Re-engineering of the Tax System RFP# 3000006052 Questions & Answers

Ventech Solutions, Inc.

- 1. Is staffing required to be based in LA? No. Is it a requirement for the offeror to have a full time representative on site? No. "It is expected that the services will be performed onsite at the Poydras Building, 1702 North Third Street, Baton Rouge, LA 70802 or offsite via the LDI Virtual Desktop Infrastructure (VDI) or the Virtual Private Network (VPN) when approved by the State Project Manager, or designee. Office furniture and required equipment for the Contractor will be provided by LDI, if available. The Contractor and contract personnel will report to, and take direction from, the LDI Project Manager and/or designee(s)." Page 35 of RFP section 4.1
- 2. LA tax laws are complex and there are many, are there any specific tax laws to be implemented in this tool? Yes. The tax forms and application business logic enforce some of the tax laws.
- 3. Is there a staffing clearance needed to access the data? No.
- 4. What kind of wait period for LA FTI, HIPPA, VPN? One year project and it takes 45 days to gain the access. No longer than 5 working days after that individual is approved to be on the contract.
- 5. Is the project a true like-to-like or is it a reengineering project? The software to be developed is all new code that will integrate with RMS which will enhance the user interface and functionality of the current tax system.
- 6. Are we changing the work flows of the users? No.
- 7. What level of training is required? On site? Train the trainer? Onsite training is required.
- 8. Is the application strictly used by LA state employees? No. Or is it public facing? Part of the Tax System is public facing through a different web interface.
- 9. What level of accounting functionality is required? What are the accounting requirements? Invoicing, general ledger? The LDI Tax System is primarily invoice driven.
- 10. Are we building this from scratch or can we use an off the shelf solution? Scratch.
- 11. Is RMS proprietary or off the shelf? Proprietary.
- 12. What are the security requirements? Permissions are based on Active Directory Groups and user logins.
- 13. Will the canned reports be imported into the new tool? Yes. If so, how many reports? Seven.
- 14. How many forms and associated functions are there? See Attachment V of the RFP.
- 15. LDI development standards has higher standards than the RFP which one is the governing document? The LDI Software Development Standards.
- 16. Will there be a bank or financial application that we will have to interface? Yes.
- 17. Is any encryption required for this application? Yes. Security requirements? Encryption is required for any external data exchange that contains sensitive information.

Tax Consultants

1. What is the budget for this project? \$730,000.