. The Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Cloud Virtual Machines after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Bare Metal Cloud Virtual Machines in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

For purposes of Oracle Bare Metal Cloud Virtual Machine Service-Compute Capacity, Your usage is measured by calculating the number of OCPU hours used in each month of the service. Fees are calculated per OCPU hour used for each VM instance, from the time an instance is launched until it is terminated. Each partial OCPU hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under Your order by

providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although Your Oracle Cloud Infrastructure account may still remain active. Before You terminate the instance, You can backup the data from the NVMe SSD disk to our Bare Metal Cloud Storage Services such as Block Volume or Object Storage. When You terminate the instance, You will lose all data within the local NVMe SSD disks.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Virtual Machine requires the installation of an Oracle Linux operating system prior to use. Oracle Linux operating system is subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Compute Service

Description

The Oracle Cloud Infrastructure – Compute service is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You may use the Oracle Cloud Infrastructure – Compute service through the Oracle Cloud Infrastructure Service console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure – Compute service: Standard, High I/O Dense I/O, and GPU. The Dense I/O instance type has more memory and local NVMe SSD available as compared to the Standard and GPU instance type. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X7 - Metered	B89137	OCPU Per Hour
2	Oracle Cloud Infrastructure - Compute - Virtual Machine Standard - X7 - Metered	B89138	OCPU Per Hour
3	Oracle Cloud Infrastructure - Compute - Bare Metal Dense I/O - X7 - Metered	B89139	OCPU Per Hour
4	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X7 - Metered	B89140	OCPU Per Hour
5	Oracle Cloud Infrastructure - Compute - Bare Metal GPU Standard - X7 - Metered	B89141	GPU Per Hour

6.	Oracle Cloud Infrastructure - Compute - Virtual Machine GPU Standard - X7 - Metered	B89142	GPU Per Hour
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Metrics:

OCPU Per Hour: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of a processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Each partial OCPU Hour consumed will be billed as a full hour.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Service after Oracle has activated Your Cloud Services Account. You may view your usage of the Oracle Cloud Service in the Oracle Cloud Portal. • For purposes of Oracle Cloud Infrastructure – Compute (non GPU offerings), your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated. • For purposes of Oracle Cloud Infrastructure – Compute (GPU offerings), your usage is measured per the “GPU Per Hour” metric by calculating the number of GPU hours used. Fees are based on per GPU hour consumed for each Oracle Cloud Infrastructure compute instance, from the time a compute instance is launched until it is terminated.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Archive Storage

Description

Oracle Cloud Infrastructure Archive storage is a class of storage that enables you to cost efficiently and durably store long living cold data. This storage service is infinitely scalability and offers exceptional data durability. It’s suitable for use in scenarios when you want to store a large amount of data, which once created, is accessed infrequently. OCI Archive Storage can be accessed via REST APIs, SDK and through the OCI service console. When data is read back from the Archive Storage, you should expect a delay of about 4 hours between the times you make a data restore request to the time when the data can be read back.

No	Oracle Bare Metal Cloud Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Archive Storage - Metered	B89145	Gigabyte Storage Capacity per Month

Metrics:

Gigabyte Storage Capacity per Month: is defined as a Gigabyte (1073741824 bytes) of archive Storage space consumed on Bare Metal Cloud, during a given month of the service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud infrastructure Archive Storage after Oracle has activated your account. You may view your usage of the Archive Storage in the Oracle Service console. Oracle will measure your usage every month for billing purposes.

For purposes of Oracle Cloud infrastructure Archive Storage, usage is measured by calculating the storage consumed through the month. This includes the storage space used up to store the object and its associated metadata. Storage is measured in Byte-Hour, which is added up at the end of the month to determine monthly storage usage.

Service commitment

Oracle will use commercially reasonable efforts to make Oracle Cloud infrastructure Archive Storage available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

- “Monthly Uptime Percentage” is calculated by subtracting the error rate from 100%.
- The error rate is defined as the total number of requests that return an HTTP 5xx error divided by the total number of request received in an hour, averaged across a month.
- Uptime does not include the planned downtime, as defined by the Cloud Hosting and delivery policies

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Email Delivery

Description

Email Delivery is an email sending service that provides a fast and reliable managed service for sending high-volume emails that need to reach your users’ inbox. Email Delivery provides customers the tools necessary to quickly and reliably send application-generated email for mission-critical communications such as receipts, fraud detection alerts, multifactor identity verification, password resets.

Oracle’s Email Delivery offering is ideal for sending application-generated email. These transactional and bulk emails are some of the most critical interaction for a company’s day to day business and as such need a reputable and secure offering to power email delivery. Email Delivery is backed by industry leading experts in Email Deliverability, Authentication, Security and Reputation Management ensuring quality inbox delivery.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure Email Delivery - Metered	B89144	1,000 Emails Sent

Metrics:

1,000 Emails Sent is defined as 1,000 unique outbound deliveries sent through the Email Delivery service to send during a calendar month. Outbound deliveries are defined by the number of unique messages as well as the number of unique recipients per message attempted to be delivered resulting in successful deliveries and blocked mail. E.g. 140,000 Emails sent will be charged 140 x \$0.10= \$14.00.

Your Obligation

Email Delivery

- You shall not use the Services for purposes of distributing “spam” emails, bulk unsolicited instant

messages, or any other form of unsolicited electronic communications distributed on a bulk basis to recipients with which You have no preexisting business or personal relationship. Additionally, You shall not use the Services to collect responses from spam. You shall not harvest, collect, gather, or assemble information or data of users, including, but not limited to, email addresses, without their consent. Without limiting the foregoing, You shall not use the Services for, or in connection with, the following: (a) sending pyramid schemes; (b) sending chain letters; (c) sending any mail in contravention of the CAN SPAM Act of 2003, Canada’s Anti-Spam Legislation (CASL), or any other applicable state or federal laws and regulations; (d) to send email to address lists obtained from third-parties, whether such lists were rented, purchased or otherwise obtained; or (e) altering or obscuring email headers or assuming the identity of a sender without the explicit permission of that sender.

- Your hourly sending rates must not exceed the greater of either i) 6,000/hour or ii) 0.6% of the previous 30 days total volume. Examples:
 - If you sent 750,000 in the previous 30 days, your hourly send cannot exceed 6,000 emails per hour.
 - If you sent 25 Million messages in the previous 30 days, your hourly send cannot exceed 150,000 emails per hour.

Service Activation, Measurement and Usage

You may begin using Oracle Cloud Infrastructure Email Delivery after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Email Delivery Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Email Delivery, your usage is measured on a monthly basis by determining the unique outbound deliveries sent to the Email Delivery service to send.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle OCI Service – Public DNS

Description

Oracle Cloud DNS is a cloud-based, high-performance standards-based DNS service that provides the ability for customers to host their domains and get low-latency global DNS resolution to their resources (OCI, third-party and private assets). Oracle Cloud DNS also provides customers the ability for disaster preparedness, insight into your web traffic and security, knowing that digital brands are protected by the same company that offers leading services to the biggest enterprises, businesses and web properties in the world.

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure Service – DNS - Metered	B89143	Number of Queries

Metrics:

Number of Queries

- Oracle will charge customers for the number of DNS queries received by the Public DNS Authoritative Service at prorated cost of \$1.00 per 1 Million queries during the billing period. E.g. 500 Million queries received will be charged 500 x \$1.00 = \$500. The Domain Name System (DNS) is the system that converts domain names (domain.com) into IP addresses. Domain Name servers make DNS queries for domains requested by End Users.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Service after Oracle has activated your Oracle Cloud Infrastructure Service account. You may view your usage of the Oracle DNS Service in the Oracle Cloud Portal. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Service - DNS, your usage is measured per queries received by the Authoritative Public DNS service

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* including the *Oracle PaaS/IaaS Public Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

ORACLE IAAS PUBLIC CLOUD COMMITMENT

Oracle IaaS Public Cloud Commitment

Applicable Part # B87779

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Cloud Services in the categories listed below.

Eligible Services

The current Cloud Services available include:

Service Category - Compute Cloud Services

1	Oracle Cloud Infrastructure - Compute - Bare Metal Standard - X5 - Metered - OCPU Per Hour	B86076	OCPU Per Hour
2	Oracle Cloud Infrastructure - Compute - Bare Metal High I/O - X5 - Metered - OCPU Per Hour	B86077	OCPU Per Hour
3	Oracle Cloud Infrastructure - Compute - Bare Metal Dense I/O - X5 - Metered - OCPU Per Hour	B86078	OCPU Per Hour
4	Oracle Cloud Infrastructure - Compute - Windows OS - Metered - OCPU Per Hour	B87674	OCPU Per Hour
5	Oracle Cloud Infrastructure - Compute - Virtual Machine Standard - X5 - Metered - OCPU Per Hour	B86079	OCPU

6	Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5 - Metered - OCPU Per Hour	B87786	OCPU
7	Oracle Cloud Infrastructure - 100 Mbps Load Balancer - Metered - Load Balancer Hour	B87064	Load Balancer Hour
8	Oracle Cloud Infrastructure - 400 Mbps Load Balancer - Metered - Load Balancer Hour	B87065	Load Balancer Hour
9	Oracle Cloud Infrastructure - 8000 Mbps Load Balancer - Metered - Load Balancer Hour	B87066	Load Balancer Hour

Service Category - Storage Cloud Services

1	Oracle Cloud Infrastructure - Object Storage - Storage - Metered - Gigabyte Storage Capacity per Month	B86080	Gigabyte Storage Capacity per Month
2	Oracle Cloud Infrastructure - Object Storage - Requests - Metered - 10,000 Requests per Month	B87060	10,000 Requests per Month
3	Oracle Cloud Infrastructure - Block Volume - Metered - Gigabyte Storage Capacity per Month	B87061	Gigabyte Storage Capacity per Month

Service Category - Network Cloud Services

1	Oracle Cloud Infrastructure – FastConnect 10 Gbps – Metered	B87782	Port Hour
2	Oracle Cloud Infrastructure – FastConnect 1 Gbps – Metered	B87783	Port Hour
5	Oracle Cloud Infrastructure Service– Network - Metered	B87062	Gigabyte Outbound Data Transfer per month

Service Category - Ravello Cloud Services

1	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour	B86815	Ravello Compute Hour
2	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86816	Ravello Compute Hour
3	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Advanced - Metered - Ravello Compute Hour	B86817	Ravello Compute Hour

4	Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86818	Ravello Compute Hour
5	Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86819	Ravello Compute Hour
6	Oracle Ravello Cloud Service - Compute Capacity - M - Cost Optimized - Enterprise - Metered - Ravello Compute Hour	B86820	Ravello Compute Hour
7	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86821	Ravello Compute Hour
8	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86822	Ravello Compute Hour
9	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Advanced - Metered - Ravello Compute Hour	B86823	Ravello Compute Hour
10	Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86824	Ravello Compute Hour
11	Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86825	Ravello Compute Hour
12	Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Enterprise - Metered - Ravello Compute Hour	B86826	Ravello Compute Hour
13	Oracle Ravello Cloud Service - Volume Storage - Metered - Gigabyte Storage Capacity Per Month	B86827	Gigabyte Storage Capacity Per Month
14	Oracle Ravello Cloud Service - Library Storage - Metered - Gigabyte Storage Capacity Per Month	B86828	Gigabyte Storage Capacity Per Month
15	Oracle Ravello Cloud Service - Network Outbound Data Transfer - Metered - Gigabyte Outbound Data Transfer Per Month	B86829	Gigabyte Outbound Data Transfer Per Month
16	Oracle Ravello Cloud Service - Virtual Machine IP - Metered - Virtual Machine IP Per Hour	B86830	Virtual Machine IP Per Hour

Service Category Ravello OCI Cloud Services

1	Oracle Cloud Infrastructure Ravello - Compute - Standard	B90407	OCPU Per Hour
2	Oracle Cloud Infrastructure Ravello - Compute – Enterprise	B90408	OCPU Per Hour
3	Oracle Cloud Infrastructure Ravello - Compute – Metal	B90409	OCPU Per Hour
4	Oracle Cloud Infrastructure - Ravello - Volume Storage	B90410	Gigabyte Storage Capacity Per Month
5	Oracle Cloud Infrastructure - Ravello - Library Storage	B90411	Gigabyte Storage Capacity Per Month
6	Oracle Cloud Infrastructure - Ravello - Outbound Data Transfer	B90412	Gigabyte Outbound Data Transfer Per Month
7	Oracle Cloud Infrastructure - Ravello - Virtual Machine IP	B90413	Virtual Machine IP Per Hour
8	Ravello Service on 3rd party cloud - Compute - Standard	B90414	vCPU Per Hour

9	Ravello Service on 3rd party cloud - Compute - Enterprise	B90415	vCPU Per Hour
10	Ravello Service on 3rd party cloud - Volume Storage	B90416	Gigabyte Storage Capacity Per Month
11	Ravello Service on 3rd party cloud - Outbound Data Transfer	B90417	Gigabyte Outbound Data Transfer Per Month
12	Ravello Service on 3rd party cloud - Virtual Machine IP	B90418	Virtual Machine IP Per Hour

During the Services Period of your order, you may consume any IaaS Public Cloud Services designated as Eligible Services. In the event new Cloud Services are made available during the Services Period, Oracle will make these Services available in your Cloud Account and you will be charged based on the standard Pay as You Go rate for that Cloud Service less any applicable discount for the Cloud Service noted in your order. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: "Pay as You Go" and 2: Monthly Commitment.

"Monthly Commitment"

You agree that each month You will consume during the Services Period a combined total equal to at least the monthly commitment amount specified in Your order ("Monthly Commitment") of the Oracle IaaS Public Cloud Services specified in the rate card attached to Your order, provided such Cloud Services are available in production release when ordered at the fees specified in the rate card. Consumption will be measured upon activation of each eligible IaaS Oracle Public Cloud Service Cloud Services in the Cloud Portal.

The Services Period for the Oracle Monthly Commitment is a twelve (12) month period commencing on the day the User login names and password are issued to you unless otherwise specified in Your order. The Monthly Commitment amount must be used within month and will expire at the end of that period, and any unused amounts are non-refundable and are forfeited at that time. The Monthly Commitment balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If, by the end of each month during the Services Period, You have not purchased an amount equal to the Monthly Commitment, Oracle will invoice You for the Commitment Shortfall and all fees will be due and payable in accordance with the Agreement.

"Pay as You Go"

If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

Overage/Bursting

The Oracle IaaS Public Cloud Services permit you to use additional capacity above Your monthly commitment (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Replenishment of Account

At the end of Your Service Period, Oracle will convert Your Oracle Cloud Services Account to Pay as You Go, unless you replenish your Monthly Commitment amount. Upon replenishment of your account, Oracle will no longer charge at the Pay as You Go rate, and the Monthly Commitment will begin.

INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED

Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity

Applicable Part #B83456

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted. ^(SEP)

Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity

Applicable Part #B83455

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Compute Cloud Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Compute Cloud Service – SPARC Block Storage - Non-metered -TB of Storage Capacity

Applicable Part #B86605

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – SPARC Block Storage 60TB - Non-metered -TB of Storage Capacity

Applicable Part #B89906

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Non-Metered

No	Oracle Compute Cloud Service Offering	Part #	Metric
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1	Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered	B85643	Hosted Environment (subject to the quantity of one OCPU of dedicated compute capacity)
2	Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered	B86604	Hosted Environment (subject to the quantity of three hundred (300) OCPU’s of dedicated compute capacity)

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. For Oracle SPARC processors, one OCPU corresponds to eight hardware execution threads, also known as vCPUs.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Service Dependencies for Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered

1. Minimum Qty 32 (B86605) Oracle Compute Cloud Service – SPARC Block Storage – Non-metered Terabyte Storage Capacity per Month or Minimum Qty of 60 (B89906) Oracle Compute Cloud Service – SPARC Block Storage 60TB – Non-metered Terabyte Storage Capacity per Month must be ordered with each initial environment of Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Compute Cloud Service - Block Storage – Non-metered – FS Cloud	B87104	TB of Storage Capacity

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

Applicable Part #: B87104

The Oracle Compute Cloud Service – Block Storage –Non-metered-environment is subject to the following quantities each month:

- 1 TB of storage capacity

Description

Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the storage quantities that are included in this Oracle Database Cloud Service –Non-metered (i.e., 1 TB) plus any additional additional blocks of storage that You purchase for this service.

The total capacity of Your bursting cannot exceed two times (2x) of the total storage quantities for this service. For example, if You purchased a subscription with 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity, with the maximum storage capacity for the service (non-metered subscription rate plus bursting) being 12 TB.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Compute Cloud Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Network Cloud Service –Non Metered

No	Oracle Network Cloud Service Offering	Part #	Metric
1A	Oracle Network Cloud Service - VPN for Engineered Systems – Non Metered	B85685	VPN Connection

Metrics:

VPN Connection: is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

Description

Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your

facilities.

Usage Limits: Oracle Network Cloud Service - VPN for Engineered Systems is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Cloud at Customer X6 – Infrastructure as a Service -- Services Environment

Description

Oracle Cloud at Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud at Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the OC@C deployment to exchange the following information with Oracle:

- d. Metering and usage data sent to Oracle for billing purposes
- e. Software updates and entitlement data sent from Oracle
- f. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Part	Part #	Metric
Oracle Cloud at Customer X6 Control Plane Includes: Components required for management of all Cloud at Customer services and 28 TB of Block Storage	B87823	Each
Oracle Cloud at Customer X6 Compute Includes: 40 OCPUs of compute capacity	B87824	Each
Oracle Cloud at Customer ZS5 Block Storage High I/O Includes: 32TB of high I/O block storage	B89720	Each
Oracle Cloud at Customer X6 Object Storage Includes: 128TB of object storage	B87826	Each
Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee	B87635	Each
Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee	B88034	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Control Plane	B88035	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Compute	B88036	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for ZS5 Block Storage	B88037	Each
Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Object Storage	B88038	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, Oracle will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

7. Coordinate executive meetings, as necessary;
8. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
9. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
10. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
11. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
12. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud at Customer X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR))

Description

Oracle Cloud at Customer X6 (OC@C) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OC@C service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OC@C IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OC@C deployment.

The Oracle VAD/VAR will ship the underlying Oracle-owned OC@C hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud at Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

Control Plane Dependency

Every OC@C deployment must start with at least one OC@C Control Plane and the requisite number of OC@C Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OC@C Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OC@C Control Plane (e.g., OC@C Compute, OC@C Block Storage, PaaS services that run on OC@C, OC@C Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OC@C Control Plane, you are responsible for timely renewal of the subscription for the associated OC@C Control Plane so that there is an active subscription for the OC@C Control Plane.

Service Period terms for all OC@C SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

Disconnected Mode

The standard/default operational mode of OC@C requires a bidirectional network connection from the OC@C deployment to Oracle Cloud Operations facilities. The 'Disconnected Mode' option for Cloud Operations does not require the OC@C deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the OC@C deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode

In this variation of the cloud operations model, there is an outbound network connection from the OCC deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the OCC deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the OCC deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or 'air gapped' from the OCC deployment to download software updates and entitlement data sent from Oracle.

Part	Part #	Metric
Oracle Cloud at Customer X6 Control Plane - Partner Hardware - Non-metered Includes: Components required for management of all Cloud at Customer services and 28 TB of Block Storage	B87914	Each
Oracle Cloud at Customer X6 Compute - Partner Hardware - Non-metered Includes: 40 OCPUs of compute capacity	B87915	Each
Oracle Cloud at Customer ZS5 Block Storage High I/O - Partner Hardware - Non-metered Includes: 32TB of High I/O block storage	B89736	Each
Oracle Cloud at Customer X6 Object Storage - Partner Hardware - Non-metered Includes: 128TB of object storage	B87917	Each
Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee	B87635	Each
Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee	B88034	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Control Plane	B88035	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Compute	B88036	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Block Storage	B88037	Each
Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Object Storage	B88038	Each

Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Control Plane	B88134	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-On Fee for X6 Compute	B88135	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for ZS5 Block Storage	B88136	Each
Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Object Storage	B88137	Each

Note

1: Limited Availability-This Cloud Service may not be available in all data center regions.

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

Service Activation, Usage and Payment

- You may begin using the OC@C service after Oracle has installed and configured the designated OC@C configuration, and provided you with the User login names and password.
- The OC@C service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OC@C Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OC@C do not have to be co-termed with OC@C subscriptions. You are responsible for timely renewal of subscriptions for underlying OC@C components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OC@C service order involving the same OC@C hardware, the Oracle VAD/VAR will remove the OC@C hardware from your data center.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the hardware or any component within the hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCC service.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OC@C services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OC@C service;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OC@C services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OC@C service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment

Applicable Part

1	B83628	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83629	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83630	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83631	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83632	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83633	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83634	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83635	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83636	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83637	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83638	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83639	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83640	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83641	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
15	B83642	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment
16	B83643	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment

Description

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides

broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Exadata Cloud Service – Non-metered- Public Sector – Hosted Environment

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack	B86220	144TB	42TB	16	68
Oracle Database Exadata Cloud Service – Half Rack	B81634	288TB	84TB	56	136
Oracle Database Exadata Cloud Service – Full Rack	B81635	576TB	168TB	112	272
Oracle Database Exadata Cloud Service – Additional OCPU	B81636	-	-	-	-

Description

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.

- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Backup Cloud Service – Non-metered – Public Sector – TB of Storage Capacity

Applicable Part #B83644

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted. [SEP]

Oracle Java Cloud Service -Non-metered- Public Sector - Hosted Environment

Applicable Part #

1	B83645	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
2	B83646	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment

3	B83647	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83648	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83649	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
6	B83650	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83651	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83652	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83653	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83654	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83655	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83656	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

Description

The Oracle Java Cloud Service— Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity

Applicable Part #B83657

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity

Applicable Part #B83658

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

Oracle Cloud Infrastructure Database Service – Non-Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - High I/O – Non Metered - Hosted Environment	B87827	Hosted Environment

2	Oracle Cloud Infrastructure - Database Enterprise Edition - High I/O – Non-Metered - Hosted Environment	B87828	Hosted Environment
3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - High I/O – Non Metered - Hosted Environment	B87829	Hosted Environment
4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - High I/O – Non-Metered - Hosted Environment	B87830	Hosted Environment
5	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance– 2-node RAC – Non-Metered	B87835	Hosted Environment

Description

Oracle Cloud Infrastructure – Non-metered Hosted environment enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance with the database edition of your choice inside Your selected Virtual Cloud Network on one of three instance shapes selected by You.

- Each High IO or Dense IO Hosted Environment
 - Has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2.
- Each 2-node RAC Hosted Environment
 - Has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4.

For Scaling up, please note that non-metered additional capacity should be purchased. If additional OCPUs are not purchased, they will be billed at Pas-You-Go (PAYG) pricing.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Oracle Cloud Infrastructure Database Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in your non-metered subscription service.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at

<http://www.oracle.com/contracts> in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered

Oracle Cloud Infrastructure Database Service - Exadata Offerings	Part #	# Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Non-metered - Hosted Environment	B87871	288 TB	84 TB	22	84
Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Non-metered - Hosted Environment	B87872	576 TB	168 TB	44	168
Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Non-metered - Hosted Environment	B87873	1152 TB	336 TB	88	336
Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Non-metered – OCPU	B87874	-	-	-	-

* 2 Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Description

Oracle Cloud Infrastructure Database Service - Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata instances are enabled with automated

customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Cloud Infrastructure console and the Services published REST API.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure Database Service - Exadata permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Database Service - Exadata after the Service has been activated.

- For purposes of Oracle Cloud Infrastructure Database Service - Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Oracle Cloud Infrastructure Database Service - Exadata instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Promotions

Oracle Free Cloud Promotion

Applicable Part #s

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	<p>*Free Oracle Cloud Promotion - Standard</p> <p>Offers \$300USD or local currency equivalent credits for a duration of 30 days. This promotion is generally available on the Oracle Store.</p>	B86731	Currency Unit
2	<p>*Free Oracle Cloud Promotion - Oracle Code</p> <p>Offers \$500USD or local currency equivalent credits for a duration of 30 days. This promotion is only available to HOL registrants for an Oracle Code event.</p>	B87848	Currency Unit
3	<p>Free Oracle Cloud Promotion - Student</p> <p>Offers \$5000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to students enrolled in approved Oracle University training classes at universities pre-qualified by the Oracle University Training Team.</p>	B87849	Currency Unit
4	<p>Free Oracle Cloud Promotion – Educator</p> <p>Offers \$25,000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to educators teaching an approved Oracle University training class at universities pre-qualified by the Oracle University Training Team.</p>	B87850	Currency Unit

Description

The Free Cloud Promotion enables you to create an Oracle Cloud Services Account, and receive a balance as specified in the promotion acceptance process in your Oracle Cloud Services Account. This balance can be used towards activating and using any of the metered Oracle Cloud Services, which are available as Pay As You Go in the following categories: (PaaS, IaaS, Big Data, Analytics and Middleware Cloud Services).

Upon depletion of the Free Cloud Promotion balance or the end of the promotion period as specified in the promotion acceptance process, your estimated balance and the date of expiration of the promotion period are visible in your Oracle Cloud Services Account, and at that time your Oracle Cloud Services account will be paused and you'll have the option to continue using the Cloud Services under the PAYG model or to discontinue use of the Cloud Services. If you decide not to upgrade to PAYG account your data will be decommissioned after 7 days. If you decide to upgrade to PAYG account, you will be charged for

the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such service (Oracle's "Pay as You Go" Rate Card). Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

You can make the selection to continue using the Cloud Services under the PAYG model in advance. You may do so during Promotion Sign up or before your Promotion period ends while your Promotion Balance is not depleted. If you decide to upgrade to the PAYG model in advance, you may continue using the Cloud Services without any disruption when your Free Cloud Promotion balance is depleted or the promotion period has ended, whichever is earlier.

**Note: Credit cards may not be used for the Standard Promotion and the Oracle Code Promotion in the following countries: India, Japan, Russia, Mexico and China.*

The promotion expires once the promotion duration is over or all available credits are used up; the earlier of either.

The promotion account restricts the amount of concurrent resources that can be used during the course of the promotion. The concurrent utilization is limited to 6 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage for Free Oracle Cloud Promotion – Standard/ Oracle Code/ Student/ Educator SKUs. For the Free Oracle Cloud Promotion – Startup, the concurrent utilization is limited to 20 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage. This restriction is removed once the account is converted to a paid account.

Oracle Database Exadata Cloud Service, Oracle Big Data Cloud Service and Oracle Compute Cloud Service -Dedicated Compute offerings are excluded from the promotion.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

ORACLE CLOUD ADVANCED CUSTOMER SUPPORT

Oracle Cloud Priority Support

Applicable Part Numbers:

B85998 - Oracle Cloud Priority Support for Tech Cloud Metered 1

B85999 - Oracle Cloud Priority Support for Tech Cloud Metered 2

B86000 - Oracle Cloud Priority Support for Tech Cloud Metered 3

B86001 - Oracle Cloud Priority Support for Tech Cloud Metered 4

B86002 - Oracle Cloud Priority Support for Tech Cloud Metered 5

B86223 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 1

B86224 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 2

B86225 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 3

B86226 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 4

B86227 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 5

B86221 - Oracle Cloud Priority Support for IaaS Base Fee - Non-Metered

B86222 - Oracle Cloud Priority Support for IaaS - Non-Metered

B85996 - Oracle Cloud Priority Support for PaaS Base Fee – Non-Metered

B85997 - Oracle Cloud Priority Support for PaaS – Non-Metered

If your order contains Oracle Cloud Priority Support, Oracle will provide the services described at [oracle.com/contracts](http://www.oracle.com/contracts). Specific link is <http://www.oracle.com/us/corporate/contracts/oracle-cloud-priority-support-3226276.pdf>

RETIRED OFFERINGS

Oracle IaaS Public Cloud Services –Public Sector

Applicable Part # B82048

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services

The IaaS Public Cloud Services currently available are:

- Oracle Storage Cloud Service
- Oracle Compute Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Java Public Cloud Services - Public Sector

Applicable Part # B82050

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Java Public Cloud Services.

Eligible Services

The current Java Public Cloud Services available include:

- Oracle Java Cloud Service

During the Services Period of your order, you may consume any Java Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Java Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Java Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Java Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Java Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Database Public Cloud Services-Public Sector

Applicable Part # B83049

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services-Public Sector

Eligible Services

The current Database Public Cloud Services available include:

- Oracle Database Backup Cloud Service
- Oracle Database Cloud Service

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.:

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to your Cloud Services account to allow the Partner to assist you in monitoring your usage and

related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Database Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Node Cloud Service

Oracle Node Cloud Service Offering	Part #	Metric
Oracle Node JS Cloud Service	B83825	GB MEMORY PER HOUR
Oracle Node JS Cloud Service	B83826	GB MEMORY PER MONTH

GB MEMORY PER HOUR: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance.

GB MEMORY PER MONTH: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance in a calendar month.

Description

Oracle Node Cloud Service provides a cloud-based environment for the execution of any Node application . Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, and Node version upgrading. Oracle Node Cloud Service can be used through the Application Container Cloud console for Oracle Node Cloud Service.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage

You may begin using the Oracle Node Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Node Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

For purposes of Oracle Node Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

Termination

The Oracle Node Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Node Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Interactions Per Month

Applicable Part # B81041

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline, Device Registration, Database, Analytics
- SDKs for accessing Platform APIs from iOS and Android platforms
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and three (3) deployment environments.
- The deployment environments consist of two non-production environments (Development and Staging) and one production environment.
- The deployment environments are limited to one million (1M) interactions per month and ten (10) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts excepting as follows: when the Oracle Mobile Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month

Applicable Part # B81042

This Oracle Mobile Cloud Service-Additional Interactions consists of a block of 100,000 interactions per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of interactions expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional Interactions may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack	B81633	144TB	42TB	28	68

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Standard Edition – Hosted Environment

Applicable Part # B81029

Users of the Oracle Integration Cloud Service–Standard Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service-Standard Edition is subject to the following quantities:

- This Oracle Cloud Service provides two (2) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of six (6) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment

Applicable Part # B81030

Users of the Oracle Integration Cloud Service – Enterprise Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service- Enterprise Edition is subject to the following quantities:

- This Oracle Cloud Service provides six (6) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of ten (10) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Documents Cloud Service – Hosted Named User

Applicable Part # B76606

The Oracle Documents Cloud Service environment is subject to the quantity of five hundred (500) GB of file storage across all users per tenant.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations (x) Conversations to collaborate on folders and documents and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as

encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Usage Limits:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- A maximum of 2,500 Interactions per Month. Additional Interactions per Month may be purchased separately.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Documents Cloud Service – Storage Pack (100GB)

Applicable Part # B76607

The Oracle Documents Cloud Service Storage Pack is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Sites Cloud Service - Additional Interactions – Interactions per Month

Applicable Part # B85289

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Wearable Devices-Device

Part # B83588

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 1,500 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Consumer Devices- Device

Part # B83589

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 15,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Telematic Devices- Device

Part # B83590

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Commercial and Industrial Devices-Device

Part # B83591

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs

- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

Usage Limits

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service-Additional Messages-1,000 Messages

Part # B83592

The Additional Messages for Oracle Internet of Things Cloud Service provides an additional 1000 Messages to those included in Your Oracle Internet of Things Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service - Non-Metered –Hosted Environment

Applicable Part # B85310

Users of the Oracle GoldenGate Cloud Service are authorized to access the following module:

- Oracle GoldenGate Cloud Service

The service environment is subject to the following quantities: 1 TB of local block storage, 31 GB of Memory, 5 OCPU cores or 1TB of local block storage, 7.5 GB of Memory, 1 OCPU core.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services–Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 1G	B85682	Gbps THROUGHPUT
	Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 10G	B85683	Gbps THROUGHPUT

Metrics:

Gbps THROUGHPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service that is designed to provide you with a faster connection between your datacenter and your Oracle Cloud Services. Oracle provides the FastConnect Partner Edition - Equinix service either through direct connectivity to your network routers, or through a Network Service Provider or exchange provider (Equinix Cloud Exchange) using layer 3 BGP peering. Using FastConnect, your network traffic may be routed over a dedicated path in the locations where you establish this connectivity.

Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization's data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Partner Edition - Equinix
- Network connectivity from your network edge to Equinix Cloud Exchange, purchased from a Network Service Provider or from Equinix
 - You are solely responsible for your relationship with the Network Service Provider or Equinix, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using FastConnect-Partner Edition you must work directly with Equinix to establish redundant connections to Equinix Cloud Exchange. You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service -FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services–Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect - Port	B86382	Hosted Environment

Metrics:

Port: is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through BT Cloud Connect.

Gbps THROUGHPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

Hosted Environment: provides one Port

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed

over a dedicated path in the locations where you establish this connectivity.

Oracle enables the Oracle Network Cloud Service – FastConnect-Partner Edition – BT Cloud Connect through interconnection with BT Cloud Connect.

Oracle will make FastConnect-Partner Edition-BT Cloud Connect available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – BT Cloud Connect at each Oracle end-point to which You desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect-Partner Edition-BT Cloud Connect, you must be an existing BT IP Connect MPLS IP VPN customer and must have an active MPLS IP VPN with partner or self-provisioned network equipment. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization’s data security requirements.

To establish direct connectivity through FastConnect-Partner Edition –BT Cloud Connect, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – BT Cloud Connect
- Network connectivity from your BT network to Oracle, purchased by You from BT.

When using FastConnect-Partner Edition – BT Cloud Connect, You must work with BT Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition BT Cloud Connect. BT Global Services is responsible for facilitating the completion of FastConnect turn-up through their integration with Oracle. You are solely responsible for Your relationship with BT, including for compliance with BT policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - BT Cloud Connect, You must work directly with the partner, BT Global Services, to establish redundant connections through BT Cloud Connect. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - Fastconnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with BT.

Oracle Network Cloud Services–Non Metered:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Partner Edition – Verizon SCI	B86381	Hosted Environment

Metrics:

Port: is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through Verizon SCI (Secure Cloud Interconnect).

Gbps THROUGHPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle enables the Oracle Network Cloud Service – FastConnect-Partner Edition –Verizon SCI through interconnection with Verizon Secure Cloud Interconnect.

Oracle will make FastConnect-Partner Edition-Verizon SCI available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – Verizon SCI at each Oracle end-point to which You desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect-Partner Edition-Verizon SCI, you must have an established ipvpn or mplsvpn service (Private IP) provisioned by Verizon, provision your own network equipment and manage the configuration of your network devices. You are responsible for managing the physical security of Your own infrastructure and for implementing any additional tools or equipment such as firewalls to address Your organization’s data security requirements.

To establish direct connectivity through FastConnect-Partner Edition –Verizon SCI, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – Verizon SCI
- Network connectivity from your Verizon PIP network to Oracle, purchased by You from Verizon Networks.

When using FastConnect-Partner Edition – Verizon SCI, You must work with Verizon Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition Verizon SCI. Verizon Networks is responsible for facilitating the completion of FastConnect turn-up through their integration with Oracle. You are solely responsible for Your relationship with Verizon, including for compliance with Verizon policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - Verizon SCI, You must work directly with the partner, Verizon, to establish redundant connections through Verizon SCI. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - Fastconnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – Verizon SCI after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with Verizon.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Services:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Network Cloud Service - FastConnect Standard Edition – Port Speed 1G	B85684	Gbps THROUGHPUT
	Oracle Network Cloud Service - FastConnect Standard Edition - Port Speed 10G	B85681	Gbps THROUGHPUT

Metrics:

Gbps THROUGHPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

Description

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide you with a direct connection between your datacenter and your Oracle Cloud Services. Oracle enables the FastConnect Standard Edition service either through direct cross-connect to your network routers, or through a Network Service Provider using layer 3 BGP peering. Using FastConnect, your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

Your Obligations

To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP, provision redundant physical connections to each Oracle edge router and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization's data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Standard Edition
- **Network connectivity from your network edge to Oracle Edge Routers purchased from a Network Service Provider or from Data Center provider.**
 - **You are solely responsible for your relationship with the Network Service Provider or Data Center provider, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.**

Oracle Network Cloud Service -FastConnect Standard Edition is designed to provide redundancy through redundant edge routers at Oracle. Oracle will provision a Primary Port and a Secondary Port to facilitate your network connectivity. **When using FastConnect-Standard Edition you must work directly with Data Center provider or your Network Service provider to establish redundant physical connections to the Primary and Secondary ports on the Oracle Edge routers..** You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service -FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage

You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account and you have completed the physical connectivity as well as configurations on your edge routers

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service

Applicable Part # B75123

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You can purchase in multiples of 1 TB in a single Oracle Storage Cloud Service instance.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service

Applicable Part # B76557

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You may purchase in multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Public Cloud Machine – Infrastructure as a Service -- Services Environment

Description

Oracle Public Cloud Machine (OPCM) Infrastructure as a Service (IaaS) is an Oracle-owned, Oracle-managed IaaS service offering (the OPCM service) designed to provide elastic compute capacity in your data center, running behind your firewall. This offering is available in three configurations – Model 288, Model 576 and Model 1080, with optional upgrades from Model 288 to Model 576, and from Model 576 to Model 1080. Oracle will ship the underlying Oracle-owned Oracle Public Cloud Machine hardware and local or remote Gateway server to your designated data center. Oracle will install and configure the gateway server and the Oracle Public Cloud Machine with IaaS software and make it available for you to use as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all OCPUs (excluding the management OCPUs) in your chosen OPCM configuration.

NOTE: PaaS services on OPCM do not have to be co-terminated with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Configurations	Part #	Metric
Oracle Public Cloud Machine X5 Model 288: includes: two hundred and eighty eight (288) OCPUs of compute capacity, including management OCPUs	B86028	Each
Oracle Public Cloud Machine X5 Model 576 Includes: five hundred and seventy six (576) OCPUs of compute capacity, including management OCPUs	B86029	Each
Oracle Public Cloud Machine X5 Model 1080 Includes: one thousand and eighty (1080) OCPUs of compute capacity, including management OCPUs	B86030	Each
Disconnected Mode Cloud Machine Base Fee	B87635	Each
Disconnected Mode add-on Fee for Cloud Machine Quarter Rack	B87636	Each
Disconnected Mode add-on Fee for Cloud Machine Half Rack	B87637	Each
Disconnected Mode add-on Fee for Cloud Machine Full Rack	B87638	Each

Metrics:

OCPU: An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Service Activation, Usage and Payment

- You may begin using the OPCM service after Oracle has installed and configured the designated OPCM configuration, and provided you with the User login names and password.
- The OPCM service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OPCM Non-metered offering is a thirty six (36) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
 - The Services Period for an OPCM configuration upgrade will co-terminate with the base OPCM configuration, subject to a required minimum eighteen (18) months term. If the base OPCM Services Period is due to expire in less than 18 months, the base OPCM order must be extended to match the required minimum 18 months Services Period for the OPCM configuration upgrade.

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPCM hardware and gateway from your data center.

Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the OPCM services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OPCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OPCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Replacement of Hardware

During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Public Cloud Machine ZS3 – Storage - Non-metered – Services Environment

Description

Oracle Public Cloud Machine (OPCM) ZS3 is an Oracle-owned, Oracle-managed storage offering designed to provide block and object storage capacity in your data center, running behind your firewall. This offering is available in two configurations – Model 268 and Model 536. Oracle will ship the underlying Oracle-owned ZFS hardware to your designated data center. Oracle will install and configure the machine and make it available for you to consume as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all TBs (excluding the redundancy, write cache and management TBs) in your chosen OPCM ZS3 storage configuration.

Configurations	Part #	Metric
Oracle Public Cloud Machine ZS3 Model 268 Includes: Two hundred and sixty eight terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 120 TB.	B86303	Each
Oracle Public Cloud Machine ZS3 Storage Expansion Model 536 Includes: Five hundred and thirty six terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 240 TB.	B86304	Each

Metrics:

TB of Storage Capacity: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service

Usage and Payment

- The OPCM storage service can be only be used in conjunction with the DBCS service.
- You may begin using the OPCM storage service after Oracle has installed and configured the designated OPCM Storage configuration, and provided you with the User login names and password.
- The Services Period for the OPCM Non-metered storage offering commences on the day the User login names and password are issued to you, unless otherwise specified in your order.

Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

Termination

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM storage hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPCM storage hardware from your data center.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts

Oracle Management Cloud – Standard Edition –100 Entities Per Hour

Applicable Part # B88363

Users of Oracle Management Cloud - Standard Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring

Usage Limits: The Oracle Management Cloud – Standard Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Enterprise Edition – 100 Entities Per Hour

Applicable Part # B88364

Users of Oracle Management Cloud – Enterprise Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Log Analytics -- 300 Gigabytes Per Hour

Applicable Part # B88365

Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics

Usage Limits: The Oracle Management Cloud - Log Analytics is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - 100 Entities Per Hour

Applicable Part # B88366

Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition will have access to the following modules:

- Configuration and Compliance

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance –Configuration and Compliance Edition requires You to maintain a subscription to either Oracle Management Cloud - Standard Edition or Oracle Management Cloud - Enterprise Edition. This prerequisite could also be satisfied by an existing subscription to BOTH Application Performance Monitoring Cloud Service – Enterprise Edition AND Infrastructure Monitoring Cloud Service – Standard Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - 300 Gigabytes Per Hour

Applicable Part # B88367

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition will have access to the following modules:

- Security Monitoring and Analytics

Usage Limits: The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition is subject to the following quantities:

- A maximum number of 300 Gigabytes Per Hour as set forth in Your order.

Prerequisites:

Oracle Security Monitoring and Compliance – Security Monitoring and Analytics Edition requires You to maintain a subscription to Oracle Management Cloud - Log Analytics Edition. This prerequisite could also be satisfied by an existing subscription to either Oracle Log Analytics Cloud Service – Standard Edition or Oracle Log Analytics Cloud Service – Enterprise Edition.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Business Intelligence Cloud Service-Hosted Named User

Applicable Part # B76632

The Oracle Business Intelligence Cloud Service environment is subject to the following quantities

Usage Limits:

- Each subscription to the Oracle Business Intelligence Cloud Service –Enterprise environment includes 30 GBs of file space for meta data and associated files.
- Each hosted user has entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Oracle will provision two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Cloud Service – Multitenant Edition –BIS50

Applicable Part # B76846

The Oracle Database Cloud Service-Multitenant Edition –BIS50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service - Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Container Cloud Service:

No	Oracle Network Cloud Service Offering	Part #	Metric
	Oracle Container Cloud Service – Non-metered	B86535	Hosted Environment

Description

Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

Bursting

Oracle Container Cloud Service - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle API Platform Cloud Service – Non-metered - Gateway

Applicable Part # B87781

Description

The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.

Metric:

GATEWAY: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the user interface (“UI”). A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service UI. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

Usage Limits:

- Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.

Third Party Web Sites, Platforms and Services

This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle API Platform Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional Nodes

Applicable Part # B81601

Description

Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera's Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation

- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including , but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data SQL Cloud Service

Applicable Part # B81602

Description

The Oracle Big Data SQL Cloud Service provides an architecture designed for SQL on Hadoop, that integrates data in Hadoop and NoSQL with data in Oracle Database.

The Oracle Big Data SQL Cloud Service includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Oracle Big Data SQL
- Oracle Copy to Hadoop
- External Tables and Smart Scan functionality on Hadoop

These features are described in the Program Documentation for this Oracle Cloud Service.

Termination

When an Oracle Big Data SQL Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize important Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Cloud Policies

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Oracle Big Data Preparation Cloud Service - Hosted Named User

Applicable Part # B83454

Description

Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.

Third Party Web Sites, Platforms and Services

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Big Data Preparation Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.

- Service may no longer be used for production during the soft termination period

Responsibilities

The following aspects of service management are Your responsibility. These include, but are not limited to:

The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.

Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Discovery Cloud Service – Hosted Named User

Applicable Part # B84058

Description

The Oracle Big Data Discovery Cloud Service, running on Hadoop, is designed to provide a visual catalog of the data sets in Your service instance.

Usage Limits: The Oracle Big Data Discovery Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in Your order
- one (1) Big Data Discovery node with 32 OCPUs
- 256 GB RAM and 48 TB of storage (from the underlying prerequisite Oracle Big Data Cloud Service – Starter Pack)

Pre-requisites: You are required to purchase, and maintain for the duration of this Oracle Big Data Discovery Cloud Service, the Oracle Big Data Cloud Service – Starter Pack, the Oracle Storage Cloud Service. If any of these services ends or otherwise lapses, the Oracle Big Data Discovery Cloud Service will immediately end.

Termination

Upon the end of an instance of the Oracle Big Data Discovery Cloud Service, Oracle will perform a final backup and archive the backup to the Your Oracle Storage Cloud Service. All software components of the Oracle Big Data Discovery Cloud Service (such as Studio, Dgraph, configuration files, etc) will then be deleted from the service instance and the Big Data Discovery (BDD) Node(s) will then be returned to the underlying Oracle Big Data Cloud Service instance cluster.

Any data published to Hadoop (i.e., HDFS and Hive) during the Service Period of the Oracle Big Data Discovery Cloud Service will remain available in Your Oracle Big Data Cloud Service instance for the duration of that service.

Your Responsibilities

Oracle's performance of the Oracle Big Data Discovery Cloud Service is contingent on Your fulfillment of the following responsibilities:

- Purchase of sufficient Oracle Cloud Storage Service capacity for Big Data Discovery backup file archiving
- Purchase and provisioning of the underlying Oracle Big Data Cloud Service instance
- Purchase and provisioning of the Oracle Network Cloud Service - VPN for Engineered Systems
- Big Data Discovery Cloud Service provisioning and lifecycle operations, including start, stop, backup and restore
- Big Data Discovery Studio configuration and maintenance
- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop and Oracle Big Data Discovery Cloud Service environment
- Updates and patches to the OS environment
- Successful retrieval and restoration of archived Big Data Discovery backup files
- Monitoring of all Hadoop and Big Data Discovery services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Files uploaded via the Oracle Big Data Discovery Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Non-metered

Applicable Part # B86205

Description

The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:

- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big data Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination

When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup

- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB Metrics

Monitored Service User: is defined as an individual user of Your Cloud/SaaS applications, who You are authorized to monitor with this Oracle CASB Cloud Service. Users may include but are not limited to the employees, customers, partners, consultants, contractors and agents of You, Your customers and Your customers' affiliates.

Monitored Account: is the account that You established with Your IaaS or PaaS provider, that includes (1) the Your email address and password, (2) the control of resources available or created within the account, and (3) payment for the IaaS or PaaS activity related to those resources. You may monitor the Monitored Account by use of this Oracle CASB Cloud Service. The IaaS or PaaS account has permission to do anything and everything with all the account resources.

Monitored App: is defined as any custom or tailor-made application or workload that is specifically developed and deployed by You on a Cloud-based or IaaS infrastructure, either for internal or external use, that You monitor with this Oracle CASB Cloud Service. A Monitored App may include but is not limited to development, test, quality assurance (QA), training, pre-production, high availability (HA), disaster recovery (DR) or any other environments that You deem necessary to be monitored by this Oracle Cloud Service.

Gigabyte Data Capacity: is defined as the volume of data generated, ingested, managed and analyzed from the Monitored Accounts and Monitored Apps. Capacity may include but is not limited to development, test, QA, training, pre-production, production, HA, DR or any other environments that You deem necessary to be monitored by the Company's service offering.

Oracle CASB for SaaS - Non-Metered-Monitored Service Users

Applicable Part # B87540

Description

Oracle CASB for SaaS monitors users of target SaaS applications. Users of Oracle CASB for SaaS are authorized to access modules or features that include the following

- Provisioning of security configurations and controls into the SaaS applications
- Key Security Indicators that provide early warning signs of risks to SaaS applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

Usage Limits

A maximum number of Monitored Service Users as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for IaaS - Non-Metered-Monitored Account

Applicable Part # B87541

Description

Oracle CASB for IaaS monitors IaaS accounts. Users of Oracle CASB for IaaS are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the IaaS providers
- Key Security Indicators that provide early warning signs of risks to IaaS providers
- Dynamic policy framework that detects risk events for IaaS

Usage Limits:

Oracle CASB for IaaS is subject to the following limits:

- A maximum number of Monitored Accounts as defined in your order
- Ten (10) GB of data capacity

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security,

protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for IaaS Additional Capacity - Non-Metered-Gigabyte Data Capacity

Applicable Part # B87542

Description

Oracle CASB for IaaS Additional Capacity consists of a block of one (1) GB of additional data capacity per month. Oracle CASB for IaaS Additional Capacity may be used only for Oracle CASB for IaaS.

Usage Limits:

Oracle CASB for IaaS Additional Capacity provides one (1) GB data capacity

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for Custom Apps - Non-Metered-Monitored App

Applicable Part # B87543

Description

Oracle CASB for Custom Apps monitors target custom applications that are deployed on specific IaaS accounts. Users of Oracle CASB for Custom Apps are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the custom applications
- Key Security Indicators that provide early warning signs of risks to custom applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

Usage Limits:

Oracle CASB for Custom Apps is subject to the following limits:

- A maximum number of Monitored Apps as defined in your order
- Ten (10) GB of data capacity

Pre-Requisites

Oracle CASB for IaaS is required for any IaaS account where the Monitored App is being monitored.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party

Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle CASB for Discovery - Non-Metered-Monitored Service User

Applicable Part # B87544

Description

Oracle CASB for Discovery monitors users from target services. Users of Oracle CASB for Discovery are authorized to access the modules or features including the following:

- Discovery and risk reports of shadow IT activity by analyzing perimeter logs
- Discovery and risk reports of shadow IT activity by analyzing Salesforce AppExchange application marketplace
- Reports on users who conduct shadow IT including analysis of data transmission into and out of shadow applications

Usage Limits

A maximum number of Monitored Service Users as defined in your order.

Third Party Web Sites, Platforms and Services

This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – GPU Instance – Non-Metered

No	Oracle Big Data Cloud Service – Compute Edition Offering	Part #	Metric
1	Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Non - Metered	B87109	GPU

Metrics

GPU PER HOUR: is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

Description

Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
 - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service - High I/O Compute Capacity

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	Oracle Compute Cloud Service - High I/O Load Compute Capacity - Non-metered - Hosted Environment	B87108	Hosted Environment

Description

Oracle Compute Cloud Service – High I/O Compute Capacity provides High I/O capabilities by leveraging SSD based technologies. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

Oracle Compute Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered

No	Oracle Compute Cloud Service – High Performance Block Storage	Part #	Metric
1	Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered	B87607	TB of Storage Capacity

Metrics

TB of Storage Capacity: is defined as a Terabyte of computer storage space consumed from the Oracle Cloud Service during a month of the service.

Description

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – High Performance Block Storage after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – High Performance Block Storage in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – High Performance Block Storage,
 - Your High performance Block Storage usage is measured by calculating the amount of storage you provision in TB of Storage capacity, from the time an instance is launched until it is terminated or stopped.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Non-Metered

No	Oracle Cloud Infrastructure Offering	Part #	Metric
1	Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O – Non-Metered - Hosted Environment	B87831	Hosted Environment
2	Oracle Cloud Infrastructure - Database Enterprise Edition - Dense I/O - Non-Metered - Hosted Environment	B87832	Hosted Environment

3	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Dense I/O – Non-Metered - Hosted Environment	B87833	Hosted Environment
4	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - Dense I/O – Non-Metered - Hosted Environment	B87834	Hosted Environment
5	Oracle Cloud Infrastructure - Database Standard Edition - Additional Capacity - Non-Metered	B87836	OCPU
6	Oracle Cloud Infrastructure - Database Enterprise Edition - Additional Capacity – Non-Metered	B87837	OCPU
7	Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - Additional Capacity – Non-Metered	B87838	OCPU
8	Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance- Additional Capacity - Non-Metered - OCPU	B87839	OCPU

Description

Oracle Cloud Infrastructure – Non-metered Hosted environment enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance with the database edition of your choice inside Your selected Virtual Cloud Network on one of three instance shapes selected by You.

- Each High IO or Dense IO Hosted Environment
 - Has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2.
- Each 2-node RAC Hosted Environment
 - Has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4.

For Scaling up, please note that non-metered additional capacity should be purchased. If additional OCPUs are not purchased, they will be billed at Pas-You-Go (PAYG) pricing.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Oracle Cloud Infrastructure Database Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in your non-metered subscription service.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at <http://public-yum.oracle.com/> subject to the separate Oracle license terms for Oracle Linux set forth at <http://www.oracle.com/contracts> in the folder titled “Ordering Documents and Systems Integrated Software Information”.

Oracle Cloud Policies

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered

Oracle Cloud Infrastructure Database Service - Exadata Offerings	Part #	# Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Non-metered - Hosted Environment	B87871	288 TB	84 TB	22	84
Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Non-metered - Hosted Environment	B87872	576 TB	168 TB	44	168
Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Non-metered - Hosted Environment	B87873	1152 TB	336 TB	88	336
Oracle Cloud Infrastructure - Database Exadata Additional OCPUs - X6 - Non-metered – OCPU	B87874	-	-	-	-

* 2 Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Description

Oracle Cloud Infrastructure Database Service - Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Cloud Infrastructure console and the Services published REST API.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure Database Service - Exadata permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Cloud Infrastructure Database Service - Exadata after the Service has been activated.

- For purposes of Oracle Cloud Infrastructure Database Service - Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Oracle Cloud Infrastructure Database Service - Exadata instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Non-Metered

No	Oracle Compute Cloud Service Offering	Part #	Metric
1	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered	B82811	Hosted Environment (subject to the quantity of five hundred (500) OCPU’s of dedicated compute capacity)
2	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered	B82812	Hosted Environment (subject to the quantity of one thousand (1000) OCPU’s of dedicated compute capacity)
3	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered	B82813	Hosted Environment (subject to the quantity of one thousand five hundred (1500) OCPU’s of dedicated compute capacity)
4	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered	B82814	Hosted Environment (subject to the quantity of two thousand (2000) OCPU’s of dedicated compute capacity)
5	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 250 – Non-Metered	B87595	Hosted Environment (subject to the quantity of two hundred fifty (250) OCPU’s of dedicated compute capacity)

Metrics:

OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. For Oracle SPARC processors, one OCPU corresponds to eight hardware execution threads, also known as vCPUs.

GIGABYTE STORAGE CAPACITY PER MONTH: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Service Dependencies for Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered

1. Minimum Qty 32 (B86605) Oracle Compute Cloud Service – SPARC Block Storage – Non-metered Terabyte Storage Capacity per Month or Minimum Qty of 60 (B89906) Oracle Compute Cloud Service – SPARC Block Storage 60TB – Non-metered Terabyte Storage Capacity per Month must be ordered with each initial environment of Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud

Oracle Content and Experience Cloud	Part #	Metric
Oracle Content and Experience Cloud Standard	B87425	Hosted Named User
Oracle Content and Experience Cloud Enterprise	B87426	Hosted Named User
Oracle Content and Experience Cloud Daily Visitor Sessions	B87427	1000 Daily Visitor Sessions

Description

Oracle Content and Experience Cloud is a cloud-based content hub to drive omni-channel content management and accelerate experience delivery. Collaboration and workflow management capabilities streamline the creation and delivery of content and improve customer and employee engagement.

Metrics

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

1000 Daily Visitor Sessions: is defined as 1000 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service **during a 24 hour period** using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

Oracle Content and Experience Cloud - Standard - Non-Metered - Hosted Named User

Applicable Part # B87425

Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Standard

As part of the Oracle Content and Experience Cloud - Standard, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through the through Oracle Content and Experience Cloud – Daily Visitor Sessions.

Customer Responsibilities

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, *e.g.*, Section 508 compliance) in connection with use of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud - Enterprise - Non-Metered - Hosted Named User

Applicable Part # B87426

Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Enterprise

As part of the Oracle Content and Experience Cloud - Enterprise, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through the through Oracle Content and Experience Cloud – Daily Visitor Sessions.

Customer Responsibilities

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, *e.g.*, Section 508 compliance) in connection with use of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Content and Experience Cloud - Enterprise - Non-Metered - 1000 Daily Visitor Sessions

Applicable Part # B87427

The Oracle Content and Experience Cloud – Standard or Enterprise is subject to the quantity of Oracle Content and Experience Cloud – 1000 Daily Visitor Sessions as set forth in Your order.

Pre-Requisites

In order to be eligible to purchase Content and Experience Cloud – 1000 Daily Visitor Sessions, you must first purchase Oracle Content and Experience Cloud – Standard OR Oracle Content and Experience Cloud – Enterprise.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Data Visualization Cloud Service-Hosted Named User

Applicable Part #: B84522

The Oracle Data Visualization Cloud Service is subject to the following quantities.

Usage Limits:

- A maximum number of Authorized Users (Hosted Named User)
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- 5 GB of storage for the catalog and snapshots
- 50 GBs of storage for imported data
- Oracle will provision one environment for this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Exadata Cloud Service– Quarter Rack – X5	B86220	144TB	42TB	16	68
Oracle Database Exadata Cloud Service – Half Rack – X5	B81634	288TB	84TB	56	136
Oracle Database Exadata Cloud Service – Full Rack – X5	B81635	576TB	168TB	112	272
Oracle Database Exadata Cloud Service– Quarter Rack – X6	B87560	288TB	84TB	22	84
Oracle Database Exadata Cloud Service – Half Rack – X6	B87561	576TB	168TB	44	168
Oracle Database Exadata Cloud Service – Full Rack – X6	B87562	1152TB	336TB	88	336

Oracle Database Exadata Cloud Service – Additional OCPU ²	B81636	-	-	-	-
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Description

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage

You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.

- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination

When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

² Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.

Oracle Database Exadata Express Cloud Service - X20

Applicable Part # B86808

The Oracle Database Exadata Express Cloud Service - X20 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X20 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X50

Applicable Part # B86809

The Oracle Database Exadata Express Cloud Service - X50 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X50IM

Applicable Part # B86810

The Oracle Database Exadata Express Cloud Service - X50IM environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50IM includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 5 GB of RAM for Database In-Memory Column Store.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Non-Metered – Hosted Connection

Applicable Part # B85305

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum six (6) Connections per month. You may separately purchase up to an additional four (4) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service – Non-Metered – OCPU

Applicable Part # B86061

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

This Oracle Cloud Service may be run only on Oracle Cloud at Customer (OCC). Oracle will install and configure the Oracle Integration Cloud Service on OPCM. To use the Oracle Integration Cloud Service, You are required to purchase and maintain OPCM for the duration of the Oracle Integration Cloud Service.

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- The Oracle Integration Cloud Service is subject to the following quantities per month: 1 (one) OCPUs. Oracle will install and configure the Oracle Integration Cloud Service for OPCM software on OPCM machine and make it available for you to consume as a service. Oracle will manage the service for the entire Service Period.
- The Oracle Integration Cloud Service can be purchased in fixed increments of 3 OCPUs, with each instance (3-OCPU increment) providing ten (10) Hosted Connections.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days (provided that You maintain OPMC for this period), during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Application Performance Monitoring Cloud Service – Standard Edition

Applicable Part # B82698

Description

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven (7) days of trace data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server monitoring

Termination

When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Log Analytics Cloud Service – Standard Edition – Non metered – 300GB

Applicable Part # B82690

Description

Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Standard Edition provides up to a total indexed size of three hundred (300) GB per month.

Termination

When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Log Analytics Cloud Service – Enterprise Edition – Non metered - Terrabyte

Applicable Part # B82691

Description

Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Enterprise Edition provides up to a total indexed size of one (1) TB per month.

Termination

When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle IT Analytics Cloud Service – Non metered - Processor

Applicable Part # B82700

Description

Oracle IT Analytics Cloud Service is a cloud based application that provides enterprises with 360-degree insight into the performance, availability, and capacity of their applications and infrastructure investments.

Oracle IT Analytics Cloud Service is licensed based on processors of the servers where the programs are run from which metrics are collected and analyzed within the service.

Authorized user of the IT Analytics Cloud Service have a limited right to the following features:

- IT Analytics applications
- Data Explorer and associated widgets
- Dashboards based on Data Explorer widgets
- Any applicable REST APIs

Usage Limits

An annual subscription enables retention of data for up to 13 months.

Termination

When the Oracle IT Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects

Applicable Part # B87007

Users of the Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects are authorized to access the following modules or functionalities:

Oracle Infrastructure Monitoring Cloud Service - Standard Edition

100 Monitored Objects: is defined as 100 Monitored Objects where each object refers to a technical asset being monitored, such as a server, database, application that resides either in the cloud and/or on-premise. Examples of monitored objects include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director instance, etc.

For the purposes of Oracle Infrastructure Monitoring Cloud Service, customers have the ability to extend existing pre-defined monitored objects and create their own entirely custom monitored objects. In

extending pre-defined monitored objects, a maximum of five (5) additional numeric time series is allowed and for custom monitored objects, a total of 40 numeric time series is allowed (a numeric time series is a measurement of time associated with a monitored object, such as response time, transaction per second, CPU %, etc.).

The Oracle Infrastructure Monitoring Cloud Service is subject to the following quantities.

Usage Limits:

- A maximum number of groups of 100 Monitored Objects as defined in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Application Performance Monitoring Cloud Service – Enterprise Edition

Applicable Part # B82699

Description

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven days of trace data
- Three days access to application log data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server performance monitoring
- End user monitoring
- Integrated log analytics

Termination

When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Messaging Cloud Service

Applicable Part # B75122

This Oracle Messaging Cloud Service environment is subject to the following quantities:

Ten (10) Concurrent Messaging Connections; hundred thousand (100,000) messages per destination, ten thousand (10,000) Queues; ten thousand (10,000) Topics; ten thousand (10,000) Durable Subscriptions; and two and a half (2.5) TB of monthly data transfer.

Each Concurrent Messaging Connection can send and receive up to a total of five million (5,000,000) messages per month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional API Calls – Non-Metered - 10,000 API Calls Per Month

Applicable Part #B85279

This Oracle Mobile Cloud Service- Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional Storage – Non-metered --Gigabyte Storage Capacity Per Month

Applicable Part # B81599

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month for the Services Period of the Oracle Mobile Cloud Services.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle MySQL Cloud Service – Non-Metered – Hosted Environment

No	Oracle MySQL Cloud Service Offering	Part #	Metric
1	Oracle MySQL Cloud Service - Non-Metered – Hosted Environment	B86392	Hosted Environment

Oracle MySQL Cloud Service – Non-Metered – Hosted Environment

Applicable Part # B86392

The Oracle MySQL Cloud Service – Non-Metered environment is subject to the following quantities per month:
1 OCPU

Description

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

Termination

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle MySQL Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts

Oracle Process Cloud Service – Invocation User - Non Metered-Hosted Named User

Applicable Part # B85288

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service – Non Metered-Hosted Named User

Applicable Part # B81040

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service – Participant User - Non Metered-Hosted Named User

Applicable Part # B85287

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace

- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Visual Builder Cloud Service – Non-metered - Hosted Named User

Applicable Part # B82815

Description

Authorized Users (Hosted Named Users) of the Oracle Visual Builder Cloud Service are authorized to access the development tools features of Visual Builder. This includes the ability to create, edit, delete applications in Visual Builder, as well as to stage and publish those applications as part of lifecycle management.

Oracle Visual Builder Service allows Named Users to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. ABCS is not designed to handle compliant data. Named Users may upload static resources including but not limited to images, JavaScript files, css files. These static resources are not executed on Oracle's servers. You are limited to 2GB of storage across all Named Users and 12GB of data transfer in and out of the system per month, including all application resources and data.

Oracle Visual Builder Service allows authorized Users to create applications which consume REST services exposed by other Oracle products, including products subject to different Hosting and Delivery policies and terms of service. You are responsible for ensuring that your use of these services complies with the policies and terms governing them.

Third Party Web Sites, Platforms and Services

Oracle Visual Builder Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Visual Builder Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.

- Service may no longer be used for production during the soft termination period

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Analytics Cloud - Enterprise- Non-Metered - OCPU

Applicable Part # B87390

Oracle Analytics Cloud Service- Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Enterprise are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- Entitlement to one named user of Oracle Business Intelligence Server Administrator posted on Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Analytics Cloud- Standard – Non-Metered - OCPU

Applicable Part # B87389

Oracle Analytics Cloud Service- Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Standard are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- a maximum number of OCPUs as set forth in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery

Policies, which may be viewed at www.oracle.com/contracts

Oracle Big Data Cloud Service – Compute Edition – Non-Metered – Hosted Environment

No	Oracle Big Data Cloud Service – Compute Edition Offering	Part #	Metric
1	Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Non-Metered – OCPU	B87083	OCPU
2	Oracle Big Data Cloud Service – Compute Edition – Storage Capacity – Non-metered – TB of Storage Capacity	B87084	TB of Storage Capacity
3	Oracle Big Data Cloud Service – Compute Edition – High Performance Storage Capacity – Non-Metered – TB of Storage Capacity	B87787	TB of Storage Capacity

Description

Oracle Big Data Cloud Service – Compute Edition provides a dedicated Hadoop cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Big Data Cloud Service – Compute Edition through the Oracle Big Data Cloud Service – Compute Edition console.

Usage Limits

The Oracle Big Data Cloud Service – Compute Edition – Storage Capacity – Non-Metered – TB of Storage Capacity environment is subject to the following quantities per month

- The amount of Storage Capacity with Increments of 1 TB as set forth in Your order
- The number of OCPUs as set forth in Your order with a 2 OCPU minimum.

Oracle Big Data Cloud Service – Compute Edition permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Data Integrator Cloud Service Non-Metered

Applicable Part #B86537

Description

Oracle Data Integrator Cloud Service provides bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted.

The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR
Oracle Java Cloud Service - Suite – General Purpose or High-Memory
(and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Non-Metered.

Third Party Web Sites, Platforms and Services

Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated – Non-Metered – OCPU

No	Oracle Event Hub Cloud Service Dedicated Offering	Part #	Metric
1	Oracle Event Hub Cloud Service Dedicated – Compute Capacity - Non-Metered – OCPU	B87340	OCPU

Description

Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service console.

Usage Limits: The Oracle Event Hub Cloud Service Dedicated – Compute Capacity – Non-Metered – OCPU environment is subject to the following quantities per month:

- As set forth in Your order with a 3 OCPU minimum.

Oracle Event Hub Cloud Service Dedicated – Compute Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service – Enterprise - Non-Metered –OCPU

Applicable Part # B87410

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the following module:

- Oracle GoldenGate Cloud Service- Enterprise

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle GoldenGate Cloud Service – Enterprise service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique

connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Service Activation, Measurement and Usage

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

Third Party Web Sites, Platforms and Services

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service

Oracle Identity Cloud Service Offering	Part #	Metric
Identity Cloud Service Basic - Enterprise user - Non-metered	B86144	Hosted Named User
Identity Cloud Service Standard - Enterprise user - Non-metered	B86141	Hosted Named User
Identity Cloud Service Standard – Non-Enterprise user - Non-metered	B86142	Hosted Named User

Hosted Named User: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Description

Oracle Identity Cloud Service is a managed, cloud--based, Identity Management solution incorporating mobile and social technologies plus centralized administration.

Oracle Identity Cloud Service Basic – Enterprise user - Non-Metered

Applicable Part # B86144

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Basic are authorized to access the following features for standard services and custom application/ services built or hosted on Oracle Public Cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service Standard – Enterprise user - Non-Metered

Applicable Part # B86141

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/ services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management

- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Identity Cloud Service Standard – Non-Enterprise User - Non-Metered **Applicable Part # B86142**

A Non-Enterprise user (Hosted Named User) is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time.

Non Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/ services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

Third Party Web Sites, Platforms and Services

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not

responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Usage Limits: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service – Enterprise - OCPU

Part # B87145

Users of the Oracle Internet of Things Cloud Service - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

NOTE: A typical configuration of 2 OCPUs is expected to support up to 2000 devices per OCPU and up to 100 million messages of up to 32 KB size per OCPU. If your deployment needs exceed this typical configuration, you may need to purchase additional OCPUs. High availability configuration requires a minimum of 4 OCPUs.

Usage Limits

- 100 GB of message storage capacity included. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control

and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Oracle WebCenter Portal Cloud Service Non-Metered

No	Oracle WebCenter Portal Cloud Service Offering	Part #	Metric
1	Oracle WebCenter Portal Cloud Service - Non-metered	B86539	OCPU

Description

Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale out on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

Metric

OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

Pre-Requisites

Oracle Java Cloud Service - Enterprise Edition – High-Memory Non-Metered; OR
 Oracle Java Cloud Service - Suite – High-Memory Non-Metered
 (and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

Note: Must be ordered before or along with Oracle WebCenter Portal Cloud Service Non-Metered.

Third Party Web Sites, Platforms and Services

This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Customer Responsibilities

The following aspects of service management are the customer's responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.