



ENJOY  
BETTER

# Say hello to your TV's new best friend.

Your Digital Adapter Easy Setup Guide



# Connect with the future of TV

You're about to step up to a world of even better picture and sound, and this Easy Setup Guide is here to help every step of the way. Just follow the simple installation instructions on the next few pages, activate your Digital Adapter, and you'll be all set.

## Included in this kit:



DIGITAL ADAPTER



COAX  
CABLE



HDMI  
CABLE



POWER  
CORD



REMOTE  
CONTROL



TWO AAA  
BATTERIES



ADHESIVE  
FASTENERS

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and Activation

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remote control

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and FAQs

# Connect to your TV

If you run your cable line through a VCR/DVD, turn to page 5.

## **A** Connect the Adapter to your cable outlet

Turn off your TV.

Locate the cable that runs from the cable outlet to your TV.

Leave the cable connected to the wall, but disconnect from your TV.

Reconnect this cable to the “Cable In” input on the back of the Adapter.

## **B** Connect the Adapter to your TV

**If your TV is Standard Definition.**

Connect the coax cable from this kit to the “To TV” output on the Adapter.

Connect the other end of this cable to the “Cable In” input on your TV.

**If your TV has an HDMI port.**

Connect the HDMI cable from this kit to the “HDMI” output on the Adapter.

Connect the other end of this cable to the “HDMI” input on your TV.

## **C** Choose the output channel

**If your TV is Standard Definition.**

Set the channel on the back of the Adapter to Channel 3 (some parts of the country use Channel 4).

**If your TV has an HDMI port.**

Set TV to choose HDMI as input source.

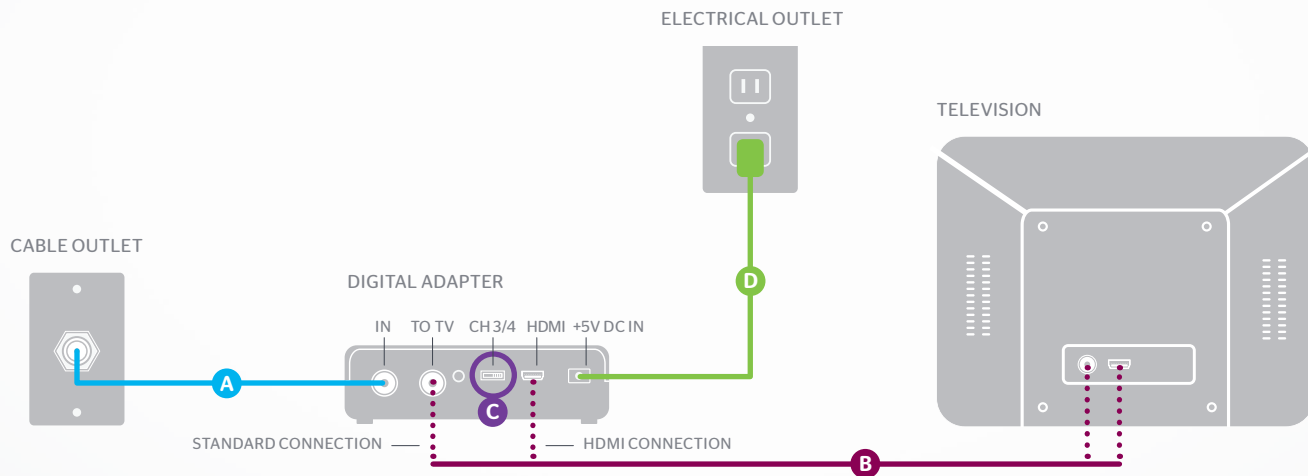
## **D** Connect the power cord

Connect the power cord from this kit into the “+5V DC In” input on the Adapter. Plug the other end into an electrical outlet.

The green light on the front of the Adapter should now be on and blinking. If it isn’t, make sure the power cord is properly connected.

If a picture appears, you’re already activated and can turn to page 9 to learn how to program your remote. If no picture appears, then turn to page 8 to activate.

# Installation Diagram



NOTE: OPTIONAL  
ADHESIVE  
FASTENERS

If you would like to attach your new Adapter directly to your TV, use the adhesive fasteners that were included in this kit. Just make sure that the fasteners don't cover your TV vents to avoid overheating.

# Connect to your TV + VCR/DVD

If you connect your cable line directly to your TV, turn to page 3.

## **A** Connect the Adapter to your cable outlet

Turn off your TV.

Locate the cable that runs from the cable outlet to your VCR/DVD.

Leave the cable connected to the wall, but disconnect from your TV.

Reconnect this cable to the “Cable In” input on the back of the Adapter.

## **B** Connect the Adapter to your VCR/DVD

**If your TV is Standard Definition.**

Connect the coax cable from this kit to the “To TV” output on the Adapter.

Connect the other end of the cable to the “Cable In” input on your VCR/DVD.

**If your TV has an HDMI port.**

Connect the HDMI cable from this kit to the “HDMI” output on the Adapter.

Connect the other end of the cable to the “HDMI” input on your DVD.

## **C** Choose the output channel

**If your TV is Standard Definition.**

Set the channel on the back of the Adapter to Channel 3 (some parts of the country use Channel 4). Make sure this matches the output channel you’ve selected for your VCR/DVD.

**If your TV has an HDMI port.**

Set TV to choose HDMI as input source.

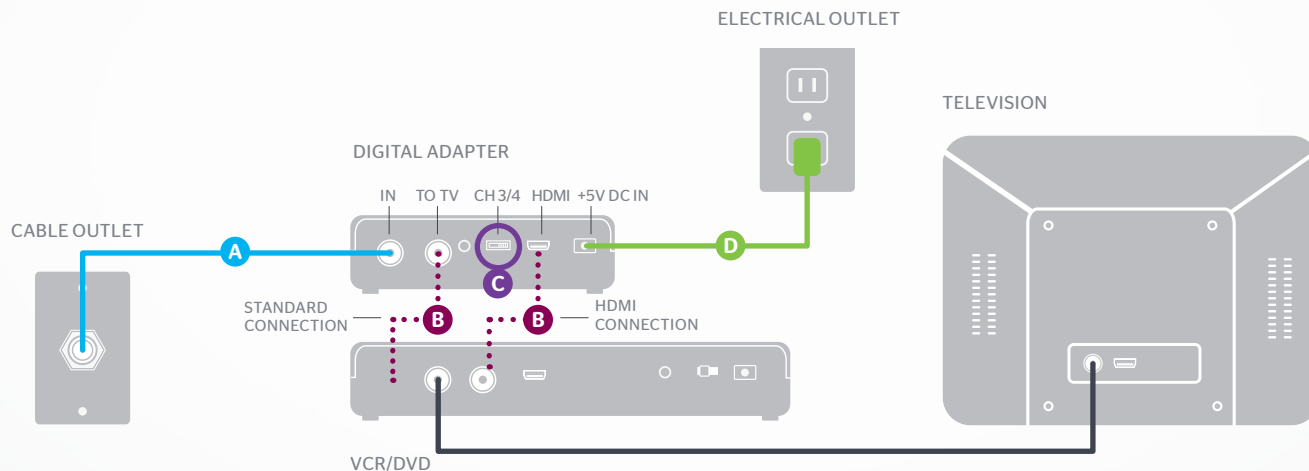
## **D** Connect the power cord

Connect the power cord from this kit into the “+5V DC In” input on the Adapter. Plug the other end into an electrical outlet.

The green light on the front of the Adapter should now be on and blinking. If it isn’t, make sure the power cord is properly connected.

If a picture appears, you’re already activated and can turn to page 9 to learn how to program your remote. If no picture appears, then turn to page 8 to activate.

# Installation Diagram



NOTE: OPTIONAL  
ADHESIVE  
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If you would like to attach your new Adapter directly to your TV, use the adhesive fasteners that were included in this kit. Just make sure that the fasteners don't cover your TV vents to avoid overheating.

# Activation

Once you've installed all your Adapters you're ready to activate them. See the easy to follow instructions to the right. Once activation is complete, you'll be ready to program your remote control and get back to all your favorite shows.



### Activating your Adapter

Using your TV remote, tune to the HDMI or output channel you chose during installation (Ch. 3 or 4). You'll see an activation screen with our contact number.

Call this number to activate your Adapter.

**1-855-286-1736**

Activation is usually complete in 5-10 minutes, but could take up to 20 during peak times. Once complete, the picture will automatically turn on. If it doesn't, turn to the Troubleshooting section on page 11.

The last step is programming your new remote control, which you can learn how to do on the next page.



# Using your new remote control

## Program your remote control

- A** Turn on your TV and tune it to the output channel you chose during installation (Ch. 3 or 4), or to the proper HDMI input.
- B** Install the batteries that were included in this kit in the remote.
- C** Press and hold the 1 and 3 buttons until the red light turns on, then release the buttons.
- D** Point the remote at the TV and press and hold the TV POWER button. When the TV turns off, release the button within 2 seconds.
- E** Try turning your TV back on with your new remote. If your TV responds, then you have successfully programmed your remote. If not, try repeating the above steps again.

### Remote control functions

- 1** TV POWER: Turns TV On and Off once the Remote has been programmed.
- 2** VOLUME: Use VOLUME UP to raise volume and VOLUME DOWN to lower it.
- 3** CHANNEL: Use CHANNEL UP to advance one channel and CHANNEL DOWN to go back one channel.
- 4** MENU: Press to display Menu screen.
- 5** CLEAR: Erases the last digit entered.
- 6** MUTE: Press to turn sound on or off.
- 7** SELECT: Press to select the item the cursor is pointing to.
- 8** NAVIGATION KEYS: Press to move cursor UP, DOWN, LEFT and RIGHT.
- 9** INFO: Press to display current channel information.
- 10** INPUT: Press to toggle among TV Input signals.
- 11** LAST: Press to return to the last previously viewed channel.

For more info, please refer to the Programming Guide included with your remote, or visit us at [twc.com/pyr](http://twc.com/pyr)

**IMPORTANT NOTES:** You may need to keep your original TV remote to perform advanced functions and to adjust Picture and Audio Settings. The Digital Adapter will remain on at all times, so there's no need to press the DTA POWER button. The GUIDE button is currently inactive.



# Troubleshooting

## **If the Remote Control doesn't work**

Make sure the batteries are inserted correctly.

## **If there's no picture and the light on the Adapter is blinking**

Check that all cables are firmly connected.

Make sure you've contacted Time Warner Cable to activate your Adapter, as described on page 8.

Unplug the Adapter, plug it back in, and wait 5 minutes for it to reset.

If the light is still blinking, contact us.

[twc.com/digitaladapter](http://twc.com/digitaladapter)

1-855-286-1736

## **If the light on the front of the Adapter isn't illuminated**

Make sure the power cord is attached to the Adapter and plugged into a live electrical outlet.

## **If there's no picture and the light on the Adapter is solid**

If you are using an HDMI cable, make sure your TV is set to the HDMI input.

If you are using a coax cable, make sure the TV and Adapter are set to the same channel (3 or 4).

Try switching the TV and Adapter to the other channel (3 or 4).

If connecting through a VCR/DVD player, make sure it's on.

Make sure all the cables are firmly connected.

Check the input setting on your TV. Make sure it's set to ANT or CABLE.

# FAQs

## **Do I need to set my TV to a specific channel?**

If you connected your Adapter with a coax cable, set your TV and Adapter to either Channel 3 or 4, whichever channel doesn't currently receive programming. If you connected with an HDMI cable, make sure your TV is set to the correct input.

## **How do I turn off my new Adapter?**

Your new Adapter will remain on, but you can use your new remote control to turn your TV on or off at any time.

## **Why doesn't anything happen when I push the GUIDE button?**

The GUIDE button is currently inactive.

## **What's the difference between a Digital set-top box and a Digital Adapter?**

A Digital Set-Top Box (sometimes known as a digital converter box or digital receiver) processes digital-quality signals and offers access to On Demand, Start Over,\*\* Look Back,\*\* our Interactive Program Guide and nearly 50 commercial-free music channels. An Adapter simply converts a digital signal into a format your TV can use.

## **Where can I find the latest channel lineup?**

You can view the channel lineup or TV listings for your area online. Just go to [twc.com](http://twc.com) and click "What's on."

\*Not available in all areas.

# Notes

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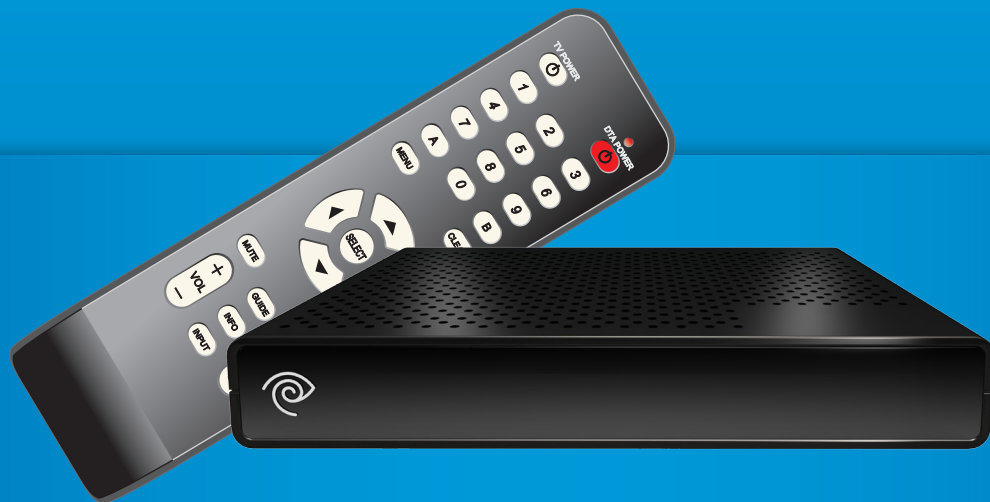
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If you have any additional questions or concerns, please visit us online or call us.  
[twc.com/digitaladapter](http://twc.com/digitaladapter) ☎ 1-855-286-1736

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