

## INTERNATIONAL SOS

As part of an ongoing commitment to employee safety, Oracle is pleased to announce the Oracle International Travel Assistance Program, managed and administered by International SOS (ISOS). ISOS is the world’s largest medical and security assistance company, with more than 4,500 professionals in 24-hour assistance centers, inter-national clinics, and remote-site medical facilities across five continents.

### Services Provided

#### Medical Emergency Assistance

Emergency and routine medical advice

Medical and dental referrals

Inpatient admission and identification of receiving physician

Outpatient referrals

Outpatient medical expense guarantee and payment

Inpatient medical expense guarantee, cost review, and payment

Medical monitoring

Medically supervised repatriation

Pre-trip information on travel health issues via country guides posted on the ISOS Web site

#### Travel Emergency Assistance

Legal referrals

Emergency message transmission

Translations and interpreters

Lost document advice

Emergency personal cash advances

Country advisory information

More information on the ISOS program can be found on the Oracle Global Travel Web site.

## ORACLE GLOBAL SECURITY 24-HOUR EMERGENCY ASSISTANCE

The Oracle Global Security team is available 24 hours a day to provide emergency assistance to Oracle travelers. If you have been a victim of a crime, first seek medical attention if necessary, notify local law enforcement authorities, and then contact Oracle Global Security for further assistance at the number below.

#### Oracle Global Security

+1.650.506.5555  
Call collect outside the U.S.

## ORACLE TRAVEL ASSISTANCE

The Oracle Global Travel team is available 24/7 to assist with emergency reservations or changes to existing reservations. Travelers should refer to their itinerary for after-hours emergency contact information. Note that after-hours support should be used only when the reservation request cannot wait until the next business day.

## DETACHABLE CARDS

Detach these cards and carry them with you while traveling for quick reference.

#### Wallet Card

##### EMERGENCY CONTACT INFORMATION

###### ISOS Emergency Numbers

In the event of a medical or security emergency outside your home country, please contact ISOS at **one of the numbers below**:

In the U.S. or Canada  
Call: +1.800.523.6586

In Europe, CIS, Africa, or Middle East  
Call: +44.208.762.8008\*

In Mexico, South or Central America  
Call: +1.215.942.8226\*

In Asia, Australia, or Pacific Rim  
Call: +65.6338.7800\*

\*Call collect

Oracle ISOS Membership #11BCPA000139

ORACLE

#### Buddy Badge — Attach this to your Oracle ID Card

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**AVAILABLE 24 HOURS A DAY**

**+1.650.506.5555**

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You may also refer to your travel itinerary for travel assistance phone numbers.

**ORACLE®**

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**ORACLE®**



**ORACLE  
INTERNATIONAL  
TRAVEL  
ASSISTANCE  
PROGRAM**

**THE INFORMATION COMPANY**

Who to contact if you need assistance  
while traveling abroad

**ORACLE®**