# STUDENT TECHNOLOGY HANDBOOK





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If you are in need of tech support and your teacher has already tried to help, please visit <a href="https://bit.ly/phcsservice">https://bit.ly/phcsservice</a> or scan this code on any device to fill out a request:



## **Section 1: Receiving and Returning Devices**

RECEIVING A DEVICE	Today you have been issued a chromebook and charger for your scholar to attend virtual school. You are responsible for taking care of this device and charger. Before you leave the building, scholars and guardians will sign the Technology Device Agreement.
RETURNING A DEVICE	Students who graduate early, withdraw, or expelled, or terminate enrollment for any other reason must return their school technology device on the date of termination.
	The individual's school technology device and accessories (technology device and charger, as well as any additional protective covering provided by the school) must be returned to the school at the end of each year, unless granted permission by the school to keep the device over the summer.
	If a student fails to return the technology device at the end of the school year or upon termination of enrollment, that student/parent/guardian will be subject to a <b>student fine</b> for the replacement cost of the device.
	The student will be responsible for any damage to the technology device, charger, or protective covering. The student will be charged for any needed repairs, not to exceed the replacement cost of the technology device.

## **Section 2: Zoom Expectations**

### **Zoom/Live Video Sessions**

In order for us to do our best learning and teaching while we are working together from afar, we must adhere to a few guidelines. Your teacher may give you directions in addition to these, but what we have listed is basic expectations to help students be successful in Distance Learning.

- Attendance and Timeliness: Be on time for all scheduled sessions. Attendance is important
  and DOES COUNT! Attendance for the entirety of class is mandatory. Scheduled sessions will
  be listed in google classroom.
- Name and Login: Sign in only from your school device. When prompted to enter your name, be sure to use the <u>first and last name</u> we call you at school not a username or nickname.
- Setting and On-Task Behavior: Ensure you have a quiet space no TV or music on while
  participating. You should not be doing something else while lessons are taking place. Cell
  phones or other devices should be put away. You should be focused on the lesson and using the
  device solely for that purpose at that time no other tabs, games, or activities.
- Camera: Your camera should be on with your face in view so your teacher can see you.
- Audio: Keep your <u>microphone muted</u> unless called upon by your teacher, but paying close attention and following all directions. Headphones are helpful but not mandatory.
- Attire: You should be dressed appropriately this means outfits that would be acceptable on a
  dress-down day at school.
- Zoom Tools: <u>Chat boxes</u> are to be used only as directed by your teacher. It is not a place to
  have conversations unrelated to the lesson. Your teacher will give you directions when it is time

to use chat features. Use the <u>Raise Your Hand</u> function to speak. Use <u>Reactions</u> when appropriate and given permission.

## **Section 3: Device Care and User Safety**

The following section is to help us protect both the devices and our scholars as they navigate their new devices. These clear expectations set us up for success so these devices can follow students for their entire time at school. We must stress that they will be using the same device for a few years, so they must take this responsibility seriously, what they can do when they need help, and understand what consequences they may face for non-compliance.

### STUDENT GUIDE: THE DO'S AND DON'T OF YOUR DEVICE

As a student, you are required to know, understand, and follow each of the do's and don'ts of Chromebook care that we have listed below:

DO	take responsibility for the care of your device.
DO	fully charge your device each night to prepare for school.
DO	report it immediately to your teacher if device is not working or is damaged.
DO	keep your device away from food and liquids.
DO	clean the device regularly with an alcohol wipe or a paper towel that is damp with water or rubbing alcohol. Screens may be cleaned with lens cloths used for glasses.
DO	remember that your device is property of the school. It can be collected for inspection at any time.
DO	remember that you have no right to nor expectation of privacy on a district device.
DO	Close the device when not in use.
DO	use the technology device according to school and district policies and procedures, including rules of digital citizenship and device care
DON'T	leave the technology device unattended
DON'T	lend the device to another person.
DON'T	carry your device by the lid. Always close it and carry by the base, like a tray.
DON'T	leave the device in a car or outside where temperature is extreme or that your bag or device is visible from outside the car. Never leave your device in a vehicle overnight or outside.
DON'T	use Clorox or Lysol-type wipe, cleaner, sprays, ammonia, or abrasives on the device
DON'T	place device in a location where a person could sit or step on it
DON'T	write on, draw on, add stickers or labels to the device.
DON'T	modify nor remove the serial number or asset tags. This voids any warranty and you will be solely liable for any damage if the device is missing these tags.

## CHARGER NORMS

Home charging should not be in the student's bedroom. Parents should help ensure devices are placed on chargers at night to secure overnight charging.

**LOST CHARGER:** Students will be responsible for the purchase price of a replacement charger.

# APP and FILE NORMS

## Students are not permitted to download apps or files without district authorization.

Apps/extensions will be pushed to students' devices upon teacher request and DCI/Principal approval.

Students may not read, alter, change, block, open or delete files or communications belonging to another user without the owner's express prior permission.

Students may not download or transfer any content through an external drive.

## INTERNET SAFETY NORMS

#### Parents should monitor internet use at home.

Students may not use another student's login (username and password), name, or persona/likeness, regardless of permission.

Students are prohibited from engaging in unauthorized or unlawful activities, such as "hacking," introducing viruses or malware, violating copyright or other intellectual property laws, or using the network to gain or attempt to gain unauthorized or unlawful access to other computers or devices, computer systems or accounts.

It is prohibited for students to access, transmit, nor generate content that is unacceptable in a school setting, including but not limited to images/video/audio/communication/language that is pornographic (or anything that could be considered "sexting"), illegal, obscene, violent, vulgar, an ethnic or racial slur, or is insensitive or intolerant of others. This includes actions taken on or off campus and on personal devices or school devices. This includes any behavior that can be interpreted as threatening or cyberbullying (see Student Handbook for specifics).

Students may not use any non-school-approved chat rooms, messaging, social networking, public forums, or websites. Students may not reveal to others outside the school any personal information about themselves or other students.

Students should not communicate with strangers nor agree to meet with anyone they meet online. Any student who receives a message that is inappropriate or makes them uncomfortable should report to a teacher or administrator and their parents. Any digital communication between students must be respectful, kind, and aligned with the same expectations as in-class discussions.

Students may not use a school device to buy or sell products and services, nor for any financial gain, nor for commercial activity. This includes but is not limited to any illegal purposes or activity prohibited by school policy.

## SCHOOL INTERNET NETWORK FILTERING

Crescent City Schools utilizes a server-based filtering software with these abilities:

- To block inappropriate sites, and filter websites based on keywords.
- Students who use social media platforms should not friend, add, follow, or interact
  with the personal accounts of teachers or other school staff members. They may
  follow public-facing, official social media accounts of the school.
- This filtering feature functions both on and off of campus. This same software immediately alerts staff to content that is inappropriate, prohibited, or dangerous to students.

	<ul> <li>Students may not attempt to circumvent this filtering, including Incognito Mode, private browsers, VPNs, or other means to attempt to conceal activity.</li> <li>It is an expectation that the user report any instances of unblocked material within our filtering software to a teacher, administrator, or the District's Help Desk, as applicable.</li> </ul>
COPYRIGHT or PLAGIARISM	Students may not knowingly violate copyright law by stealing licensed images or content from websites or apps in part or whole. Any information borrowed in order to complete assignments should be properly quoted and sourced.
	Students may not copy other students' assignments, responses, nor original content to pass off as their own. Students may not complete another student's digital assignments in any part. Clear expectations for group assignments will be communicated by individual teachers.

## Section 4: Repair and Replacement

## **DEVICE FEES:**

Chromebook Replacement: \$100.00

Chromebook Repair: \$50.00

Lost Charger: \$20.00

REPAIR AND REPLACEMENT GUIDELINES  The following is a guide and reference for dealing with issues related to student technology device damage with the understanding that the goal is for every student to have an operational device.		
LOST OR STOLEN DEVICES	Report the loss immediately to your teacher.  • Administrator will meet with the student and parent/guardian to investigate the theft or loss and complete a "Lost Device Report".  • Upon finalizing the report and payment of any determined fees, the scholar will be issued a replacement device.	
DAMAGED DEVICES	<ul> <li>Non-preventable Damage (examples include, but are not limited to: auto accident, house fire)</li> <li>Administrator will meet with the student to investigate the incident and discuss with parent/guardian as necessary.</li> <li>Upon determination of a verifiable accident, the student will be issued a replacement device.</li> </ul>	
	<ul> <li>Preventable Damage/Negligence or Willful Damage/Recklessness</li> <li>The parent/guardian and student have accepted responsibility for the device and therefore are liable for the cost of the repair or replacement of the device.</li> <li>Administrator will meet with the student and parent to investigate the incident and complete a "Preventable Damage Report".</li> <li>Fees must be paid before a replacement device is issued</li> <li>Multiple instances of preventable damage may result in loss of a school issued device.</li> </ul>	

## Section 5: Parent/Guardian Guide: What You Should Know

Review the following information to help your student with their device use responsibility:

- Monitor your student's home use of the internet with the device.
  - Set and enforce rules for internet and phone use. Place a time limit on the internet, texting, social networking sites, etc.
  - Routinely check the history of Google Chrome: Show All History. If the history on your student's Chromebook is empty, ask why.
  - Ask and know your student's personal usernames and passwords for school accounts. This
    allows parents to view their student's assignments and progress.
- Provide a place in an open area of your home, such as the kitchen or living room, where the device will be used.
- Use the internet with your student to help develop safe internet habits.
- Frequently ask to see your student's technology device and ask how it is being used.
- Do not hesitate to contact your school if you have questions or concerns about the device.
- Social Media is blocked by network filters while on school property, but parents should be aware of
  which social media sites your students use (TikTok, Instagram, Facebook, SnapChat, etc.) and
  monitor their postings. Ensure your students are presenting themselves in a safe and responsible
  manner. Parents should talk with their students about their permanent digital footprint. Be alert to any
  cyberbullying and notify the school immediately if it involves another student.

## **Section 6: In Person Learning Expectations**

### IN-CLASS EXPECTATIONS

To guide the students with their transition to using Chromebooks daily in classes, as a school we have set some ground rules and norms for proper use. Students and staff will be applying the following terms to guide daily Chromebook use in the classroom. The classroom poster is below:

## "Chromebooks are on green"

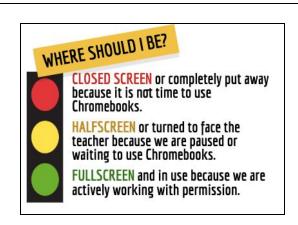
GO! Computers are open completely and students are actively working.

## "Chromebooks are on yellow"

SLOW DOWN! Chromebooks can be out on students' desks but must be face down, half-open, or facing the teacher.

#### "Chromebooks are on red"

STOP! Chromebooks are closed or out of sight: in their desk, or in another place completely away.



## **Technology Norms and Consequences for in Person Learning**

# DEVICE VIOLATIONS

## Each of the following violations will receive an immediate consequence:

- 1. Chromebook repeatedly brought to school will less than a 75% charge
- 2. Chromebook not brought with student to school
- 3. Off-task behavior. Ex.: Visiting other websites while a lesson is happening

4. Unauthorized use or apps, including going around filters or harassing others 5. Unprotected Chromebook Chromebook violations will result in the mentioned consequences per teacher's discretion. Some Chromebook violations could result in Chromebook restrictions (e.g. no camera use).
(e.g. no camera use).

DAILY CHECK-IN	To make sure we are ready for school, every morning students will be required to present their Chromebook to their homeroom teacher upon arrival.  1. Chromebook out and turned on
	2. Chromebook charge at 75% or higher

If a student neglects to bring their Chromebook to school, the student will be required to fill out a Chromebook **Rental Request Form**. If this becomes a repeated problem, parents and the administration are contacted and discuss plans to help the student bring their Chromebook each day. Chromebooks are fundamental to learning in each class and not bringing the device is unacceptable. A student will be permitted to borrow a Chromebook for the day to continue their learning, but it will be with restricted use capabilities.

#### **CONSEQUENCE LADDER AND INCENTIVES**

As in any activity, student misbehavior with computers should be met with predictable and logical consequences. It is important to know what to expect if a Chromebook norm is violated, such as off-task behavior, unauthorized use or apps, or having the device unprotected at any moment. Each time the student will receive a consequence, increasing in severity with each offense.

VIOLATION COUNT	CONSEQUENCE
First Violation	Verbal Warning by teacher, in the moment
Second Violation	Student Teacher Conference and -4
Third Violation	Call Home and -8
Fourth Violation	Lose Take-Home Chromebook Privilege (1 Day). 2nd Call Home. Homework duty during enrichment block.
Fifth Violation	Parent Conference

POSITIVE REINFORCEMENT	INCENTIVE
Arrives with Chromebook charged	+2 per day
100% of class has Chromebooks charged for 2 weeks	Special Prize (bookmarks, cool toys, etc.)
Free time on choice games	Weekly, TBD by teacher
Raffle Entries for excellent care of tech	Weekly, via deposits by any staff



## STUDENT AGREEMENT FOR TECHNOLOGY USE

RECEIVING AND RETURNING DEVICES	<ul> <li>I understand that in order to <u>receive</u> and keep a device, I must complete all assigned Digital Citizenship lessons and achieve a passing grade.</li> <li>I understand that I must <u>return</u> a device on the SAME DAY if I graduate early, withdraw, am expelled, or terminate enrollment for any other reason.</li> </ul>
CLASSROOM PROCEDURES	I understand that I must follow classroom procedures, both in this guide and as explained by my teachers, both for in-person learning and Distance Learning.
DISTANCE LEARNING	I understand that it is my responsibility to actively participate in all lessons for Distance Learning and that I must complete all assignments. Attendance and assignment completion are mandatory.
DEVICE CARE AND USER SAFETY	<ul> <li>I will ensure my device is charged and ready for class, both in person and for Distance Learning.</li> <li>I will adhere to all guidelines in this handbook, including but not limited to Do's and Don'ts and Norms.</li> <li>I understand it is my responsibility to care for this device to the best of my ability and that this device is going to be for my use while I attend this school.</li> </ul>
INTERNET SAFETY	<ul> <li>I will immediately report to my parent/guardian AND teacher if         <ul> <li>I feel unsafe or threatened online, or see others being unsafe or threatened online.</li> <li>I see any activity that can be perceived as cyberbullying or harassment.</li> <li>I come across websites that are inappropriate for school.</li> <li>I see or receive anything that makes me feel uncomfortable or asks me for private information.</li> </ul> </li> <li>I will adhere to our Internet Safety Norms in this handbook and follow all guidance on Digital Citizenship presented thereafter.</li> <li>I will not participate in any activity that can be perceived as cyberbullying or harassment.</li> <li>I will not use this device to transmit or receive any content that is not school appropriate as outlined in this handbook.</li> <li>I will not share passwords for this device with anyone else except for a guardian or teacher.</li> <li>I will not sign into another student's account nor use this device to pose as someone else.</li> <li>I will not use my device to violate copyright nor plagiarize anyone else's work or participate in any academic dishonesty (copying or cheating).</li> <li>I will not use my device to circumvent filtering as outlined in this handbook.</li> </ul>
REPAIR AND REPLACEMENT	I will immediately report any damage or loss to my device, charger, or any other school-issued equipment to my parent/guardian and my teacher.     I will fill in any appropriate Forms needed to expedite repairs or replacements.
BEHAVIOR AND CONSEQUENCES	<ul> <li>I understand that any communication on this device should be respectful and responsible.</li> <li>I have no expectation of privacy on this school-owned device and understand that activity is logged.</li> <li>I understand that this device can be collected for screening at any time.</li> <li>I understand that I can receive consequences for violating any of what is outlined in this handbook, which can result in me losing access to my device.</li> </ul>

I have read this agreement carefully, understand the guidelines in this handbook, and agree to them fully. I understand that any breach of these conditions may result in my removal from this project entirely.

Date	
Student name	Student signature
Parent name	Parent signature