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Cannot get iPad Version to show up in App

Original Message

(Posted just now - 09:56am Oct 7, 2011 EST)



by [janell lantana](#) (Posts: 17) (IP: IP not logged)

Hi,
We promote the title for Scenario 3, 5, and 14. It's showing up in Scenario 3 in MWL, but we can't get it live for 14. I went to SMS and asked them to update existing accounts and products, but our freelancers still can't see the attached email from SMS.

Attachments:

[RE Add a Module to a Product 19004 - Req# 4261 eText for iPad for Sims Write Stuff Thinking Through Paragraphs.msg](#) (29 KB) (9 Downloads)

Digital Project Manager / English, Communications and Political Science

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(Msg # 1. : Posted Oct 7, 2011 11:28 am)

by [Erik Unhjem](#) (Posts: 852)

Are you using a "bookbag" type account to access the eText on the iPad? What is the user name of the account? The eText needs to be first accessed in the account via a browser before it can be accessed with the if with this account?

eText Systems Product Manager



(Msg # 2. : Posted Oct 11, 2011 4:45 pm)

by [Erik Unhjem](#) (Posts: 852)

Be sure to include all of the essential information when asking for help.

I am able to access Sims, The Write Stuff using the mwl_english_account on my iPad.

I am unable to access Lannon, Technical Communication on my iPad using the janell_instructor account, however, because SMS Module ID 34358, which is the module ID used to publish the eText iPad view of this title of access in the janell_instructor account. The same is true for mwl_english_account. Access to newly published eTexts is not automatically added to what bookbag-type accounts. You either need to revisit your SMS F configuration or work with the SMS folks.

Please refer to http://kb.pearsoned.com/eText_Production/eText_Production_Resources/Troubleshooting_eText_Integration_Issues.doc or http://cmsna.pearson.com/groups/etext/wiki/d3195/Troubleshooting_Initial_L.

Erik

eText Systems Product Manager



Still cannot see eBook in iPad

(Msg # 3. : Posted Nov 9, 2011 12:07 pm)

by [janell lantana](#) (Posts: 17)

Hi,
This title is still not showing up in the iPad. We went to SMS and they attached it to the products and to our bookbag accounts, but it's still not showing up.

Title: Sims, Write Stuff, The: Thinking Through Paragraphs, 1/e
ebook ISBNs (both): 020512285X / 9780205122851
Book ID: 6606
Global Book ID: CM38061520

Scenario 14: 19004
Scenario 3: 16722

Scenario 3 URL in MyWritingLab.com

<http://view.ebookplus.pearsoncmg.com/ebook/launchText.do?values=bookID::6606::platform::1029::invokeType::lms::launchState::goToEBook::scenarioId::scenario3::logoutplatform::1029::platform::1029::scenario::3::globalBookID::CM38061520::userId::1869498::hsid::410a929f8>

iPad URL

<http://auth.ebookplus.pearsoncmg.com/ebook/launchViewer.do?bookID=6606&globalBookID=CM38061520&bookEditionID=6576&invokeType=ipadpreview&launchType=student>

Attachments:

[RE Add a Module to a Product 19004 - Req# 4261 eText for iPad for Sims Write Stuff Thinking Through Paragraphs.msg](#) (38 KB) (4 Downloads)

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☐ **Still cannot see eBook in iPad**
(Msg # 4.: Posted Nov 11, 2011 2:31 pm)

by [janell lantana](#) (Posts: 17)

Hi,
I've still had no response to this email. Can someone help us get this title live in iPad. Thanks, janell

This title is still not showing up in the iPad. We went to SMS and they attached it to the products and to our bookbag accounts, but it's still not showing up.

Title: Sims, Write Stuff, The: Thinking Through Paragraphs, 1/e
ebook ISBNs (both): 020512285X / 9780205122851
Book ID: 6606
Global Book ID: CM38061520

Scenario 14: 19004
Scenario 3: 16722

Scenario 3 URL in MyWritingLab.com
<http://view.ebookplus.pearsoncmg.com/ebook/launchText.do?values=bookID::6606::platform::1029::invokeType::lms::launchState::goToEBook::scenarioid::scenario3::logoutplatform::1029::platform::1029::scenario::3::globalBookID::CM38061520::userID::1869498::hsid::410a929f8>

iPad URL
<http://auth.ebookplus.pearsoncmg.com/ebook/launchViewer.do?bookID=6606&globalBookID=CM38061520&bookEditionID=6576&invokeType=ipadpreview&launchType=student>

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No file chosen

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