American HealthTech®

Patient Communication Made Easy

Spending too much time on patient communications or trying to solve communication gaps? Communication is key in patient-centered care settings and it's not always easy. This is why our Communication Center is a huge boost to your caregiver's productivity and efficiency, allowing them to focus on what's important - patient care.

- Achieve maximum efficiency with four communication options, all integrated in one communication solution.
- Easy-to-use, secure tools support real-time communication among care team members.
- Use the chat feature for instant answers to important questions.
- Your care team is always connected, and always equipped to make well-informed care decisions.

> PRODUCT BENEFITS:

- Communicate seamlessly and securely within the AHT solution.
- Choose a communication method that best fits your need.
- Reduce communication gaps.
- Quickly get the answers and information needed to deliver quality care.
- Reduce time away from your patients.
- Keep family members updated with quick secure communications.
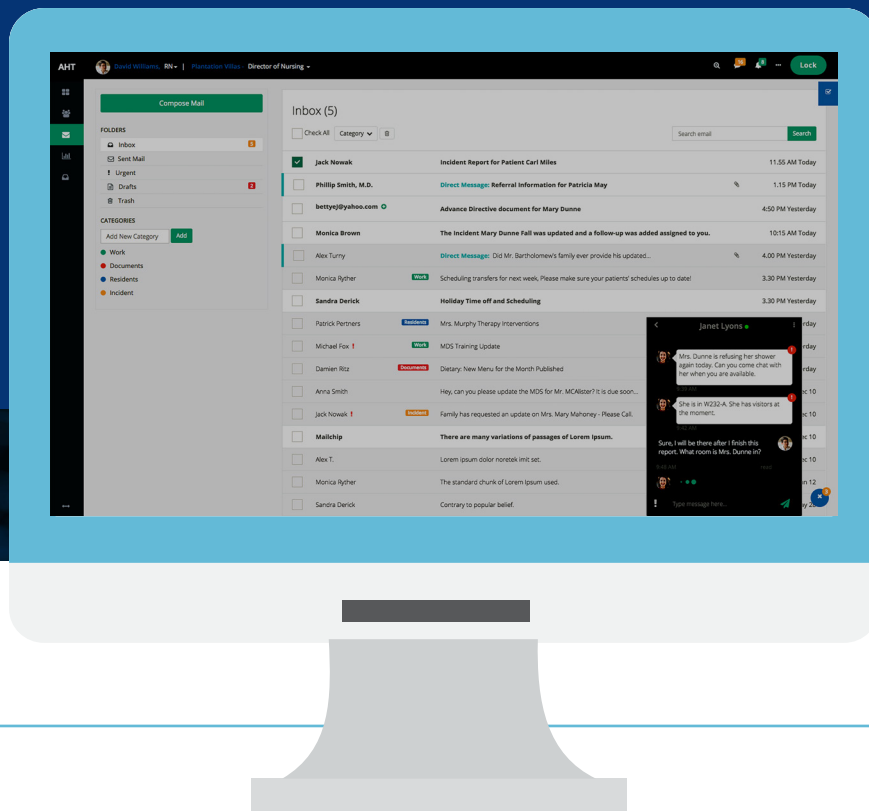
> PRODUCT EXPERIENCE:

- Chat, text and email features, all integrated within the AHT solution workflow.
- Integrated faxing available via a third party.
- HIPAA compliant, authenticated and encrypted transactions.
- Message third party patient-care partners confidently and securely.
- Send all-staff communications at facility level.
- Improve communication during care transitions within the facility.
- Message physicians or other caregivers inside or outside the facility.

800.489.2648 • healthtech.net

> "Communication Center is solving the missing communication link we had in our facility. We have peace of mind knowing our communications are secure, efficient and effective.

—Jerry Haynes, Director of Nursing
Jefferson Park at Dandridge

> PRODUCT FEATURES:

- Integrated within the workflow of the AHT solution.
- Send communications with links and attachments to the patient record.
- Send messages to multiple caregivers about patients.
- Save chat conversation to the patient record.
- Protected health information is always secure.
- Attach a patient to a message.
- Attach a reference page to a message.
- Does not require the entry of a separate login and password.