



StandBy Solutions

Manual Android App





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StandBy Solutions

Presence detection

When you open the app, it shows you the dashboard. Here you can see your presence status. You are automatically detected if you are near or within the building of your workplace. When you are present, it shows your current location and how many other users are present at this location. When you are not detected as present, the app shows that you are absent.

Functionalities

It allows users to visualize through the interface:

- The present location & indoor location
- The number of users within the same location.
- Specifics regarding indoor localization
- When the user is present/detected - The dashboard is green.
- When user is not present/absent - The dashboard appears red





Presence detection

Detected/Present



The dashboard appears green once you are detected/present. Next to the user's photo/avatar, you see the location the user is detected/present at. Beneath the location, you can see the indoor location. Be aware, not all locations make use of indoor localization. In that case, you will see only the location for which you are detected/present.

In the middle of the dashboard, you see a number inside a pin, this number is related to the amount of users detected/present near or within the location.

For companies which do use indoor localization, around the number, you can see a circle with different colors. These colors refer to the indoor locations.

Beneath the pin, you can see little circles, each circle with a different color and a number. This allows the user to visualize the indoor locations and its specifics:

Each circle has an unique color which refers to a specific indoor location.

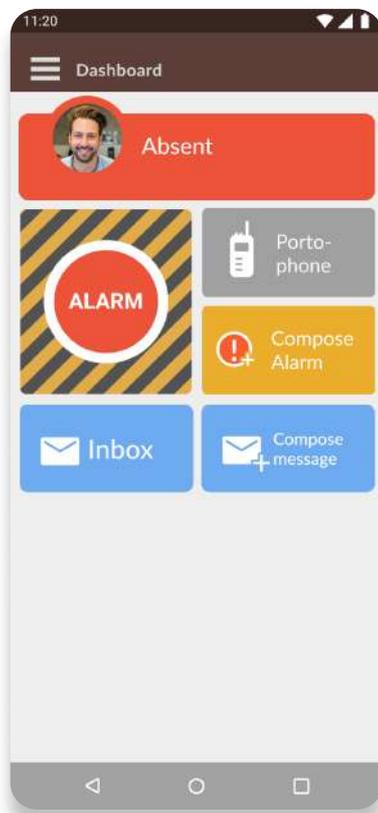
Within the circles, you can see the number which refers to the amount of users present/detected in each indoor location.

Next to each circle, you can see the name/room of the specific indoor location. E.g. IT department.



Presence detection

Not detected/absent



The dashboard appears red once you are not present/absent. In that case, you will not be able to see any other information regarding the location.

In case the dashboard does not update the status as present, check the requirements in order to see if the necessary settings are correctly enabled. This is an uncommon action because Standby App proactively alerts users showing warning and tips in case there is a missing requirement.

Note: In order for our app to work properly all the necessary settings should be enabled. Within the menu, you can find the “Requirements” and once you select it you will be able to enable the necessary permissions. In case of doubt, please check the Requirements manual.

Questions? Don't hesitate to reach out to us!



StandBy Solutions

Sending an alarm

During an emergency situation, there is not much time for figuring things out such as who to warn and how to reach the right person. Thinking about this situation, StandBy created a shortcut in the app where users are able to send an alarm to the people who are ready to help.

Functionalities

- Alarm button shortcut in the dashboard
- Customized templates
- Option to include additional text within the customized templates
- Option to record a sound message within the customized templates



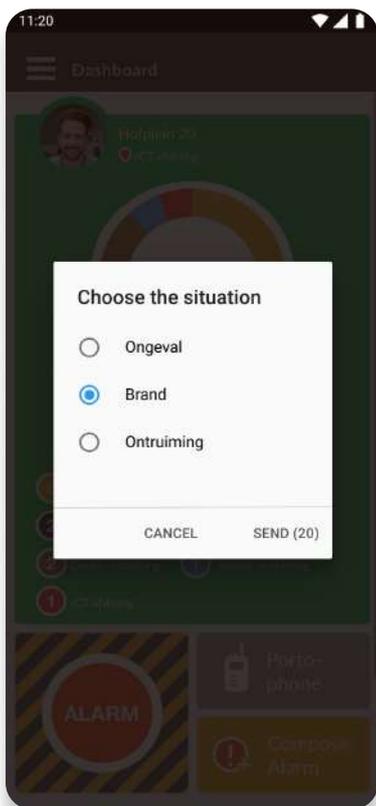


Sending an alarm

Alarm button



Push the alarm button in the dashboard

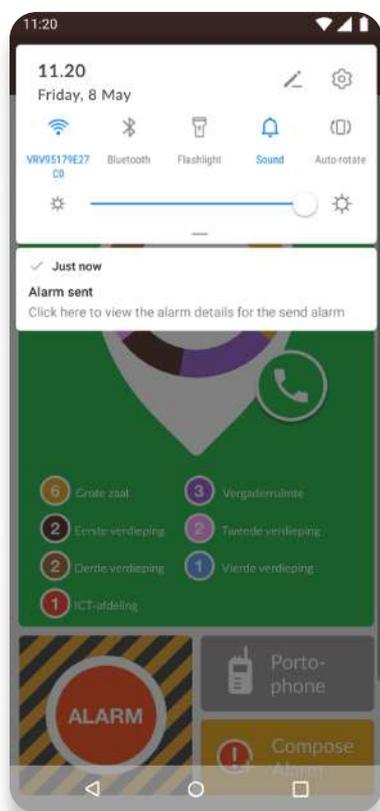


Alarm scenario:
Click on the scenario that corresponds to the emergency situation you wish to alarm to send the alarm.

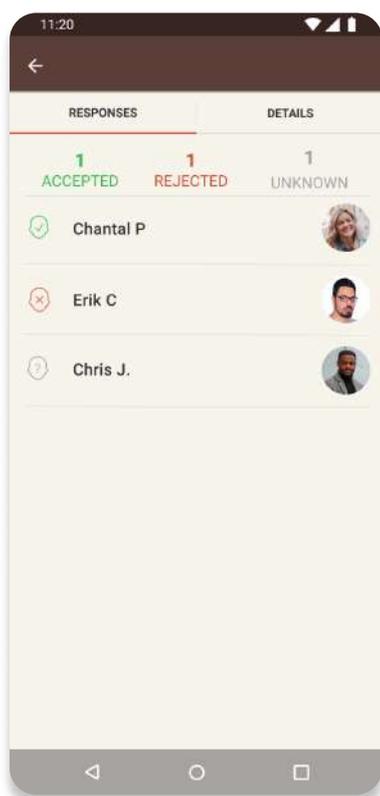


Sending an alarm

Sent alarm



Once the alarm is sent, you will get a notification confirming the alarm is sent. Click on the notification to see the details of the alarm.

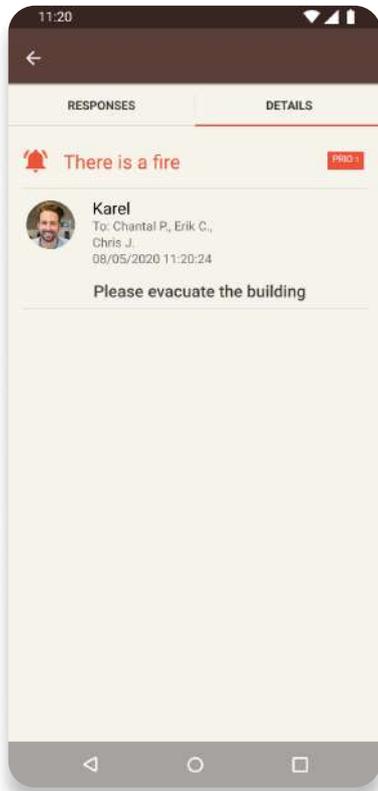


Here you see the users who accepted, who rejected and who did not respond to the alarm.



Sending an alarm

Sent alarm



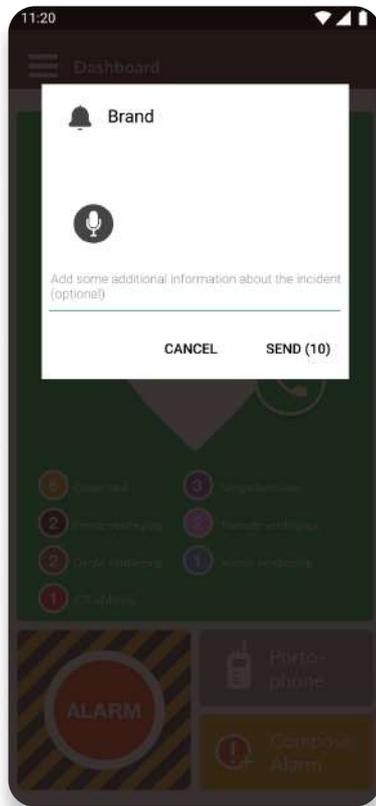
Click on 'Details' to see the details relating to the alarm. Here it shows who sent the alarm, to which users the alarm is sent, when the alarm was sent and the location of the alarm.



Sending an alarm

Optional - Depending on configuration this function is available

Including additional information



For clients who opted for this functionality, once you select the alarm scenario:

A box will open automatically.

There are a few actions you can take.

- You may include additional text if you wish.
- You may record a message if you wish.
- You may include a text and record a voice message if you wish.
- You may skip any of these actions if you wish.

Once you finish to include the additional information or skip this process, you will simply push the “Send” button and the alarm will promptly be sent.

In case you wish to cancel sending the alarm, you may simply push the “Cancel” button.

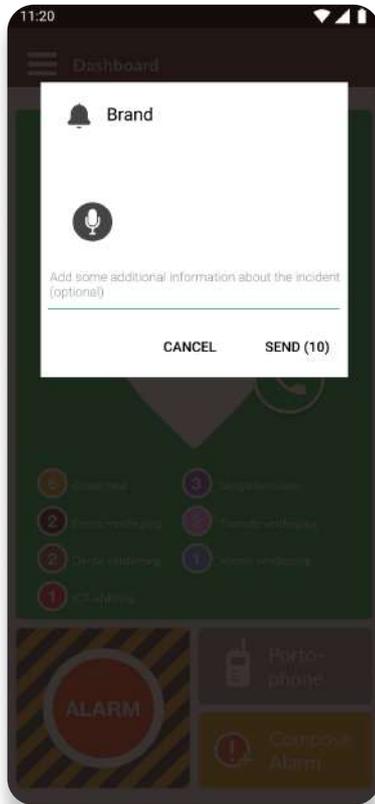
Note: Next to the “Send” button there is a number. This number corresponds to the countdown. Everytime you start an action (e.g. records a message), the countdown restarts. If you do not push the “Send” or “Cancel” button the alarm will be sent automatically once the countdown runs out.



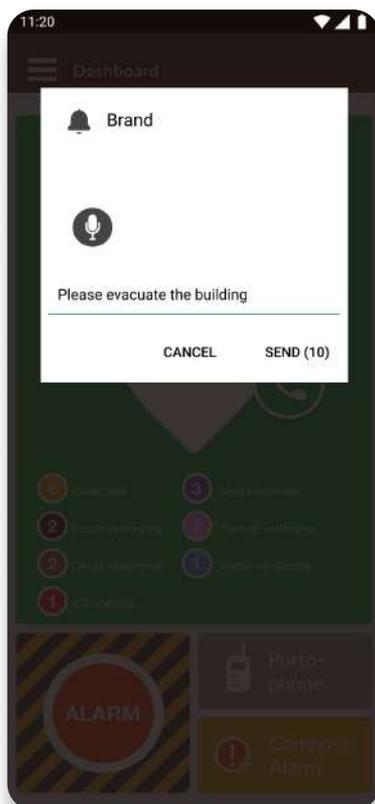
Sending an alarm

Optional - Depending on configuration this function is available

Including additional text



Click on the text field and write the additional information.



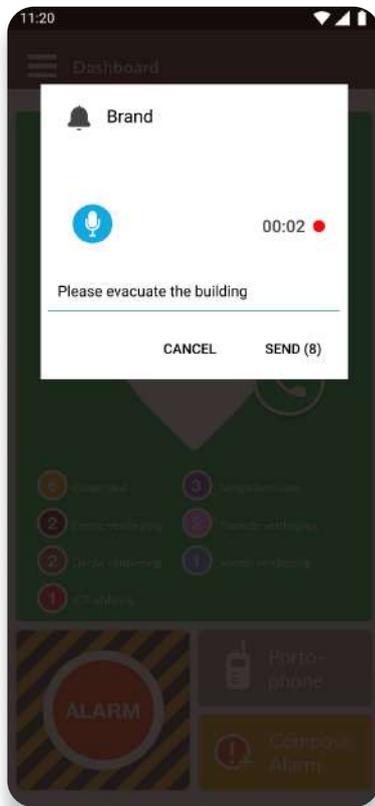
As an example, in the screenshot you see the user wants to communicate to the receivers to evacuate the building. You can send the alarm by clicking the “Send” button if you have provided enough information.



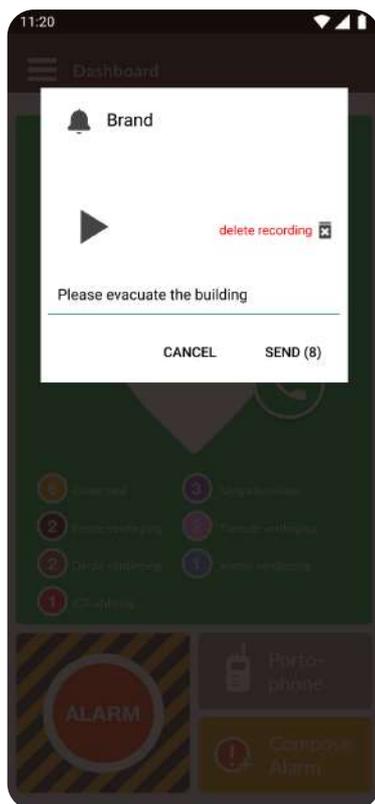
Sending an alarm

Optional - Depending on configuration this function is available

Including an additional voice message



Push the microphone icon to record the message. The microphone will turn blue. The duration of the recording is shown on the right side. Once you have finished recording the message, release the button. Note: the recording time is limited to 15 seconds.



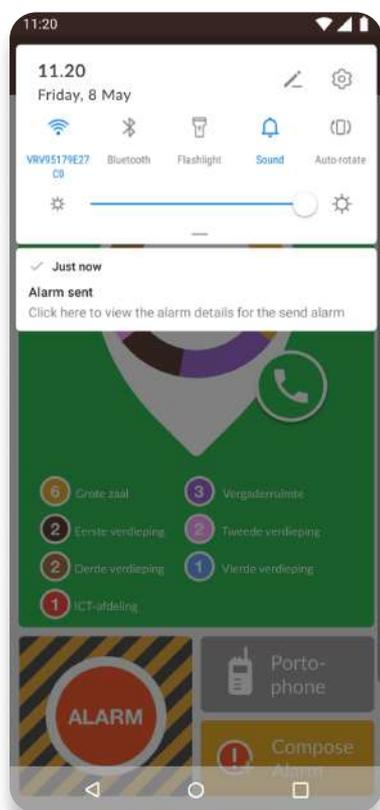
After recording the message, a play button will appear. If you wish you can listen to the recording before you send it. You also have the option to delete it and record a new voice message. Once you are ready to send the alarm, just push the “Send” button.



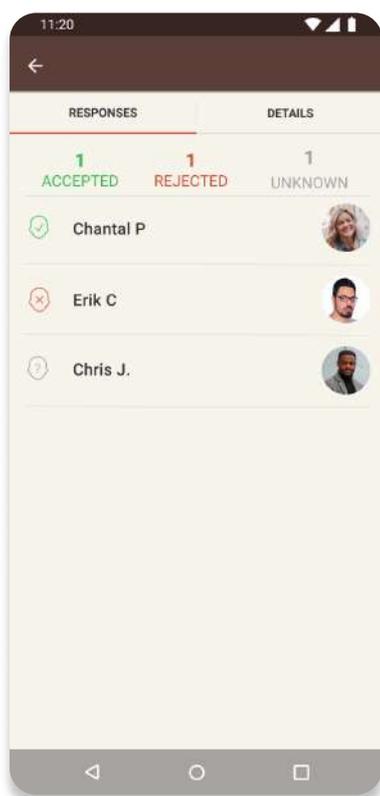
Sending an alarm

Optional - Depending on configuration this function is available

Sent alarm



Once the alarm is sent, you will get a notification confirming the alarm is sent. Click on the notification to see the details of the alarm.



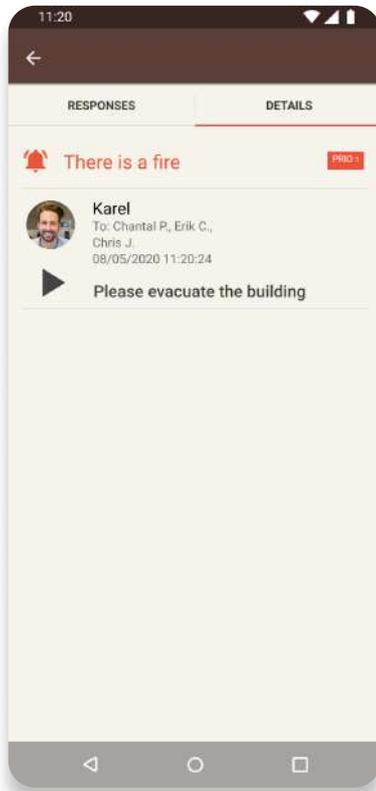
Here you see the users who accepted, who rejected and who did not respond to the alarm.



Sending an alarm

Optional - Depending on configuration this function is available

Sent alarm



When you click on “Details”, it shows who sent the alarm, to which users the alarm is sent, when the alarm was sent, the location of the alarm and any text that was added to the alarm. Press the play button to replay the voice message added to the alarm.



StandBy Solutions

Receiving an alarm

The app was designed and developed in order to efficiently assist and reach the people that are trained to be involved during an emergency situation. Therefore, once you get an alarm in the app you will be able to see further details about the emergency situation and determine the next step accordingly.

Functionalities

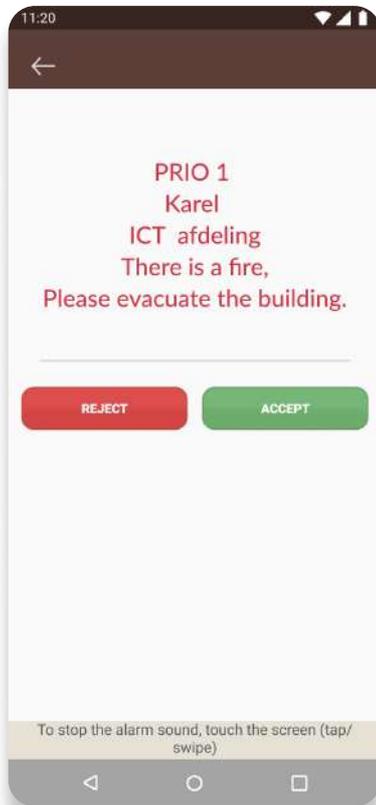
- Accepting an alarm according to your availability
- Rejecting an alarm according to your availability
- Joining a groupcall (optional service)
- Alarm details overview



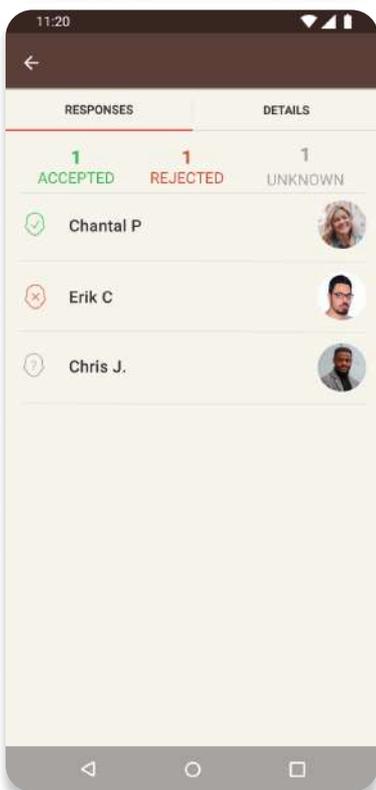


Receiving an alarm

Receiving and Responding to an alarm



Once you receive an alarm, you will hear a loud and clear alarm sound. A screen containing details of the alarm in addition to “Accept” or “Reject” buttons.

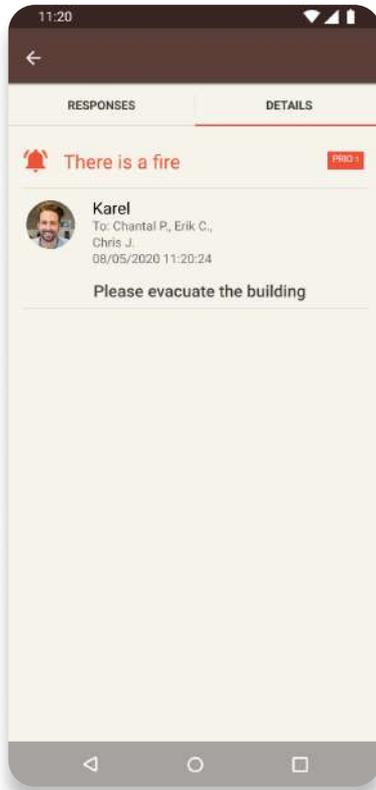


Once you “Accept” or “Reject” an alarm, you are directed to the alarm overview where you see the users who accepted, who rejected and who did not respond to the alarm.



Receiving an alarm

Receiving and Responding to an alarm



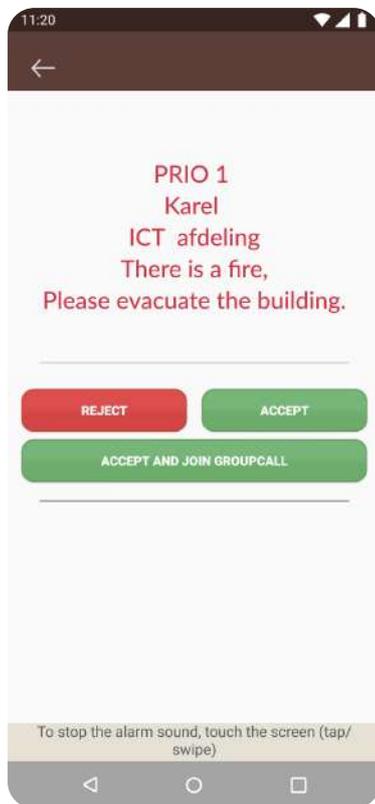
Click on 'Details' to see the details relating to the alarm. Here it shows who sent the alarm, to which users the alarm is sent, when the alarm was sent, the location of the alarm and any text that was added to the alarm.



Receiving an alarm

Optional - Depending on configuration this function is available

Accept and joining a groupcall



Sometimes during an emergency situation, we need to communicate with the people that are specifically trained to properly respond to those circumstances. Therefore, StandBy offers a group call feature for communication purposes.

Once you get an alarm, depending on the alarm scenario, Besides the “Accept” or “Reject” button, the user will get the “Accept and join groupcall”.

Once you choose this option, you will be directed to a groupcall together with the other people that responded to the alarm where further instructions can be discussed.

For further instructions on how to use the groupcall, our “Push-to-talk” feature, please check on the manual.

Questions? Don't hesitate to reach out to us!



StandBy Solutions

Push To Talk

This allows users to have a groupcall function within the app. During a call the user can speak while pressing the button and is able to see how many people are participating in the call. It also identifies the user who is talking.

Functionalities

- Limit the number of people who can speak at the same time according to company's policy and/or preference.
- View of number of people who are in the groupcall.
- View the name of the person(s) speaking at the time.
- Join the groupcall from an alarm incident.
- Join the groupcall from the button in the dashboard.
- Intuitive interface which performs as a portophone (push and release operation).



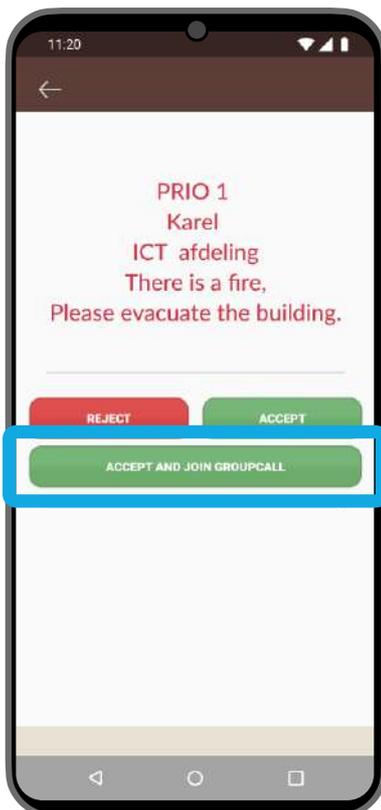


Push-To-Talk

Starting a groupcall



Tap on the gray portophone button, found on the dashboard of the app.



In case of an incoming alarm: choose 'Accept and join groupcall'.

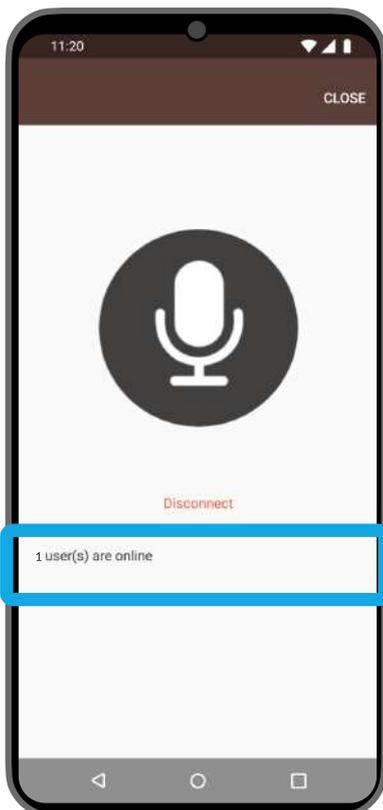


Push-To-Talk

The groupcall



The app opens the group call screen, and connects automatically.

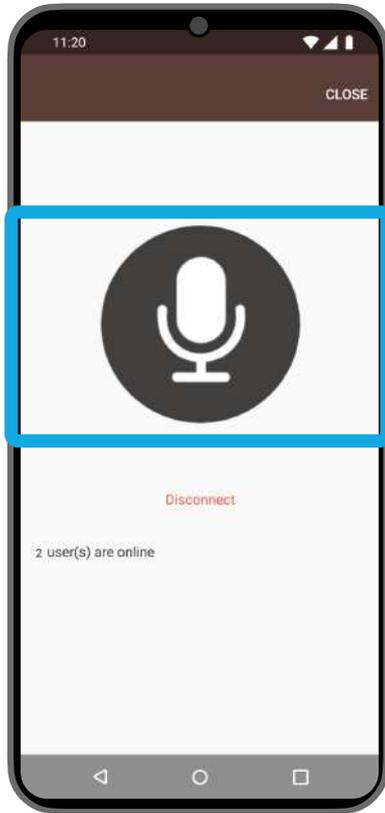


When you are the only user in the channel, you hear a waiting tone and you see that there is one user online.

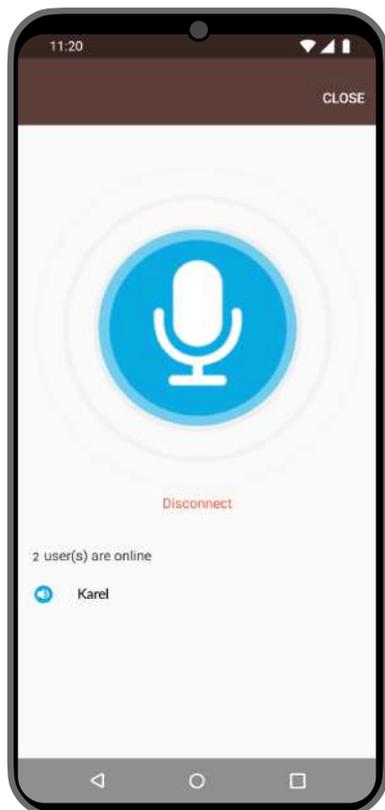


Push-To-Talk

Having a conversation



Tap and hold the black microphone button to talk.

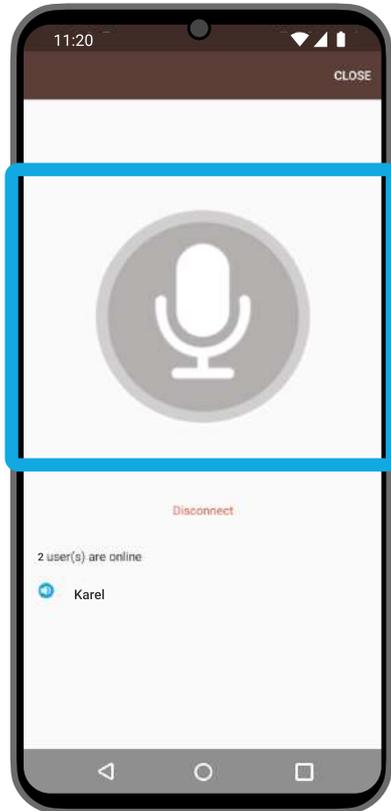


The button turns blue when you hold it. Release the button when you are done with talking.

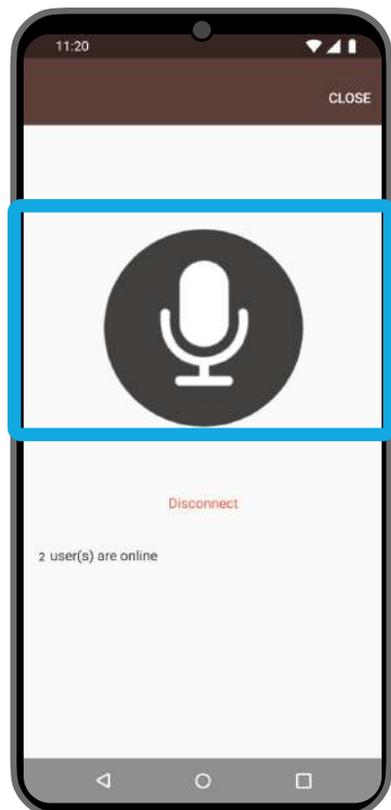


Push-To-Talk

Having a conversation



When the button is gray, the maximum number of people talking is reached. If you push the grey button, you hear a warning signal.

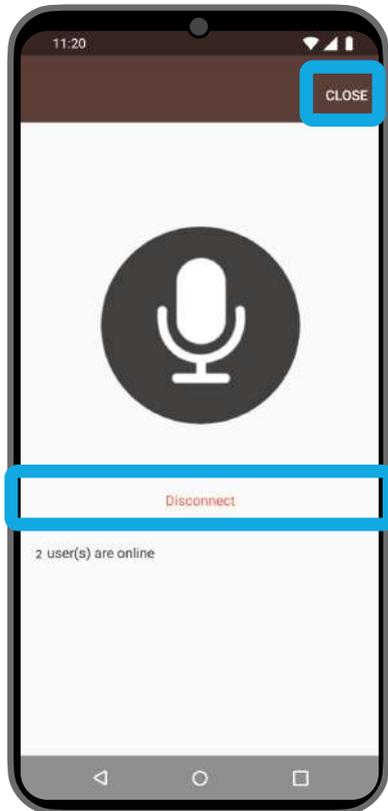


Wait until the button is black again. Then, push the button to talk.



Push-To-Talk

Closing the groupcall



Tap on 'Disconnect' or tap directly on 'CLOSE' to return to the dashboard.



If you have accidentally closed the groupcall, you can return by tapping on the gray portophone button again.