

# THE DRIVE

AUGUST 2018

ISSUE 4



## IN THIS EDITION

Summer 2018 has brought the heat but it has not slowed down the OBCCTC. In July I took to the streets and spent half a day on a ride-along, picking up and delivering containers in the Lower Mainland. I can report that in four hours we completed two paid trips. I hope my driver made at least two more that day! My thanks to the driver who showed me the ropes and brought me up to speed on some of the key issues facing drivers at present. I also visited a number of dispatch centres and facilities to further my understanding of the industry's operations.

I have included an update on the *Container Trucking Act and Regulation* review in this edition of the Drive as well the recently completed 2017/18 licence renewal process. The second quarter of the Tag Management Policy concluded in June and in July, truck tags were removed from some companies as part of the Policy's performance review. Truck drivers continue to contact the OBCCTC about their concerns. A Decision issued in June, and highlighted in this Newsletter, resulted from a driver complaint. As always I encourage drivers to contact the office.

In September, the OBCCTC will begin issuing a monthly update email which will supplement this Newsletter and extend our contact with drivers and the wider industry. If you would like to ensure the OBCCTC has your most recent contact details, send us a note: [registrar@obcctc.ca](mailto:registrar@obcctc.ca)

Please continue to have a safe summer and I look forward to a busy fall season.

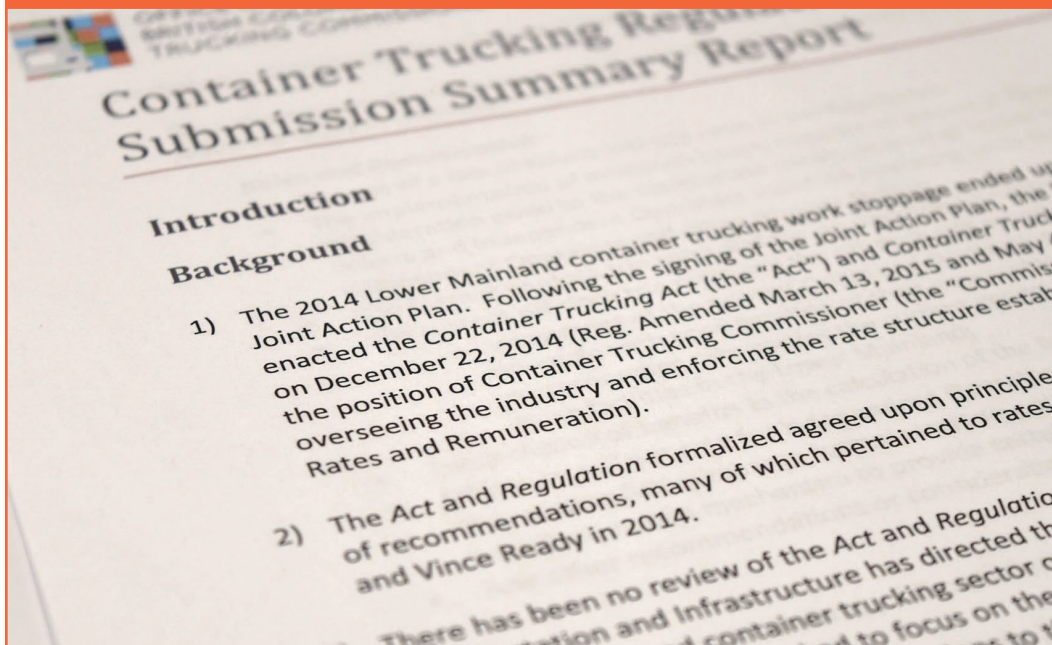
Sincerely,

*Michael Crawford*

Commissioner

## LICENSEE & DRIVER RESOURCES

- **Office of the BC Container Trucking Commissioner ("OBCCTC")**  
604-660-6051  
[obcctc.ca](http://obcctc.ca)
- **Confidential Drayage Complaint Line (Confidence Line)**  
1-877-713-5109  
[drayage.confidenceline.net](http://drayage.confidenceline.net)
- **PMV TLS Administrator**  
604-665-9333
- **BC Trucking Association**  
604-888-5319
- **Pay Rate Summary**  
[obcctc.ca/rate-summary](http://obcctc.ca/rate-summary)
- **On-Dock Rate Schedule**  
[obcctc.ca/on-dock](http://obcctc.ca/on-dock)
- **Off-Dock Rate Schedule**  
[obcctc.ca/off-dock](http://obcctc.ca/off-dock)
- **OBCCTC Decisions**  
[obcctc.ca/decisions](http://obcctc.ca/decisions)
- **OBCCTC Policies**  
[obcctc.ca/policies](http://obcctc.ca/policies)
- **OBCCTC Industry Memos**  
[obcctc.ca/industry-memos](http://obcctc.ca/industry-memos)
- **Container Trucking Act**  
[bclaws.ca/civix/document/id/consol/28/consol28/14028\\_01](http://bclaws.ca/civix/document/id/consol/28/consol28/14028_01)
- **Container Trucking Regulation**  
[bclaws.ca/civix/document/id/complete/statreg/248\\_2014](http://bclaws.ca/civix/document/id/complete/statreg/248_2014)



## Container Trucking Act/Regulation Consultation

The OBCCTC has published on its website a summary of the submissions received from stakeholders as part of the Commissioner's consultation with the Lower Mainland container trucking sector on the *Container Trucking Act and Regulation*. Submissions discussed the need for a review of the trip rates including rates for particular trips; rates for bob-tail and empty chassis moves; the introduction of a round-trip rate; and the use of an all hourly rate model for the industry.

The Commissioner will be submitting his report and recommendations to government in October and will continue to welcome input from drivers through September.

## DID YOU KNOW?

### Wait Time Payments

The Container Trucking Services Licence states that licence holders must pay trip rate drivers all wait time remuneration. The Port of Vancouver distributes wait time payments to licence holders with a list identifying each driver owed wait time money and the amount owed. Licence holders must pass all this money on to their drivers.

### Call-Out Rate

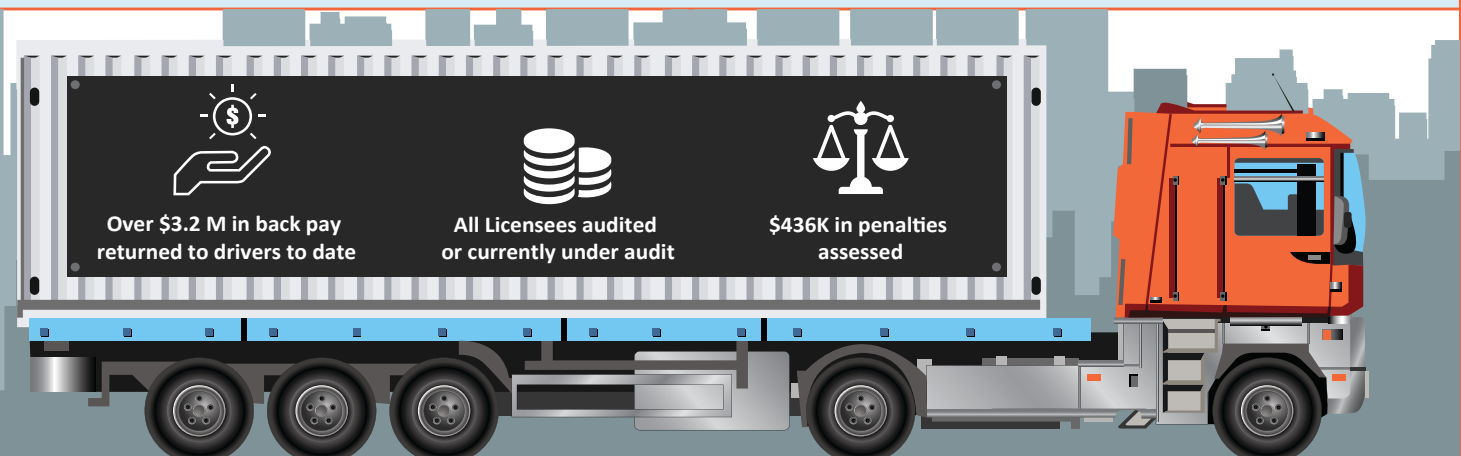
The OBCCTC is aware that there are instances when a driver is called into work/dispatched for a move to or from a terminal and for a number of reasons the move cannot be completed and the driver does not get any more work (or very little additional work) in a day. In these instances, there is a call-out rate which must be paid to drivers.

### Keep your own records

Drivers can help OBCCTC auditors by keeping their own records of trips taken and hours worked in a day. If you keep your own records please also note when you were performing container trucking services as some drivers do mixed work. This will greatly assist OBCCTC auditors when reviewing company records.

## OBCCTC COMPLIANCE UPDATE

**Help us help you! If you have concerns about your pay and the number of hours worked or trips undertaken, keep a record. Your input will help the OBCCTC auditors confirm compliance.**



**Audits are ongoing and companies are either selected for audit randomly or as a result of a complaint.**



# WHAT'S NEW

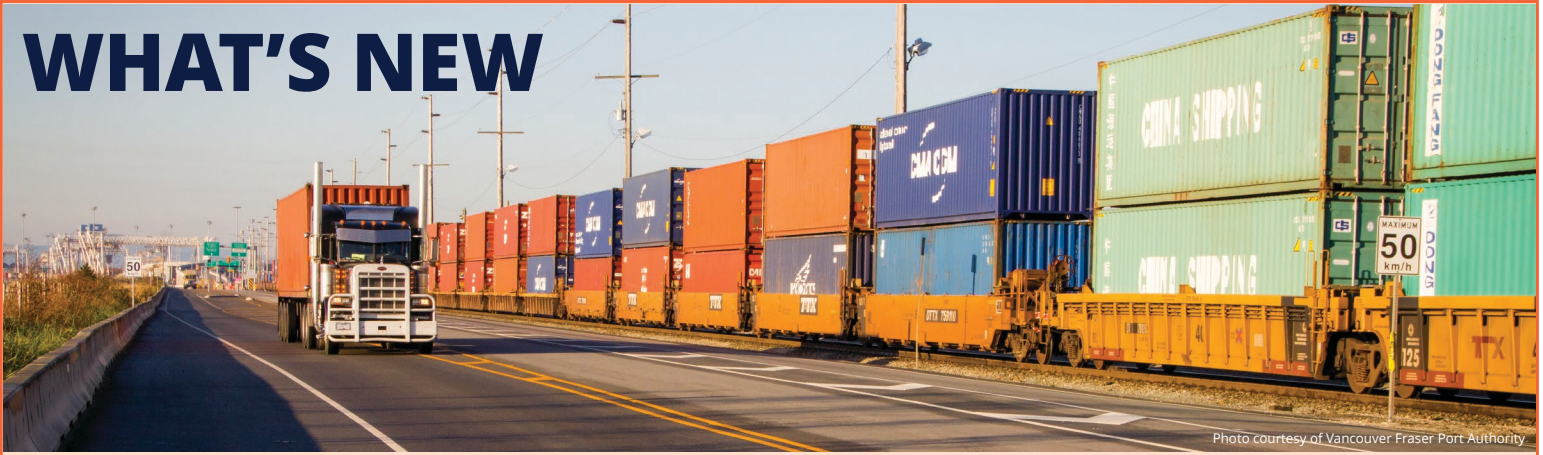


Photo courtesy of Vancouver Fraser Port Authority

## ***2017/18 Container Trucking Services Licence Renewal Process***

In June, the OBCCTC completed its 2017/18 licence renewal process. Eighty-six companies applied for and received a two year licence. Five companies elected to not renew their licence this year. A copy of the licence can be found on the OBCCTC website and outlines the terms and conditions of licence which include prohibited practices and record keeping requirements for licenced companies.

## ***Truck Tag Policy – Performance Review***

Each quarter, the Commissioner reviews the performance levels of all Licensees and may withdraw tags from Licensees who are not maintaining tag performance and/or demonstrating a prolonged decrease in tag performance and container movement volumes. In April, the OBCCTC sent performance review letters to small, medium and large sized licence holders who's truck tag trips per day (on and off dock) were in the bottom 20th percentile in their grouping. In July, performance review letters were sent to companies with increased performance, decreased performance and companies that, as a result of two quarters of poor performance, had truck tags removed.

## ***CTS Licence Tag Management Policy – I/O List***

On June 4, 2018 the OBCCTC issued a Bulletin inviting I/Os to apply for addition to the I/O List. Fifteen spaces were added to the list and 54 applications for those 15 spaces were received. As such, the OBCCTC held a lottery on June 19, 2018 to fill the spaces. All applicant names were entered into a lottery software and a list of 15 names was randomly selected. The successful applicants were added to the I/O list and given 90 days to find sponsorship with a licenced company.

## ***Recent Decisions***

In Aheer Transportation Ltd. (CTC Decision No. 17/2018) and the associated Decision Notice, a violation of section 28 of the Act was discussed. Section 28 states:

A licensee must not do any of the following because a complaint, inspection or investigation may be or has been made under this Part, because other action may be or has been taken under this Part or because information may be or has been supplied under this Part:

- a) refuse to employ or retain or refuse to continue to employ or retain a trucker;
- b) threaten a trucker;
- c) discriminate against or threaten to discriminate against a trucker with respect to container trucking services;
- d) intimidate or coerce or impose a monetary or other penalty on a trucker.



OFFICE OF THE  
BRITISH COLUMBIA CONTAINER  
TRUCKING COMMISSIONER

1085 Cambie Street  
Vancouver, BC  
V6B 5L7

Phone: (604) 660-6051 Fax: (604) 660-6045  
Web: [obcctc.ca](http://obcctc.ca) Email: [info@obcctc.ca](mailto:info@obcctc.ca)

**Please contact us for more information. Staff are available between the hours of 9:00 am – 5:00 pm, Monday to Friday, closed weekends and all statutory holidays.**