

If you regularly access your STRS Ohio Online Personal Account, you may notice some changes the next time you log in. We've updated the online account area, making the most commonly accessed items easier to locate and use.

This presentation provides an overview of the Online Personal Account features available to STRS Ohio members as a benefit recipient.



Your STRS Ohio account information is accessible to you any time of the day or night and regardless of whether you are accessing it from a desktop computer or a mobile device.

This video will highlight online account features available to members who retired under the Defined Benefit Plan. While you will see similar screens in your online account if you retired under the Combined Plan or Defined Contribution Plan, some features are different based upon the benefits offered under those plans.



After you've logged in, you will see your Home screen. Use the main menu at the top of the screen to navigate to the different areas of your account. The main menu items, which we're going to look at in more detail, include:

- Recipient Account,
- Health Care,
- Schedule a Meeting, and
- Contact Us.

Home         Recipient Account         Health Care         Schedule a Meeting         Conta           Do not use your browser's "Back" button or you will lose your connection. To go to a different at (e.g., Home, Schedule a Meeting, etc.). Site for authorized use only.         Schedule a Meeting, etc.)         Schedule a Meeting, etc.)         Schedule a Meeting, etc.)	ct Us ection of your personal account, click on a topic above
Contact Information Change Residence: 1200 OAK DRIVE COLUMBUS, OH 43210 Home Phone: 555-666-7777 Primary Email: SallyTeacher@mail.com	Useful Links  My Documents Update My Correspondence Choices STRS Ohio Website  News & Alerts July benefit payments will be deposited to accounts on Monday, July 2.
Secure Messages from STRS Ohio           Search         X         Show:         Received Messages           Subject         Date         g           You have no received messages         Image: State of the stat	

You can identify the section you are in by looking to see which menu heading is underlined at the top of the screen.

On the Home screen you will see your Contact Information, Secure Messages from STRS Ohio, Useful Links, and News & Alerts.

Review your Contact Information and make sure it is up-to-date and that we have your current email address. If you need to make updates, click on "Change." STRS Ohio relies on current contact information to keep you informed about your benefits.

Below Contact Information you will see Secure Messages from STRS Ohio, where we will post messages to you as necessary. If STRS Ohio has general news or updates to share with all online account users, that information will be posted under News & Alerts.

On the right, Useful Links includes links to information commonly sought by members. My Documents will direct you to items such as your 1099-R tax form and confirmations of changes to your account. To update your preference for receiving paper or electronic versions of STRS Ohio publications — such as health care open-enrollment information, STRS Ohio newsletters and tax forms — click on "Update My Correspondence Choices."

Home <u>Recipient Account</u> Hea	Ith Care Schedule a Meeting Contact	Us
Account Information		Useful Links
		Benefits
Benefit Recipient Information		> My Documents
Note: This information is based on current data	available as of the end of the last month.	> View Income Verification Statement
Benefit Type:	Service Retirement (xxx-xx-1234) \$	> Payment History
Benefit Effective Date:	07/01/2001	Estimate Tax Withholdings
Gross Amount:	\$3,288.18	<ul> <li>Change/view rax withholdings</li> </ul>
Plan of Payment Primary Beneficiary:	TEACHER, BOB	Change Direct Deposit Information
Retirement Option:	Joint and Survivor annuity, one-half to beneficiary with reversion	> Update Death Benefit Beneficiaries
Continuing Benefit to Beneficiary :	\$1,644.09	> Change Plan of Payment
Death Benefit Provided by STRS Ohio	\$1 000 00	
Additional Death Benefit Purchased:	\$2,000,00	
Total Death Benefit:	\$3,000.00	Health Care
		> Submit Medicare Information
Direct Deposit Information		> Verify Employment Status
Bank Name :*	PINE TREE BANK	
Account Type :*	Checking Account	

On the Recipient Account page you will find information related to several aspects of your STRS Ohio account.

Under Benefit Recipient Information you can view a synopsis of your benefit payment information. Under Direct Deposit Information are details pertaining to the bank name and account type designated to receive your benefit payment. A link for making changes to this information is included under Useful Links.

Let's review a few other Useful Links that you will probably access most frequently.

- Payment History includes most recent benefit payment details as well as details as far back as last calendar year. In order to view this information, your browser must allow pop-up windows.
- To view or change your tax withholding, select "Change/View Tax Withholding."
- To change beneficiary information, click on "Update Death Benefit Beneficiaries." Be sure to review and update this information following significant life events such as a marriage or divorce.

Now, let's look at the Useful Links pertaining to health care.

- After meeting Medicare eligibility and enrolling, use Submit Medicare Information to provide proof of enrollment which STRS Ohio requires from all medical plan participants.
- Non-Medicare enrollees must verify their employment status and access to employer health care coverage annually. Use the Verify Employment Status link to complete this task.

Current Health C	are Plan				Use >	ful Links Submit Medicare Information
Your current STRS ( changes to your Me not eligible for, or h be displayed. Conta contactus@strsoh.c	Ohio Health Care Program coverag dicare information will be reflected ave opted out of STRS Ohio health ct STRS Ohio toll-free at 888-227-7 org with questions about your cove	e information d the next busin care coverage 7877 or by ema erage or the he	is shown below ness day. If you e, no information il at ealth care prog	v. Any u are on will ram.	>	Verify Employment Status Health Care Estimate
Enrollee	Plan	Effective Date	Medicare	Premium		
TEACHER, SALLY TEACHER, SALLY TEACHER, SALLY	Delta Dental Plan Vision Service Plan	01/01/2010 01/01/2017 11/01/2001	Part A and B Part A and B Part A and B	30.35 13.56		
TEACHER, BOB TEACHER, BOB	Delta Dental Plan Vision Service Plan	01/01/2017 11/01/2001	Pending Pending	39.87 0.00		

The Health Care section will show current health care plan enrollment information for yourself and and enrolled eligible dependents. Here, you can view the plan name, the effective date of coverage, Medicare enrollment information and the premium for each enrollee. Dental and vision coverage, if enrolled, would also be shown here. If you are not eligible for medical, dental and vision coverage, or have opted out of coverage, no information will be displayed.

Under Useful Links, in addition to the first two links we already saw in the Recipient Account area, there is also a Health Care Estimate link. Use this link to estimate health care premium amounts for yourself and your eligible dependents.

Home	Recipie	unt Account Heal	th Care Sched	lule a Meeting	Contact Us		
	Scheduling I To schedule If there are My Schedule	nstructions e an appointment, click "re no available seats, you m od Events	gister" under Upcomin ay email contactus@str	g Events. For descript rsoh.org and request to	ion of events click here. o be placed on a waiting list.		
	Conference	e Type Date/Time	Locat	ion	Status	Reschedule Cance	
	Upcoming	Events					
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The Schedule a Meeting area is available to register for upcoming STRS Ohio seminars.

STRS Ohio offers seminars for retired members, with information about protecting and maximizing retirement income and savings.

Under Upcoming Events, there is a listing in date order of all upcoming events and locations. Advance registration is required and begins 45 days prior to the seminar.

Once you've found the seminar you'd like to attend, simply click "Register" to complete the registration process.

The seminars you register for will be shown under My Scheduled Events, where you can also cancel a seminar registration.



Lastly, if you have questions about your account and need further assistance, on the Contact Us screen you will see the options for reaching an STRS Ohio representative.

To contact STRS Ohio by email, use the "Contact Us Form." Email submissions are unsecured, so only include your name and the last four digits of your Social Security number, or your STRS Ohio account number, with your message.



Now that you've had this tour of the capabilities within your Online Personal Account, we hope you will take advantage of this convenient resource to monitor your STRS Ohio account during your retirement. As additional information or capabilities are added, we will inform you accordingly.

Log in to your online account today to explore all of the features it offers!