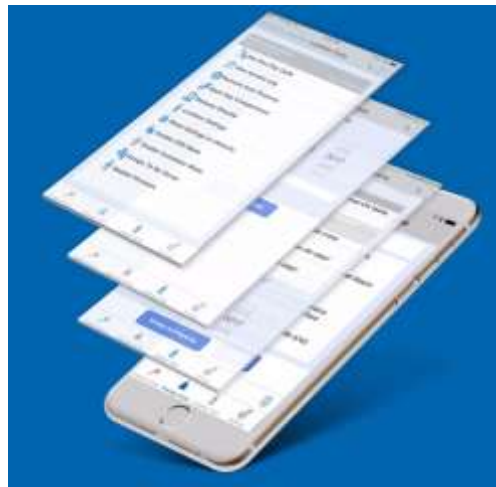**Special Edition Newsletter**
Featuring: SentriSmart™ Mobile App

Mobile access is made easy with SentriLock's SentriSmart™ Mobile App. Open and manage your lockboxes, assign and remove lockboxes from properties, generate One Day Codes and receive instant notifications all through the SentriSmart™ Mobile App. SentriSmart™ allows you to access lockboxes WITHOUT having to go through the process to renew your SentriCard®.

 To learn more about using SentriLock's SentriSmart™ Mobile App features, click *here* for information on how to use with iPhone, or click *here* for use with Android. To view our SentriSmart™ flyer, click **here.**

Watch this video for a tutorial on using the SentriSmart™ Mobile App with the Bluetooth® REALTOR® Lockbox.
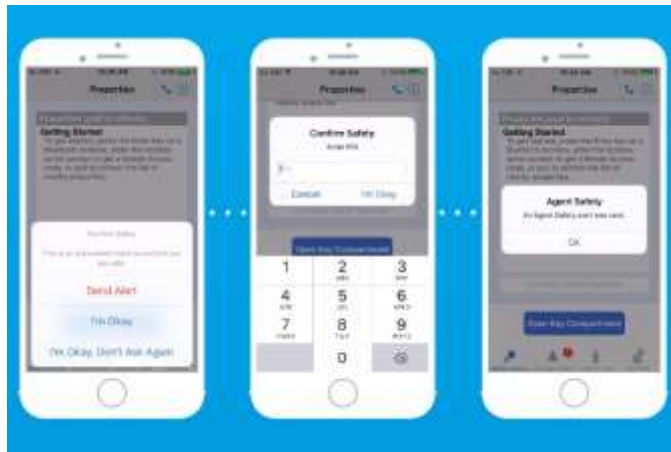
SentriSmart™ New Features

SentriLock is always looking for ways to provide additional benefits to help you to be safer and more productive while on the go. You'll find some of these features within our SentriSmart™ Mobile App; including Agent Safety, Property Data Integrations, End of Showing Notifications and Non-Owner Shackle Release Codes.

Agent Safety

We understand that when you need help, you can't always ask for it.   With our Agent Safety Feature enabled, agents will be prompted to confirm they are safe after opening a lockbox via the SentriSmart™ Mobile App. If for some reason, the agent cannot confirm their safety, the system will automatically communicate that status and their location to their designated emergency contact(s).

To access the Agent Safety feature, users will simply need to visit Settings in the SentriSmart™ Mobile App to turn on the service and designate emergency contacts that should be notified.

To learn more about using the Agent Safety feature, click *here* for information on how to use with iPhone, or click ***here*** for use with Android. To view our Agent Safety flyer click ***here***, and check out our YouTube Playlist covering Agent Safety ***here.***

Property Data Integrations

SentriLock has partnered with RPR, HomeSpotter and Homesnap Pro to provide Property Data Integrations. Property Data Integration options will be enabled at an Administration level. If an Admin elects to enable this feature, they can also pick which partner integrations are displayed for their agents in the app.

While using SentriSmart™ to access a property, this feature will allow you to transition seamlessly to other apps in order to access all the detailed listing information you need.

To view our Property Data Integrations flyer, please click *here*

End of Showing Notifications

SentriLock has further enhanced the notification process when our boxes are accessed with the SentriSmart™ Mobile App. The Listing Agent will be notified when the showing begins and now also when it ends. This new feature will allow Listing Agents to track the duration of showings, solicit more timely feedback and offer better service to their sellers by letting them know when the showing has ended.

There is no interaction needed from the Showing Agent in order for End of Showing to work. This feature will honor current Showing Notification preferences for the Listing Agent (email, phone or both).

To learn more about End of Showing Notifications, click *here* for information on how to use with iPhone, or click *here* for use with Android.

Or visit our YouTube channel for SentriSmart™ tutorial videos covering End of Showing Notifications for iPhone or Android.

Non-Owner Shackle Release Codes

The Non-Owner Shackle Release Code feature helps the Listing Agent more securely and efficiently manage the installation and removal of their lockboxes from listings. For those times when the Listing Agent will want to have someone install or remove a lockbox from their listing for them, this feature gives them the ability to generate a code via the SentriSmart™ Mobile App to release the shackle on a specific lockbox. This feature is ONLY available for the Bluetooth® REALTOR® Lockbox.

To learn more about using the Non-Owner Shackle Release Codes, click *here* for information on how to use with iPhone, or click *here* for use with Android.

Check out our YouTube video tutorials on Non-Owner Shackle Release Codes for iPhones *here,* and for Android users click *here.*

SentriSmart™ Tips!

1.) Find exactly what you need, when you need it!

As a SentriSmart™ user, you have the ability to view your notifications through the Message Center feature. You can view the following items in the Message Center:

- Showing Notifications
- Low Battery Notifications
- Showing Feedback Survey
- Association Messages
- One Day Codes (if requested through IVR)
- Agent Fee Bills (if applicable)

2.) Make SentriSmart™ easier!

If you are primarily accessing Bluetooth® REALTOR® Lockboxes, we recommend setting the Auto Property Refresh to OFF in the SentriSmart™ Mobile App. This will simplify the interface on the launch page and improve the performance of the App. The list can be populated if needed by pulling down on the screen even with this feature disabled.

3.) Eliminate Mobile Access Codes (MAC) on Bluetooth® REALTOR® Lockboxes!

There is an Administration level setting that, when enabled, will NOT allow a MAC code to be generated via the SentriSmart™ Mobile App on a Bluetooth® REALTOR® Lockbox. If an Agent requests a MAC for a Bluetooth® REALTOR® Lockbox, they will be prompted to hit enter on the lockbox to connect directly via Bluetooth® technology. Contact you CRM for more information on this setting and how it might improve your user experience.

4.) No cell coverage? No problem!

The SentriSmart™ Mobile App can connect with a Bluetooth® REALTOR® Lockbox to open the key compartment and release the shackle when there is no cell coverage.

When trying to access a Non-Bluetooth® Lockbox when there is no cell coverage, the SentriSmart™ Mobile Application will switch into offline mode. When your device is in this mode, you can obtain a Mobile Renewal Code within the App that you can use to renew your Sentricard® in the lockbox.

For more details, please click *here* for information on how to use with iPhone, or click **here** for use with Android.

We're happy to help!

Want to learn more about SentriSmart's™ newest features? Visit the SentriLock Help Page for detailed how-to's, feature videos and additional tips.

Visit the SentriLock Help Page