

About System Check

A system check is automatically performed when you select the System Check link on the Sign in page or at the top-right of any Benchmark Universe page. It confirms your hardware and software compatibility based on Benchmark Universe system requirements.

About System Requirements

System Requirements provide you with information about the type of hardware and software you need in order for Benchmark Universe resources to operate effectively and run smoothly. We want our teachers and students to have the best user experience so periodically check out our system requirements to get the latest information on supported devices, operating systems, browsers, and more.

System Requirements by Device, Whitelist, Cookie Settings, and Javascript

For the Technical Administrator setting up Benchmark Universe

We recommend that you run a system check on each configuration used in your district by using the System Check link. In addition, Benchmark Universe URLs must be added to your whitelist to ensure that all Benchmark Universe resources are recognized as safe websites to use. See Whitelist for more information.

About Javascript

Javascript must be enabled in order for Benchmark Universe to load properly. The following message is shown if Javascript is disabled on any computer in your school or district.

- **Javascript is disabled.** Please enable Javascript and refresh the page in order to use Benchmark Universe.

About Audio autoplay

If you use Mozilla Firefox as your primary browser you may notice that the audio does not automatically play when you turn the pages. This is because the newer versions of Firefox have autoplay disabled by default. To correct this, users can follow this link (<https://support.mozilla.org/en-US/kb/block-autoplay>) to enable autoplay. This has to be done only once and can be done on a site by site basis. If you use Safari as your primary browser you may see audio play buttons within the text, since Safari has autoplay disabled by default. To correct this, users can enable autoplay in the browser under Preferences, Websites, and Auto-Play. This has to be done only once.

About Browsers

We support the last four stable versions of the browsers listed below. We do not test our functionality with browser extensions other than those meant to support accessibility (such as Screen Reader). Some browser extensions (such as Google Translate) may inhibit functionality and should be disabled.

For Teachers using Benchmark Universe

Check with your Technical Administrator if Benchmark Universe resources or pages are not loading properly and ensure that the URLs have been added to your school or district's whitelist.

We have organized our system requirements by device type so that it’s easy for you to look up the information you need.

Windows

Hardware:	1 GHz+ Processor 1 GB+ RAM
Operating System:	Windows 10 +
Browser:	Microsoft Edge Google Chrome Mozilla Firefox
Adobe Reader:	10 +
Screen Resolution:	1024 x 768 pixels

macOS

Hardware:	iMac (Mid 2007 or newer) MacBook (Late 2008 Aluminum, or Early 2009 or newer) MacBook Pro (Mid/Late 2007 or newer) MacBook Air (Late 2008 or newer) Mac mini (Early 2009 or newer) Mac Pro (Early 2008 or newer) Xserve (Early 2009)
Operating System:	macOS 10.8+
Browser:	Google Chrome Mozilla Firefox Safari 6+
Adobe Reader	10 +

Chrome OS

Operating System:	Chrome OS 53+
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iOS

Operating System:	iOS 8+
Browser:	Safari
Screen Size:	9.7+
Screen Resolution:	1024 x 768 2048 x 1536

iPadOS

Operating System:	iPadOS 13+
Browser:	Safari
Screen Size:	9.7+
Screen Resolution:	1024 x 768 2048 x 1536

ANDROID

Operating System:	Android 4.2+
Browser:	Google Chrome
Screen Size:	10.1+
Screen Resolution:	1280 x 800

NETWORK

Desktop Bandwidth:	Cable/DSL Broadband TI
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WHITELIST

Benchmark Universe	http://*.benchmarkuniverse.com/ https://*.benchmarkuniverse.com/
Benchmark Education Assessment	bec-assessment-resources.s3.us-west-2.amazonaws.com
Benchmark Education Content Delivery Network	http://d1u7vijjbxikz.cloudfront.net/ https://d1u7vijjbxikz.cloudfront.net/ http://bec-rsrc-private-prod.s3.amazonaws.com/ https://bec-rsrc-private-prod.s3.amazonaws.com/
Benchmark Universe Video Hosting	https://benchmark.wistia.com embedwistia-a.akamaihd.net distillery.wistia.com pipedream.wistia.com *.litix.io (may just need fg8vvsvnieiv3ej16jby.litix.io)
Benchmark Education Use of Google Fonts	http://fonts.googleapis.com/ https://fonts.googleapis.com/ http://fonts.gstatic.com/ https://fonts.gstatic.com/

MEDIA AUTOPLAY

Mozilla Firefox	https://support.mozilla.org/en-US/kb/block-autoplay
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